

# PRO 2440

## Cabinet Laser Engraver

### User Manual



Read Carefully Before Use  
Keep for Future Reference

# PREFACE

Thank you for choosing OMTech!

Your new CO<sub>2</sub> laser engraving machine is intended for personal and professional use. When used in accordance with these instructions, it comprises a Class 1 laser system but some components remain **extremely** dangerous. Never disable the preinstalled safety devices and always use your laser safely and responsibly.

Read this manual carefully before operation. It covers the details of correct installation, adjustment, maintenance, and—most importantly—safe operation of your new laser. It is intended to be used in conjunction with your engraving software manual, as the software typically does not only provide image design but also serves as an alternative menu for the laser settings and machine controls. You and any other users of this device should thoroughly understand **BOTH** manuals before attempting to operate the laser.

Keep both manuals for future reference and provide them to **ANYONE** who will install, operate, maintain, or repair this machine. Both manuals should be included if this device is given or sold to a third party.

If you have any questions after reading these manuals, please contact us and our support department will address your concerns as soon as possible.

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# **1. Introduction**

## **1.1 General Information**

This manual is the designated user guide for the installation, setup, safe operation, and maintenance of your cabinet laser engraver. It is divided into seven chapters covering general information, safety instructions, installation steps, operation and adjustment instructions, maintenance procedures, and contact information.

**ALL** personnel involved in the installation, setup, operation, maintenance, and repair of this machine should read and understand this manual, particularly its safety instructions. Some components are extremely high voltage and/or produce powerful laser radiation. Substandard performance and longevity, property damage, and personal injury may result from not knowing and following these instructions.

Your laser engraver works by emitting a powerful laser beam from a glass tube filled with excited carbon dioxide (CO<sub>2</sub>), catalyzing nitrogen (N<sub>2</sub>), and insulating helium (He), reflecting that beam off three mirrors and through a focus lens, and using this focused light to cut and etch designs into certain substrates. The first mirror is fixed near the end of the laser tube, the second mirror travels along the machine's Y axis, and the third mirror is attached to the laser head that travels along the X axis. Because some dust from the engraving process settles on the mirrors, they require frequent cleaning. Because they move during operation, they also require periodic readjustment using their attached positioning screws to maintain the proper laser path.

This laser is powerful enough to engrave and even cut most forms of steel. Avoid attempting to cut highly reflective metals such as pure aluminum. Only use this laser with nonreflective metal while using the correct laser nozzle in “Follow” mode and while using a source of pure oxygen (O<sub>2</sub>) at the correct pressure. Pure oxygen is extremely flammable and explosive and should be used with extreme care. Use the standard laser nozzle in “Normal” mode and the regular air assist with all other materials.

With low intensity use, the provided laser tube has an average lifespan around 11,000 hours before requiring replacement. However, constantly running your laser above 70% of its maximum rated power can significantly shorten its service life. It is recommended to use settings from 10–70% of the maximum rated power to enjoy optimal performance and longevity. Note that this is a high-voltage device and, as a safety precaution, it is recommended to only touch its components with one hand at a time during use. Further note at its rated voltage this device and its components can draw over 30 amps at their maximum settings. Use separate 20A circuits for the machine's two power cords, prepare a robust dedicated circuit ahead of time, or carefully use lower settings to avoid drawing too much power at one time.

The water cooling system or its equivalent must be used with this engraver to dissipate the heat produced by the laser tube. Similarly, an exhaust system—typically either an external vent or a dedicated air purifier—must be used with the provided fan to remove the dust and gases produced by the engraving process. Never operate the engraver without both of these systems operating properly. The cooling liquid should always be kept clean and below 104°F (40°C), and the exhaust system should always comply with all applicable laws and regulations for workplace and environmental air quality. The small amount of refrigerant in the integrated chiller should not be dangerous under normal use, but only use this machine in well-ventilated areas and be careful to avoid any sharp impacts, especially during transport and movement.

Finally, note that the active laser is invisible to the human eye. This device should never be used while any cover is open to avoid potentially permanent injury.

## 1.2 Symbol Guide

The following symbols are used on this machine's labeling or in this manual:



These items present a risk of serious property damage or personal injury.



These items address similarly serious concerns with regard to the laser beam.



These items address similarly serious concerns with regard to electrical components.



These items address similarly serious concerns with regard to fire hazards.



These items address pinching and crushing hazards.



Protective eyewear should be worn by anyone around this machine during operation.



This product is sold in conformity with applicable EU regulations.



This product contains electrical components that should not be disposed of with regular garbage.

## 1.3 Designated Use

This machine is intended for use engraving signs and other consumer products on applicable substrates. This laser can process a wide variety of materials including wood and cork, paper and cardboard, many metals and plastics, glass, cloth and leather, and stone. Use of this system for non-designated purposes or materials is not permitted.

The system must be operated, maintained, and repaired by personnel familiar with the field of use and the dangers of the machine and the material being engraved including its reflectivity, conductivity, potential for creating harmful or combustible fumes, etc.

Laser beams are dangerous. The manufacturer and/or seller bear(s) no responsibility and assume(s) no liability for any improper use of this device or for any damage or injury arising from such use. The operator is obliged to use this cabinet laser engraver only in accordance with its designated use, the other instructions in its manuals, and all applicable local and national laws and regulations.

## 1.4 Technical Specifications

<b>Model</b>		PRO 2440	
<b>Laser Tube</b>	<b>Diameter</b>	3.15 in.	80 mm
	<b>Length</b>	49.2 in.	1250 mm
<b>Max. Input Power</b> (Laser and Motors)		1200 W	
<b>Rated Power</b>		80 W	
<b>Wavelength</b>		10640 nm	
<b>Focus Lens</b>	<b>Diameter</b>	0.79 in.	20 mm
	<b>Thickness</b>	0.08 in.	2 mm
	<b>Focal Length</b>	2.5 in.	63.5 mm
<b>Mirror</b>	<b>Diameter</b>	0.98 in.	25.4 mm
	<b>Thickness</b>	0.12 in.	3 mm
<b>Rated Voltage/Frequency</b>		110–120 V~ 60 Hz	
<b>Expected Service Life</b> at <40% / 40–70% / >70% Power		11000 / 9000 / 7000 hr.	
<b>Processing Area</b>		39.3×23.6 in.	1000×600 mm
<b>Front/Back Pass-Through Size</b>		40.5×1.5 in.	1030×40 mm
<b>Left/Right Side Pass-Through Size</b>		25.5×1.5 in.	650×40 mm
<b>Max. Height Adjustment</b>		6.30 in.	160 mm
<b>Max. Material Height</b>		5.91 in.	150 mm
<b>Max. Engraving Depth</b>		0.08 in.	2 mm
<b>Min. Engraving Depth</b>		0.0004 in.	0.01 mm
<b>Min. Letter Size</b>		0.04×0.04 in.	1×1 mm
<b>Positioning Accuracy</b>		±0.0008 in.	±0.02 mm
<b>Aluminum Bed Blades</b>	<b>Number</b>	33	
	<b>Load Capacity</b> (ea.)	8.5 oz.	240 g
<b>Honeycomb Bed</b>	<b>Dimensions</b>	41.3×25.5 in.	1050×650 mm
<b>Steel Bed Blades</b>	<b>Number</b>	32	
	<b>Load Capacity</b> (ea.)	0.97	440
<b>Max. Processing Speed</b>		39.3 ips	1000 mm/s
<b>Max. Acceleration</b>	<b>X-Axis</b>	394 ips <sup>2</sup>	8000 mm/s <sup>2</sup>
	<b>Y-Axis</b>	315 ips <sup>2</sup>	5000 mm/s <sup>2</sup>
<b>Provided Operating Software</b>		RDWorkds V8, Lightburn	
<b>Supported Image Formats</b>		.ai, .bmp, .dxf, .gif, .hpgl, .jpeg, .pdf, .plt, .png, .rd, .svg, .tiff, .tga	
<b>Internal Air Assist</b>	<b>Max. Airflow</b> (±10%)	3.2 cfm	5.4 m <sup>3</sup> /h
	<b>Port Diameter</b>	0.3 in.	8 mm
	<b>Max. Input Power</b>	120 W	
<b>External Fan</b>	<b>Max. Input Power</b>	550 W	
	<b>Max. Airflow</b> (±10%)	306 cfm	520 m <sup>3</sup> /h
	<b>Port Diameter</b>	5.9 in.	150 mm
<b>Integrated Chiller</b>	<b>Max. Input Power</b>	770 W	
	<b>Tank Capacity</b>	1.6 gal.	6 L
	<b>Max. Flow Rate</b>	3.4 gpm	13 L/min.
	<b>R-410A Charge</b>	7.1 oz.	200 g
<b>Required Operating Environment</b>	<b>Max. Humidity</b>	5–90%	
	<b>Temp. Range</b>	40–95°F	5–35°C
<b>Certification</b>		CE, FDA	
<b>Dimensions</b>		61.7×54.4×41 in.	156.5×138×104 cm
<b>Net Weight</b>		970 lb.	440 kg

## 1.5 Components

### 1.5.1 Main Components

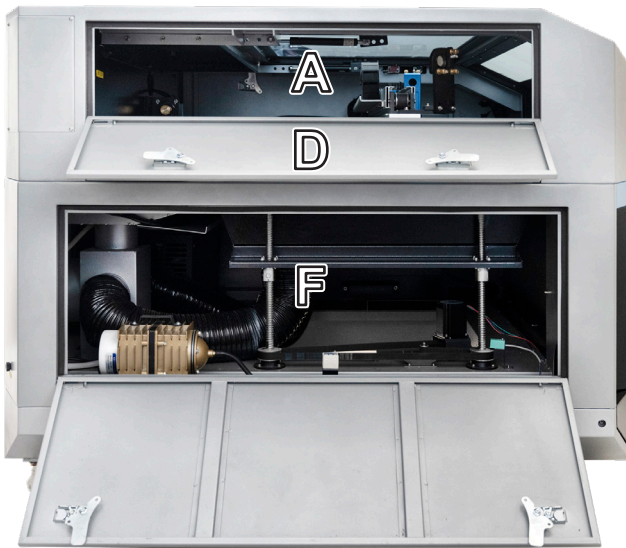
#### Front



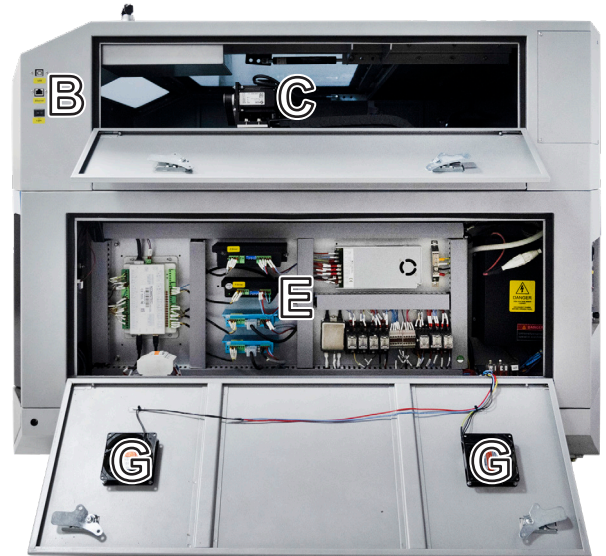
- A. **Handle**—Use this to raise and lower the cover. The laser is automatically disabled when the cover is opened.
- B. **Cover**—The cover provides access to the main bay for placing and retrieving materials, as well as fixing the laser path alignment and other maintenance.
- C. **Viewing Window**—The polycarbonate window is shielded to protect you and others from the laser and its reflection, allowing monitoring of the engraving process. However, you should never stare continuously at the laser during operation, even through the window.
- D. **X-Axis Rail**—The X-axis rail supports the movement of the laser head left and right across the workbed. It also holds the 2nd mirror and the LED light that illuminates the workbed.
- E. **Laser Head**—The laser head holds the 3rd mirror, the focus lens, the air assist outlet, and the nozzle. The laser head is also motorized and controlled as the engraver’s “Z” axis.
- F. **Rotary Axis Switch & Port**—Four-pin rotary axes can be connected here to engrave curved surfaces. The rotary axis replaces the Y axis during use.
- G. **Control Panel**—This panel offers parameter adjustment and immediate control of the engraving process, including manual movement of the laser head and firing of the laser. It is also the location of the engraver’s emergency stop, motorized workbed controls, and ammeter.
- H. **Y-Axis Rails**—These rails support the movement of the X-axis rail up and down the workbed.
- I. **Workbed**—The workbed can be adjusted in height to fit thinner and thicker materials, as well as adjusted between the aluminum knife blade and honeycomb workbed.
- J. **Status Light**—This LED light strip clearly displays the engraver’s current status: blue in standby, green during active lasing, and red for errors
- K. **Front Pass-Through Door**—This door opens to allow larger pieces of material to be fed through the workbed. When open, care must be taken to avoid exposure to the laser beam or its reflection.
- L. **Caster Wheels & Foot Pads**—These wheels help move the engraver into place, after which the pads hold the engraver steady while protecting your flooring.



## Left Side



## Right Side



- A. Top Left Access Door**—This door provides access to the left Y-axis rail and the 2nd mirror. For all of the engraver’s access doors, unlock, open, and rotate the handles found on each end together. When the latches are freed, carefully support the door as it opens to avoid damage.
- B. Connection Ports**—These ports provide direct USB cable connection to the control computer and ethernet connection to any wireless router. The power switch here turns on the engraver’s LED lighting.
- C. Top Right Access Door**—This door provides access to the right Y-axis rail and its motor.
- D. Side Pass-Through Doors**—These doors open to allow larger pieces of material to be fed through the workbed. When open, care must be taken to avoid exposure to the laser beam or its reflection.
- E. Bottom Left Access Door**—This door provides access to the waste bin under the workbed and the air assist pump, regulator, and digital control. It also provides access to the Z-axis motor and the large screws that the workbed moves up and down. These should be lubricated as needed, typically once a month or every few months.
- F. Bottom Right Access Door**—This door provides access to the electronics bay with the mainboard, laser power supply, and other electrical connections. Always remember to make any adjustment to these components when the engraver is turned off and **FULLY** disconnected from its power supply. The connection between the laser power supply and the laser tube is extremely high voltage and extremely dangerous.
- G. Cooling Fans**—These two fans help keep the engraver’s electronic components from overheating. Be sure that they are well ventilated and completely unobstructed during use.

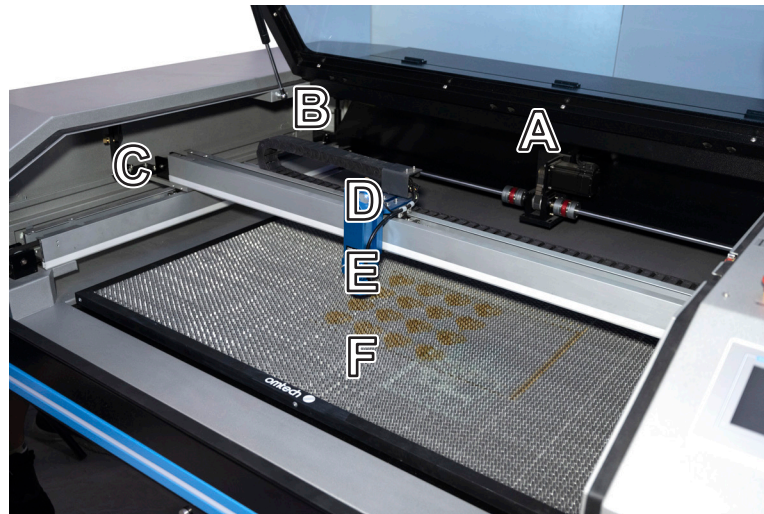
## Rear



- A. Rear Access Door**—This door provides access to the laser bay, including the laser tube, its brackets, its electrical and cooling water connections, and the 1st mirror.
- B. Laser Tube**—During use, the gas mixture inside this long glass tube produces a powerful laser. Although the active laser should be directed into the main bay, its reflections may remain dangerous. Wear laser glasses while the tube is active.
- C. Laser Tube Connections**—These wires and tubes should come fully preconnected.
- D. Integrated Water Chiller**—This water chiller cools the laser tube without the need for other accessories.
- E. Exhaust Vent**—This vent should be connected to the fan to pull gases and airborne debris from the workbed.
- F. Main Power**—This port powers the engraver itself.
- G. Chiller Power**—This port powers the integrated chiller.
- H. Circuit Breakers**—These are the main power switches for the engraver. They should be flipped off between sessions, as well as during any repair or maintenance. The left one controls the main power while the right controls the chiller.
- I. 110V Supply**—This outlet can be used to power the fan, although it is best to use a different circuit if possible.
- J. Ground**—This port can be used to electrically ground the engraver if standard three-prong outlets are unavailable.
- K. Air Intake**—This port connects to your air assist to provide clean air for the laser head, which in turn extends the service life of the air assist pump.



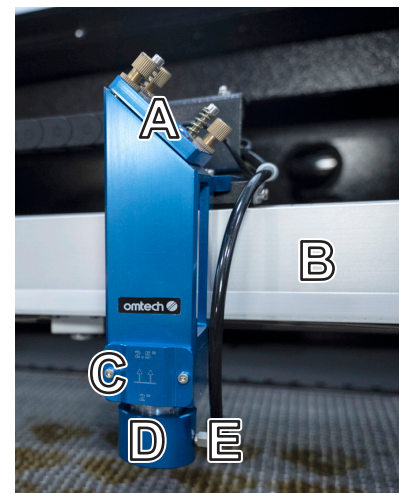
## 1.5.2 Laser Path



- A. **Laser Tube**—The glass tube that produces the laser is mounted on brackets and immobile. Its connection with the laser power supply is extremely high voltage and extremely dangerous.
- B. **1st Mirror**—This adjustable-angle mirror is fixed in place to transfer the invisible engraving laser from the tube to the 2nd mirror.
- C. **2nd Mirror**—This adjustable-angle mirror moves with the X-axis rail to allow the laser beam to travel along the left Y axis.
- D. **3rd Mirror**—This adjustable-angle mirror moves with the laser head to allow the laser beam to travel along the X axis.
- E. **Focus Lens**—This lens directs and focuses the laser to the material. For the best effect, it should be at the correct focal length from the upper surface of the material.
- F. **Workbed**—The bare aluminum knife workbed is adjustable in height and can be replaced with the provided honeycomb bed for different projects. Use the one that suits your engraving task.

## 1.5.3 Laser Head

- A. **3rd Mirror**—This adjustable-angle mirror transfers the laser from the 2nd mirror to the focus lens.
- B. **X-Axis Rail (not shown)**—This rail moves along the Y axis, with its range controlled by limit switches.
- C. **Focus Lens**—This 20mm lens directs and focuses the laser beam to its point of contact with your material.
- D. **Autofocus Block**—This should be installed within the laser head casing during standard engraving.
- E. **Air Assist**—This device blows pressurized air to kill sparks and blow away dust and debris as you engrave.

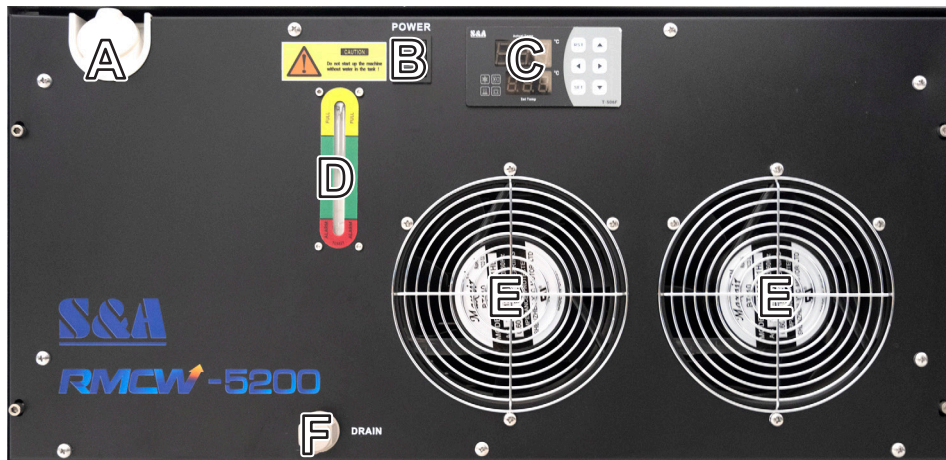


## 1.5.4 Control Panel



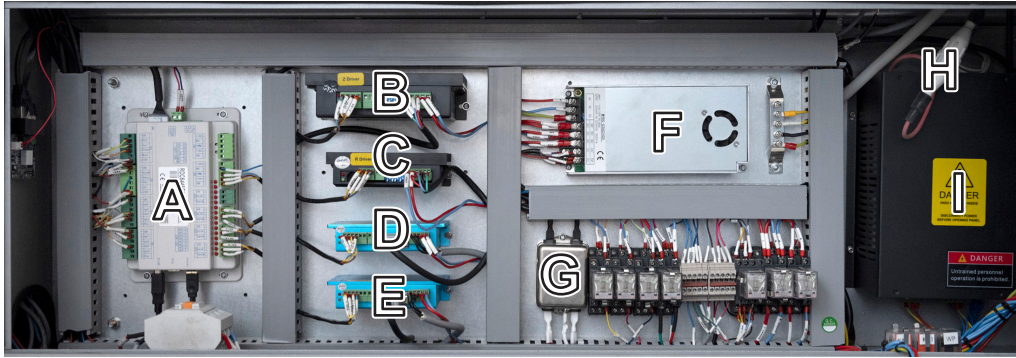
- A. **Laser Key**—This lock turns the laser power supply on and off, helping ensure only approved operators can use your engraver.
- B. **Ammeter**—This digital display shows the current being provided to the laser tube in mA. The knob to its right is its master power control. It should be turned completely clockwise to enable your software to use the engraver’s full power range.
- C. **Emergency Stop**—This button immediately cuts all power to the engraver but only leaves the chiller running in the event of an emergency. Rotate it up before use and push it down between sessions.
- D. **Interlocks**—These switches automatically cut power to the laser tube if the protective cover is raised.
- E. **Digital Touchscreen**—This is the main control panel for the laser.

## 1.5.5 Water Chiller

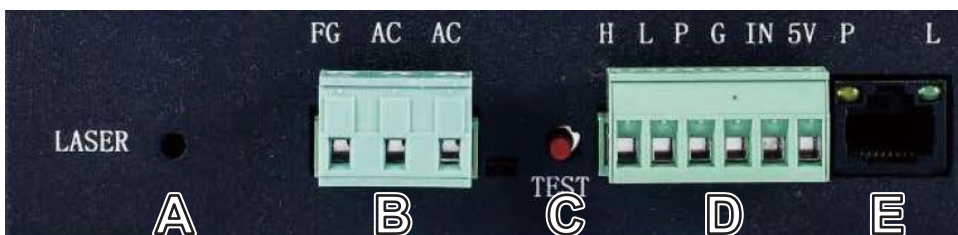


- A. **Fill Port**—Your engraver arrives with no prefilled antifreeze. Use this port for filling a laser-safe antifreeze or distilled water.
- B. **Power Switch**—Your water cooling system should always be on during use of the laser, but should be switched off during draining, refilling, cleaning, repair, and other maintenance.
- C. **Control Panel**—This panel can be used to fine-tune the chiller’s operation.
- D. **Water Gauge**—Maintain the cooling liquid level within the green “NORMAL” range at all times. You should also use the clear gauge to confirm that the liquid remains clean, particularly during initial testing.
- E. **Cooling Fans**—Although these two fans may not activate at all during brief or low intensity use, they come online and help keep the circulating water or antifreeze cool during extended and high intensity operation. Be sure that they are well ventilated and completely unobstructed during use.
- F. **Drain Port**—Use this port to fully drain your system’s antifreeze or distilled water.

## 1.5.6 Electronics Bay



- A. Mainboard**—This circuit board controls the engraving process, responding to commands from your engraving software or the machine’s control panel.
- B. Z-Axis Driver**—This device controls the motor that raises and lowers the workbed.
- C. Rotary-Axis Driver**—This device directs attached and enabled rotary devices.
- D. Y-Axis Driver**—This device powers the motor that moves the laser head along the Y-axis rail.
- E. X-Axis Driver**— This device powers the motor that moves the laser head along the X-axis rail.
- F. Control Power Supply**—This device powers the machine’s control panel and mainboard.
- G. EMI Filter**—This device helps protect the sensitive electronics in the mainboard from interference from the power supply.
- H. Anode Connection**—During replacement of the tube or power supply, use this socket to more easily and safely restore the high-voltage connection between the two.
- I. Laser Power Supply**—This device transforms standard electricity into the extremely high voltage necessary for the laser tube.



- A. Laser Signal Indicator**—This light shows when current is being sent to the laser tube.
- B. Main Power Terminal**—This terminal block holds the power supply’s connection to the engraver’s grounding (FG) and to the main power supply (AC).
- C. Test Button**—This button is used to attempt to test fire the laser when troubleshooting problems. (Remember to place a piece of laserable scrap material on the workbed before any such test firing.) If the laser fires successfully, the problem will usually be with the control panel or its connections.
- D. Connection Terminal**—This terminal block ensures that the water sensor, interlocks, etc. (P) can turn off the laser immediately in the case of an emergency, as well as offering active high (H) or low-voltage firing (L), potentiometer inputs (IN), a 5V DC power connection (5V), and a pin for return lines (G).
- E. Ethernet Connection**—This can be used for connecting testing devices while troubleshooting electrical issues. Its indicator lights show its connection to power (P) and the active laser (L).

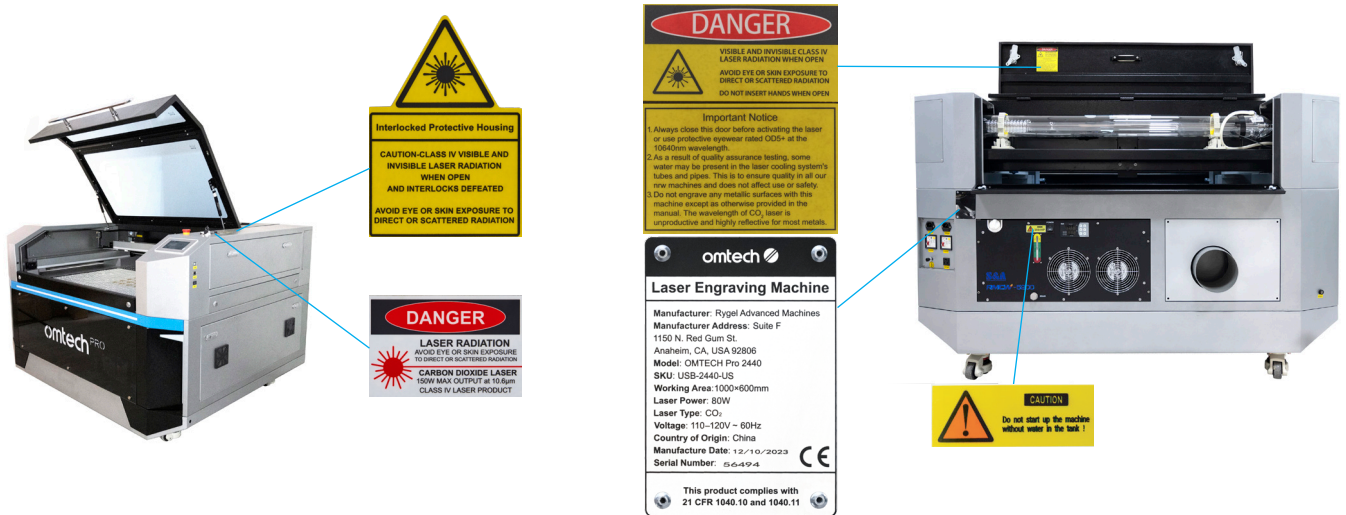
## 2. Safety Information

### 2.1 Disclaimer

Your engraver may differ somewhat from those shown in this manual due to options, updates, etc. Contact us if your engraving machine came with an outdated manual or if you have any other questions.

### 2.2 General Safety Instructions

- Your device should come with instruction labels in the following locations:



If any of these labels is missing, illegible, or becomes damaged, it must be replaced.

- Use this laser engraving device only in accordance with all applicable local and national laws and regulations.
- Use this device only in accordance with this instruction manual and the manual for the engraving software included with it. Only allow this device to be installed, operated, maintained, repaired, etc. by others who have also read and understood both manuals. Ensure that this manual and the software manual are both included with this device if it is ever given or sold to a third party.
- DO NOT** operate this engraver with its cooling liquid hotter than 104°F (40°C). If this temperature is ever approached, stop using the laser but allow the exhaust and water cooling systems to continue running to clear and cool the machine.
- DO NOT** leave this device unattended during operation. Observe the device throughout operation and, if anything seems to be operating strangely, immediately cut off **ALL** power to the machine and contact either our customer service or your dedicated repair service. Similarly, ensure the device is **FULLY** turned off (including by means of the emergency stop switch) after each use.
- DO NOT** allow minors, untrained personnel, or personnel suffering from physical or mental impairment that would affect their ability to follow this manual and the software manual to install, operate, maintain, or repair this device.
- Any untrained personnel who might be near the device while it is in operation **MUST** be informed that it is dangerous and fully instructed on how to avoid injury during its use.
- ALWAYS** keep a fire extinguisher or other flame-retardant system nearby in case of accidents. Ensure that the local fire department's phone number is clearly displayed nearby. In the case of a fire, cut electrical power before dousing the flame. Familiarize yourself with the correct range for your extinguisher before use. Take care not to use the extinguisher too close to the flame, as its high pressure can produce blowback.



## 2.3 Laser Safety Instructions

When used as instructed, this machine comprises a Class 1 laser system safe for users and bystanders. However, the invisible engraving laser, the laser tube, and its electrical connections remain **extremely** dangerous. Used or modified without care, they can cause serious property damage and personal injury including but not limited to the following:



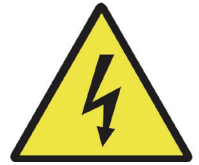
- The laser will easily burn nearby combustible materials
- Some working materials may produce radiation or harmful gasses during processing
- Direct exposure to the laser will cause bodily harm including serious burns and irreparable eye damage

As such,

- **DO NOT** modify or disable this device's provided safety features. Do not modify or disassemble the laser and do not use the laser if it has been modified or disassembled by anyone except trained and skilled professionals. Dangerous radiation exposure and other injury may result from the use of adjusted, modified, or otherwise incompatible equipment.
- **NEVER** leave any part of the cabinet open during operation except (when needed) the pass-through doors. Never interfere with the laser beam, do not place any part of your body in any part of the laser path during operation, and never attempt to view the laser directly. When using the pass-through doors or otherwise risking exposure to the laser beam, take measures to protect yourself from potentially reflected laser beams including the use of personal protective equipment such as protective eyewear specially designed to filter the specific wavelength of your engraver's laser with an optical density (OD) of 5 or higher.
- **DO NOT** stare or allow others to stare continuously at the laser beam during operation even when the cover is closed and/or wearing protective eyewear. Exercise caution with the red dot positioning light as well, as its direct beam is a Class 2 laser in its own right.
- **ONLY** use this engraver if its automatic shutoffs are working properly. When you first get this engraver and if you subsequently notice any problems, test them (see §3.10 below) before undertaking any other work. Do not continue use if the shutoffs do not occur. Turn off the device and contact customer service or your repair service. Never disable these shutoffs.
- **DO NOT** ever under **ANY** circumstances use this laser engraver if the water cooling system is not working properly. Always activate the water cooling system and visually confirm that water is flowing through the entire system before turning on the laser tube. Immediately stop use if the water cooling system malfunctions.
- **DO NOT** use generic antifreeze in your cooling water, as they may leave corrosive residues and solidify inside your hoses and piping, causing malfunctions and even explosions. Use custom laser-safe formulations or use and store your engraver in a climate-controlled area.
- **DO NOT** leave potentially combustible, flammable, explosive, or corrosive materials nearby where they could be exposed to the direct or reflected laser beam.
- **DO NOT** use or leave sensitive EMI equipment nearby. Ensure the area around the laser is free of strong electromagnetic interference during any use.
- **ONLY** use this machine for working the materials described in the Material Safety section of this manual. The laser settings and engraving process must be properly adjusted for specific materials.
- Ensure the area is kept free of other airborne pollutants, as these might pose a similar risk of reflection, combustion, etc.

## 2.4 Electrical Safety Instructions

- **ONLY** use this device with a compatible and stable power supply with less than 5% fluctuation in its voltage.
- **DO NOT** plug the engraver and chiller into the same circuit or connect other devices to same circuits that they will use, as this laser system is extremely powerful and will require its full amperage. If no other devices are on the same circuits, the laser and chiller can work on standard 20A 110V circuits, and the external fan can be plugged into the engraver or use the same circuit as the water chiller. If it is necessary to run the laser, the water chiller, and the external fan all on the same circuit, its wiring will need to be specially prepared to handle at least 35A of current at 110V.
- **DO NOT** use with standard surge protectors, extension cords, or power strips. Only use additional wiring thick enough to safely handle the full load of the machine.
- **ONLY** turn on the power to this device when it is well grounded, either via a firm connection to a 3-prong outlet or via a dedicated grounding cable firmly connected to the proper slot on the cabinet. Do not use with an ungrounded 3 to 2 prong adapter. The device's grounding should be checked regularly for any damage to the line or loose connections.
- The area around this laser engraving device should be kept dry, well ventilated, and environmentally controlled to keep the ambient temperature between 40–95°F (5–35°C). For best results, keep the temperature at 75°F (25°C) or below. The ambient humidity should remain between 5–90%.
- **DO NOT** drain or fill the integrated water tank while it is connected to its power supply. Disconnect the chiller and the laser from power before adjusting the cooling liquid level. Do not allow any electronic component to become wet and, if any accidentally does become wet, leave the entire system disconnected from power until all components are fully dry.
- Adjustment, maintenance, and repair of the electrical components of this device must be done **ONLY** by trained and skilled professionals to avoid fires and other malfunctions, including potential radiation exposure from damage to the laser components. Because specialized techniques are required for testing the electrical components of this marking system, it is recommended such testing only be done by the manufacturer, seller, or repair service.
- Unless otherwise specified, **ONLY** undertake adjustment, maintenance, and repair of the device when it is turned off, disconnected from its power supply, and fully cooled. For maximum safety, wait about 3 minutes after turning the machine off before adjusting the integrated chiller or other electronic parts. This will allow time for the ground connection to clear any residual charge.



## 2.5 Material Safety Instructions

- Users of this laser engraving machine are responsible for confirming that materials to be processed can withstand the heat of the laser and will not produce any emissions or byproducts either harmful to people nearby or in violation of local or national laws or regulations. In particular, do not use this device to process polyvinyl chloride (PVC), teflon, or other halogen containing materials under any circumstances.
- Users of this laser engraver are responsible for ensuring that every person present during operation has sufficient PPE to avoid the injury from the emissions and byproducts of the materials being processed. In addition to the protective laser eyewear described above, this may require goggles, masks or respirators, gloves, and other protective outer clothing. Always wear hand protection when working with metal to avoid cuts and burns.
- **DO NOT** ever under **ANY** circumstances use this laser engraver if the exhaust system is not working properly. Always ensure that the exhaust fan can remove the dust and gas produced by the engraving process in accordance with all applicable local and national laws and regulations. Immediately stop use if the exhaust fan or vent pipe malfunctions. Periodically check the air assist intake filter to ensure it stays free of any dust or debris.



This machine can be safely used with the following materials:

### **Plastics**

- Acrylonitrile Butadiene Styrene (ABS)
- Nylon (Polyamide, PA, etc.)
- Polyethylene (PE)
- High-Density Polyethylene (HDPE, PEHD, etc.)
- Biaxially-Oriented Polyethylene Terephthalate (BoPET, Mylar, Polyester, etc.)
- Polyethylene Terephthalate Glycol (PETG, PET-G, etc.)
- Polyimide (PI, Kapton, etc.)
- Polymethyl Methacrylate (PMMA, Acrylic, Plexiglass, Lucite, etc.)
- Polyoxymethylene (POM, Acetal, Delrin, etc.)
- Polypropylene (PP, etc.)
- Styrene

### **Other**

- Cardboard
- Ceramics, including Dishes, Tile, etc.
- Glass
- Leather
- Some metals, including carbon steel and stainless steel, when properly configured
- Paper & Paperboard
- Rubber
- Stone, including Marble, Granite, etc.
- Textiles, including Cotton, Suede, Felt, Hemp, etc.
- Wood, including Cork, MDF, Plywood, Balsa, Birch, Cherry, Oak, Poplar, etc.

This machine **CANNOT** be used with the following materials or with any materials which include them:

- Artificial Leather containing Hexavalent Chromium (Cr [VI]), due to its toxic fumes
- Astatine, due to its toxic fumes
- Beryllium Oxide, due to its toxic fumes
- Bromine, due to its toxic fumes
- Chlorine, including Polyvinyl Butyral (PVB) and Polyvinyl Chloride (PVC, Vinyl, Cintra, etc.), due to its toxic fumes
- Fluorine, including Polytetrafluoroethylenes (Teflon, PTFE, etc.), due to its toxic fumes
- Iodine, due to its toxic fumes
- Some metals, including aluminum, titanium, and copper, due to their high conductivity and reflectivity
- Phenolic Resins, including various forms of Epoxy, due to their toxic fumes
- Polycarbonate (PC, Lexan, etc.), due to its toxic fumes

For all other materials, if you are unsure about its safety or laserability with this device, seek out its material safety data sheet (MSDS). Pay especial attention to information about safety, toxicity, corrosiveness, reflectivity, and reaction(s) to high heat. Alternatively, contact our support department for further guidance.

# 3. Installation

## 3.1 Installation Overview

A complete working system consists of the laser engraving cabinet, both laser nozzles and their accessories, the integrated cooling system, a ventilation system adequate for the materials you're working (fan and ducts included), all applicable connection cables, and the laser and access keys. The cabinet can use designs provided by the enclosed engraving software by direct or internet connection with your computer.



Use only the hardware, wiring, and power sources that came with or are compatible with this device. Installing equipment that your device is not designed to work with can lead to poor performance, shortened service time, increased maintenance costs, property damage, and personal injury.

Please note the specific requirements of your system's installation. Every customer must understand these notes before installation to execute a proper setup and achieve safe laser performance. If you have any installation questions or problems, contact our technicians and customer support team.

Any auxiliary equipment must be adjusted to the base machine. Queries may be directed to the dealer or manufacturer of such equipment.

## 3.2 Location Selection

Before you install your engraver, select an appropriate location for its use. Be sure that it meets all of the requirements discussed in the Safety Information above.

The location should be stable, level, dry, and climate controlled to provide an ambient temperature of 40–95°F (5–35°C) and an ambient humidity between 5–90%. In particular, the temperature and humidity together should not be close to the dew point. It is also advisable to use a windowless room or to use blinds and/or curtains to avoid exposure to the potential additional heat of direct sunlight.

Provide 5 feet (1.5 m) of clearance behind the machine for the chiller's fans and 3 feet (1 m) of clearance to the right of the machine for the electronic bay's fans for maximum efficiency. The location should be free of dust and other airborne pollutants, and it should be well ventilated enough to avoid the buildup of humidity from the operation of the chiller and to process any fumes produced by the engraving process in accordance with all applicable laws and regulations. Depending on the materials to be processed, this may require construction of a dedicated ventilation system.

The upper power cord for the chiller and the lower main power cord should be plugged into a compatible and stable power source via grounded 3-prong outlets on **SEPARATE** 20A circuits. The external fan can be plugged into the engraver or use the same circuit as the chiller, but using a separate third circuit is recommended. If you will need to run all three devices on a single circuit, a special high-amperage circuit (at least 35A) will need to be specially prepared.

The location should be away from children; sensitive EMI devices; and any combustible, flammable, explosive, or corrosive materials. It should be near the engraver but protected against any possibility of falls or impacts. Particularly in professional settings, keep a maintenance log and the phone number for the local fire department nearby in a prominent location.

It is highly recommended to have an extra work table nearby in order to avoid placing objects on or directly adjacent to the machine, which could become a fire or laser hazard. In particular, never place anything on the extension box or other parts of the laser bay. The laser's accessory box—including its hex wrenches and nozzles—can be stored in the lower left bay but it is better to provide a separate location for it nearby.

### 3.3 Unpacking Your Engraver

Your engraving machine arrives in a wooden crate with its accessories (including this manual) packaged inside. You should have placed the crate in a spacious flat area for unpacking, ideally near where you plan to operate the machine permanently. If you have not already done so, finish removing the crate from around your engraver.



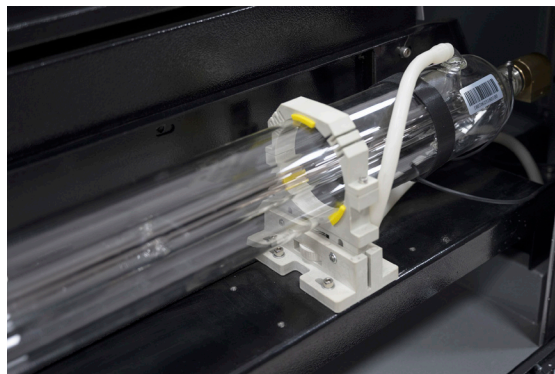
Note that your chiller is not pre-filled with coolant. ALWAYS check the chiller's coolant level before turning the power on. Use antifreeze as needed. It is recommended that you use OMTech antifreeze for optimal performance.

**Step 1.** Roll the engraver slowly and carefully into place. Position the clamps to lock the engraver firmly in place.

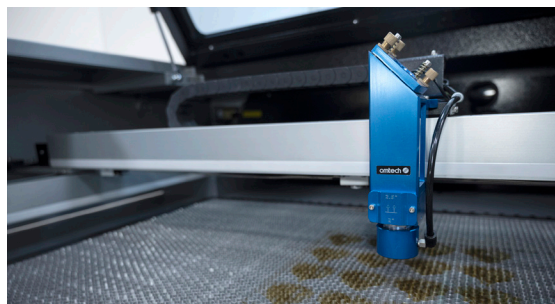
**Step 2.** Retrieve the access keys from the main bay of the machine, along with the accessory toolbox. Check that you have received all of the following:

- 1×Toolkit
- 1×External Fan (with power cord)
- 2×Exhaust Pipes
- 5×Hose Clamps (150mm)
- 1×Hex Wrench Set
- 1×Flathead Screwdriver
- 1×Phillips Screwdriver
- 2×Focal Length Rulers
- 1×USB Cable
- 1×Ethernet Cable
- 1×USB Flash Drive (preloaded with RDWorks V8)
- 1×Limit Switch
- 1×Laser Glasses (OD5+)
- 2×Power Cords (15A)
- 2×Focal Lens Tools (15A)
- 2×Laser Keys
- 4×Access Keys (15A)
- 1×Manual

**Step 3.** CAREFULLY remove the rest of the foam packaging material from around the laser tube, the viewing window, and the rest of the machine. The laser tube is a highly fragile object and should be handled delicately and as little as possible.



**Step 4.** Inside the main bay, remove the nylon cable ties from the X axis and the workbed.



**Step 5.** You may keep the packaging in case of future return but, if you dispose of it or any accessories, be sure to do so in compliance with applicable waste disposal regulations.

### 3.4 Electrical Grounding

This device employs a powerful laser. As discussed in the Safety Information above, it is extremely high voltage and potentially dangerous, so users must securely ground it to avoid the buildup of static electricity. Using a standard 3-prong outlet will provide sufficient grounding. If you do not have access to a 3-prong outlet, you **MUST** ensure the proper connection of a grounding cable. The near end should be fastened to the ground port at the rear of the machine. The far end of the cable should be securely connected to a metal rod driven at least 8 feet (3 m) deep into soil located at least 5 feet (1.5 m) from the machine. The resistance along the line should be no greater than 5Ω.



**Warning!** Poor grounding **WILL** cause equipment failure and create a serious electrical shock hazard. The manufacturer and/or seller bear(s) no responsibility and assume(s) no liability for any damage, accidents, or injuries caused by bad grounding connections.

### 3.5 Water Cooling Setup



The provided water chiller is essential to your engraver's performance and longevity. When this laser works without a properly maintained cooling system, its glass tube **WILL** crack from excess heat.



**NEVER** adjust the water level within the chiller while it and the laser are connected to power.



**Caution!** The water chiller is not prefilled with coolant. **ALWAYS** check whether the chiller has enough coolant before turning the power on.

Always fill the chiller with distilled water or a custom-purpose laser-safe antifreeze. Using deionized or tap water will gradually degrade the quality of your engraver and may even cause dangerous mineral buildup within the cooling system. Never use generic antifreeze for the same reason. Fill the tank to the green “NORMAL” level. (“FULL” is actually overfilled.)



1. Remove the chiller port cap and fill the tank to a level near the top of the green “NORMAL” range on the gauge with laser-safe antifreeze or with pure distilled water, depending on the specific weather conditions.
2. Wait for a couple of minutes and check the cooling liquid level in the chiller. If it is below “NORMAL”, use the access keys to open the rear access door to carefully check the laser bay and bottom left access door for any leakage. Once all tubes are checked, fill the tank to a level near the top of the green “NORMAL” range on the gauge with more laser-safe antifreeze or with pure distilled water.



**DO NOT** proceed with the following steps if any leakage has been detected. **IMMEDIATELY** Contact the customer service.

3. Connect one of the provided power cords to the top right power outlet at the rear of the engraver. You can connect the engraver's main power cord to the other outlet at the same time, but see §3.7 first for important considerations.
4. Flip its circuit breaker on and flip the power switch on the chiller itself.

5. For initial use, press ▼ to speed activation of the compressor. The default setting is to keep the chiller within 3.6°F (±2°C) of 77°F (25°C).
6. To change the target temperature, press SET, use ▲ and ▼ to adjust the value up or down, and press RST to save your changes. For other adjustments, see §5.5 below.)

Once the chiller is fully operational, its cooling liquid should begin to run through your machine and back into your tank.

**Caution! ALWAYS** obtain visual confirmation that the liquid is flowing through the laser tube behind the top rear access door before starting your laser. Check that the water level remains in the “NORMAL” area of the gauge after filling the cooling pathway for your engraver. If it has fallen to the “ALARM” level, check for any leaks and then add more distilled water or laser-safe antifreeze as necessary. There may be alarms from the chiller or engraver when the chiller first begins operation: This is because of air bubbles being cleared from the line, which in normal use would pose a risk of overheating the laser tube. The bubbles should dissipate and the alarms should cease after a few minutes of operation. If any other alarms occur, see the Troubleshooting section for the meaning of the specific error code.



**Caution! NEVER** allow the liquid in the tank to become too hot to cool the laser. If you have deactivated the chiller’s automated alarms, periodically check the liquid’s temperature during prolonged use. If the liquid ever begins to approach 100°F (38°C), operate the laser at a lower power setting or pause its activity to allow time for the chiller to further cool the machine.



Your chiller includes a small amount of R-410A refrigerant. This should never present a hazard or need replacement but, if you ever notice the chiller struggling to cool your machine during normal operation, stop use of the machine, make sure the area is well ventilated, and have a trained and skilled professional contact Customer Service for instructions on how to check the refrigerant level, safely repair any leaks, and add additional refrigerant before further use.



**NEVER** attempt to adjust the refrigerant yourself without professional training.

### 3.6 Exhaust System

Install one of the provided 150 mm ducts directly onto the exhaust vent on the rear of the engraver, fastening it into place with one of the hose clamps. The pipe can be expanded to a full length of about 5 feet (1.5 m). The other end should be fastened onto the external fan’s inlet with a second hose clamp. The fan can be plugged into the outlet on the back of the engraver if the water chiller will be using a dedicated line or if you have prepared a robust circuit able to handle the full load of the entire machine.



The second duct should be fitted onto the fan’s outlet with a third hose clamp. It can also be extended to a length of about 5 feet, after which it should be fitted into a dedicated purifier or—if the fumes are not hazardous and meet local and national air safety standards—placed out a window. If additional ducts are necessary, **ONLY** use metal: nonconductive material such as PVC pipe cannot be safely grounded and can build dangerous static electric charges during use. Seal all seams and connections tightly.

**NEVER** operate the laser if the fan and ducts are not working to purify or remove the fumes produced by the target material. Research materials before use and never operate the laser on any (such as PVC, teflon, and other halogen-containing substances) that can produce corrosive, hazardous, or even deadly fumes.

### 3.7 Main Power Connections

Confirm that the labeling beside the connection sockets matches your power supply. If you have not already done so, connect one end of the power cables to the connection sockets and the other ends to grounded outlets. The combined electrical load of all the major components of this device will draw over 30A. If you have not prepared a robust dedicated line, keep the engraver and chiller on separate 20A circuits. The external fan can be plugged into the engraver or use the same circuit as the chiller, but using a separate 15A or 20A circuit is recommended. Under **NO** circumstances should you switch on the devices if the voltages do not correspond or if your circuits will be unable to handle the necessary load.

Fluctuation along the lines should be less than 5%. If this is exceeded, the engravers’ own fuses will blow to protect its internal electronics. They are located below the connection sockets and are accessible from the exterior. Do not connect this device to standard extension cords, power strips, or surge protectors.

### 3.8 Control Computer

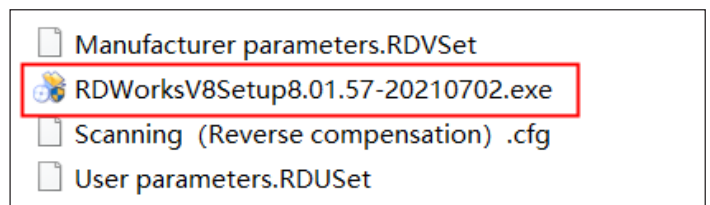
See the software manual for details on the requirements for the control computer. The control computer can be connected directly using the provided USB cable or through Wi-Fi. If the control computer is directly connected to the engraver, it should not be placed more than 15 feet (4.5 m) away to avoid possible interference to the signal on its line. A Windows-compatible copy of RDworks V8 is provided on the USB flash drive that came with your engraver. Familiarize yourself with the software’s image design features and laser control settings before using it to operate the laser.

When you first configure your software to work with the laser, the device name to search for will be the mainboard model: RDC6445GT5. Make sure that you set the software to use an X axis length of 1000mm and a Y axis length of 600 mm. The default origin position will be at the workbed’s top left corner. If you change this in your software, be sure to also change the control panel settings to match. (See §4.4 below for details on this and **Setting Engraver IP Addresses** for connecting to the engraver within a LAN or over the internet.)

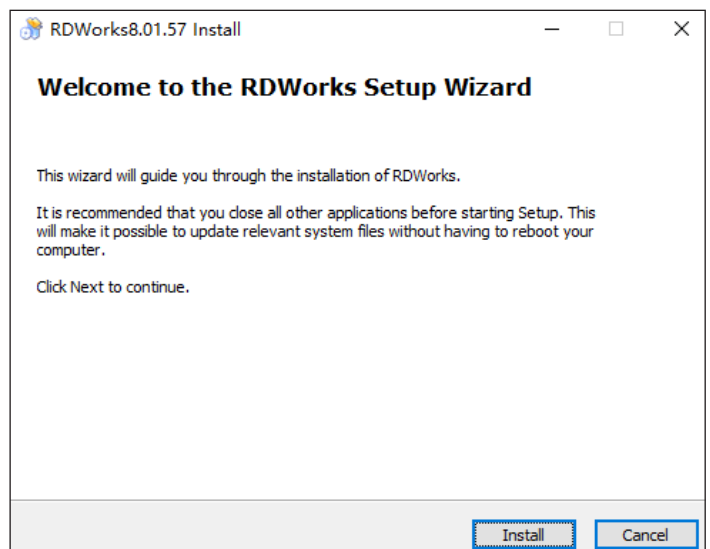
#### 3.8.1 RDWorks V8 Reverse Compensation

1. Insert the provided USB flash drive into a port on your control laptop. Find the file as shown.

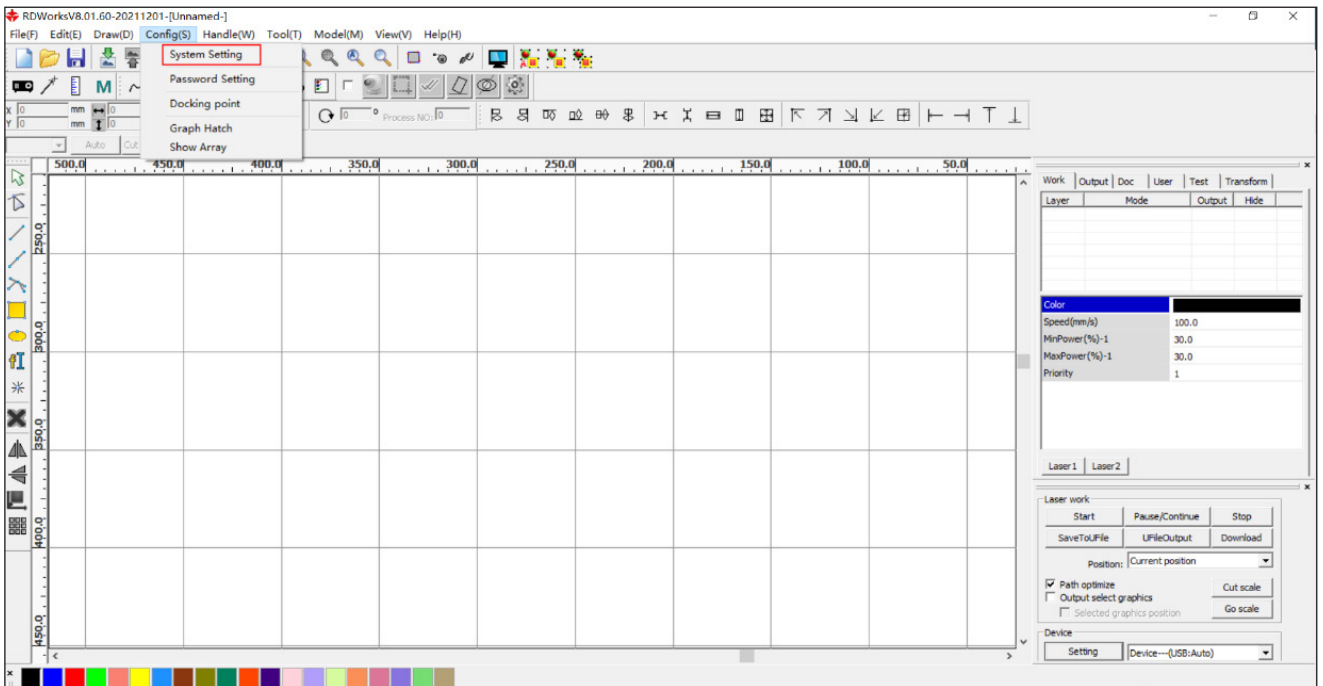
RDWorksV8Setup8.01.57



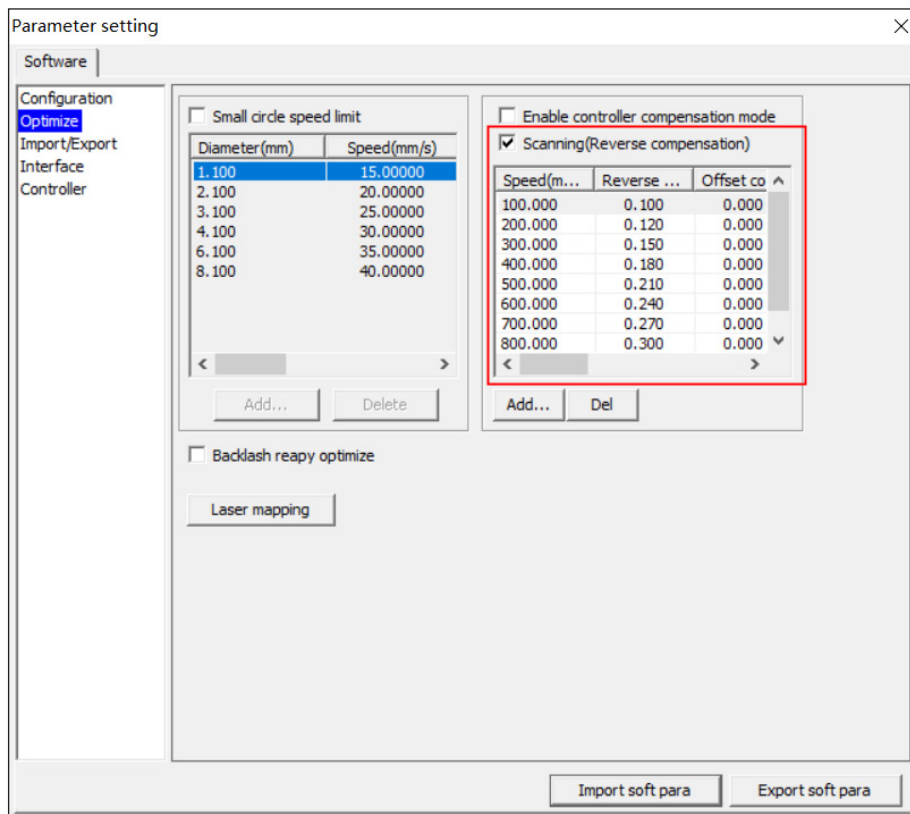
2. Click open the file and click “Install”. Choose a file route that you deem suitable.



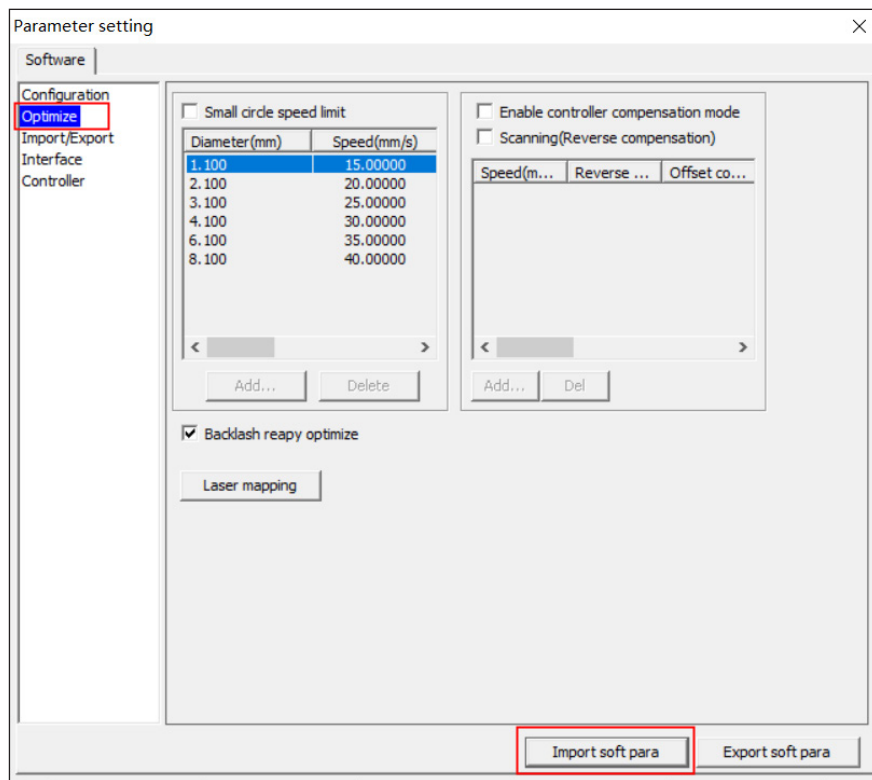
- When the installation is finished, click to run the program.
- Click “Config” and then “System Setting”.



- Click “Parameter setting” and then “Optimize” in the pop up as shown. Click “Import soft para”.
- Choose “Scanning (Reverse compensation)” under the directory of the provided flash drive.

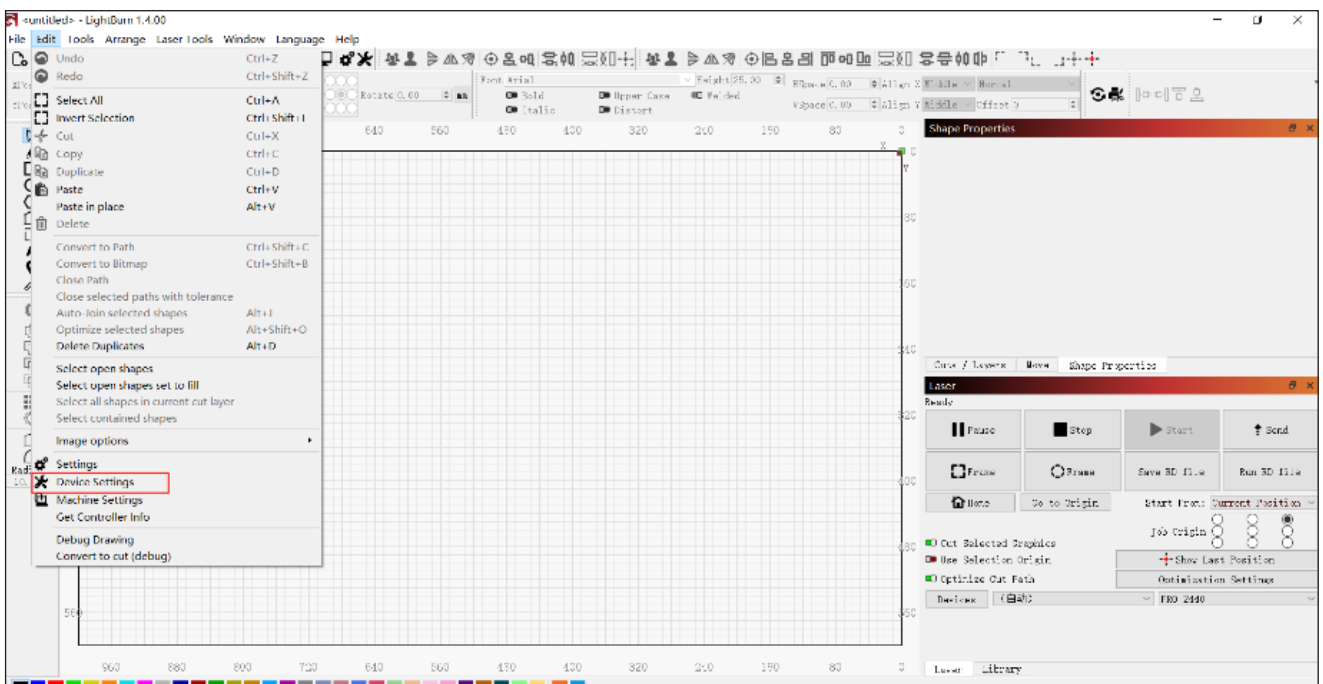


- Click “Optimize” again to ensure that the Engraver Reverse Offset has been imported as shown. Tick the box before “Scanning (Reverse compensation)”



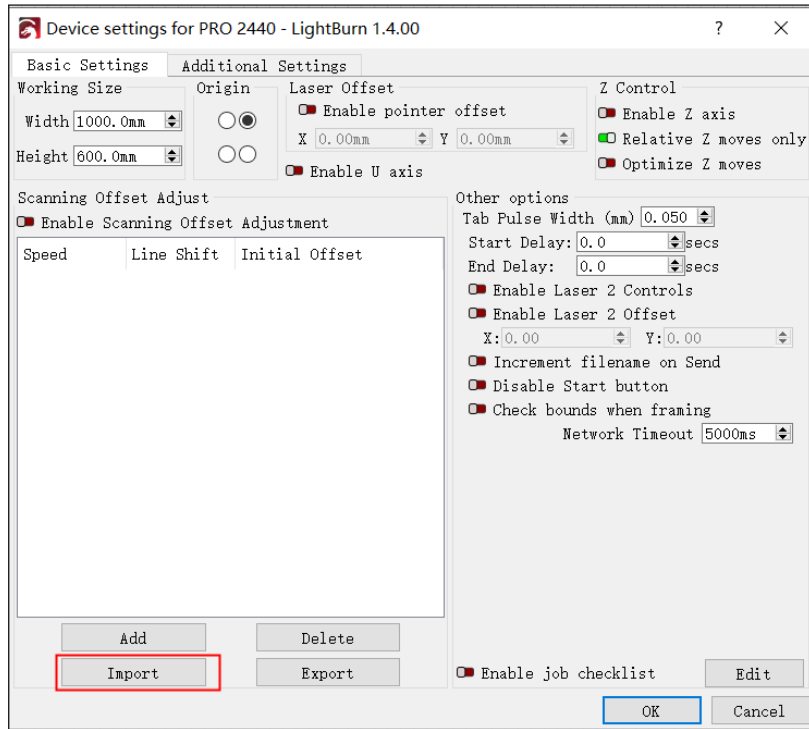
### 3.8.2 Lightburn Scanning Offset

- Click open your Lightburn, then “Edit”, and then “Device Settings”.



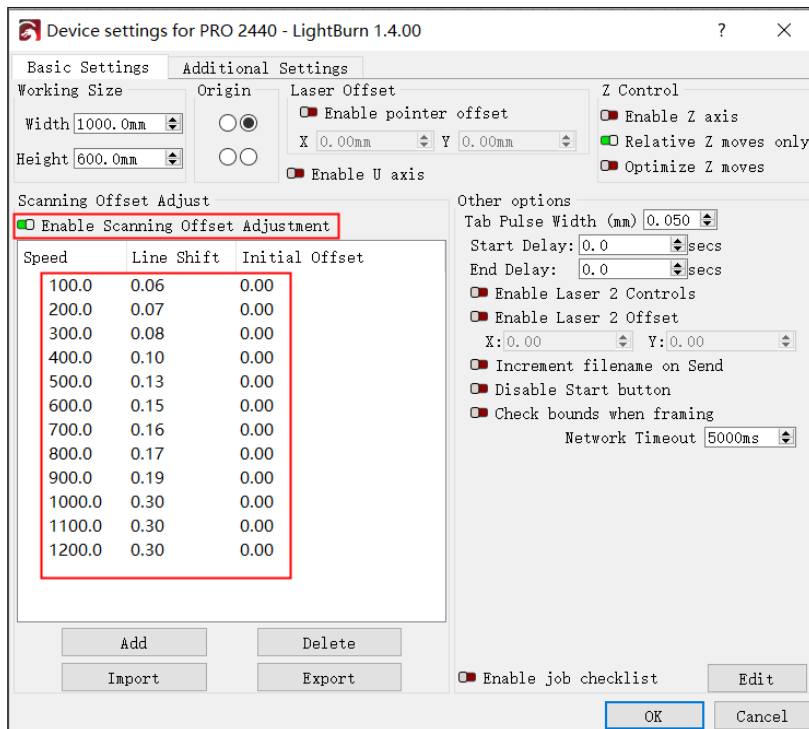


2. Click “Import” in the pop-up that shows up.



3. Find and choose the “Scanning Offset Adjust” in the provided flash drive.

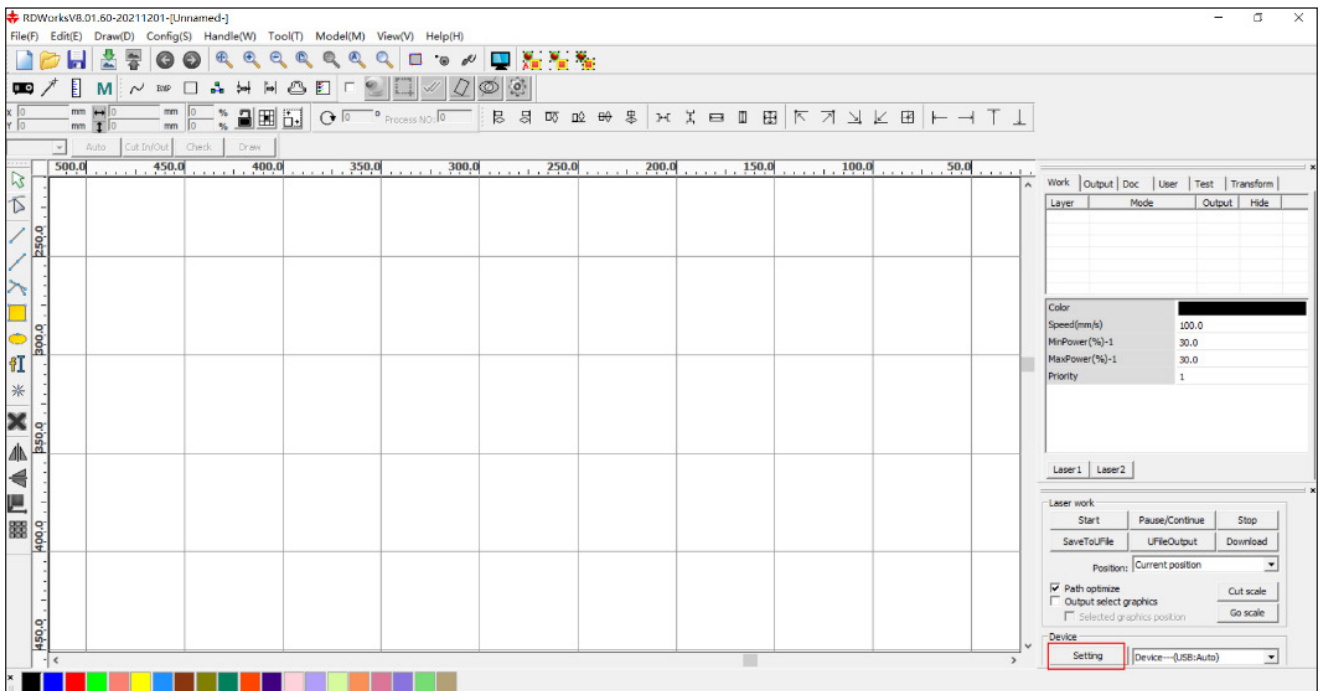
4. Enable the scanning offset adjustment by clicking green the toggle switch as shown.



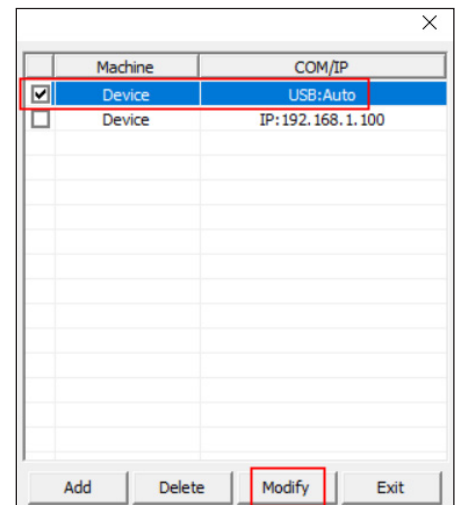
### 3.8.3 Connection Through the USB Cable

#### RDWorks V8

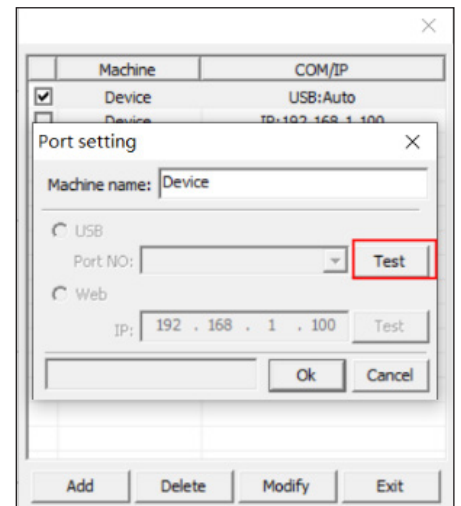
1. Initiate RDWorks V8 on your control computer and connect it to the engraver using the provided USB cable.
2. Click “Setting”



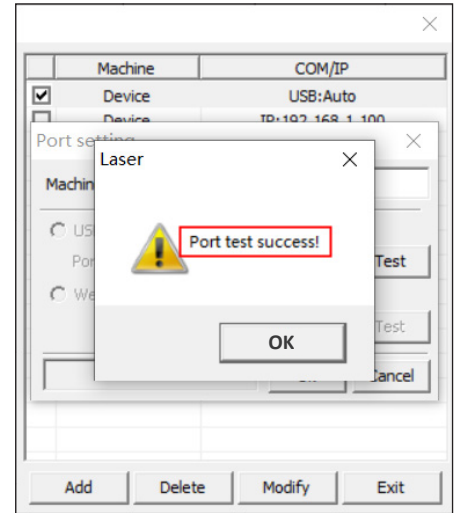
3. Click to tick the box as shown. Click “Modify”.



4. Click “Test” in the dialog box that shows up as shown.

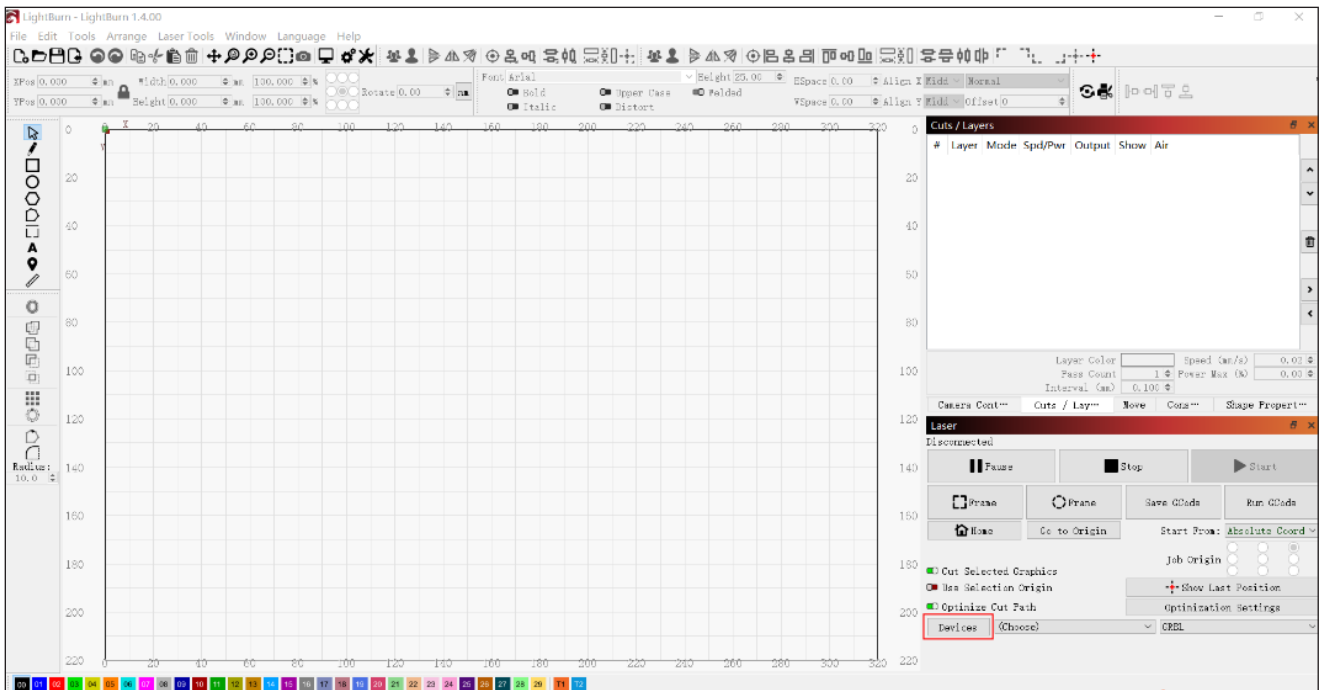


- The connection is successful when the pop-up as shown shows up.
- Click OK to confirm the connection and close the dialogue box.
- Click “Exit” to return to the home interface.

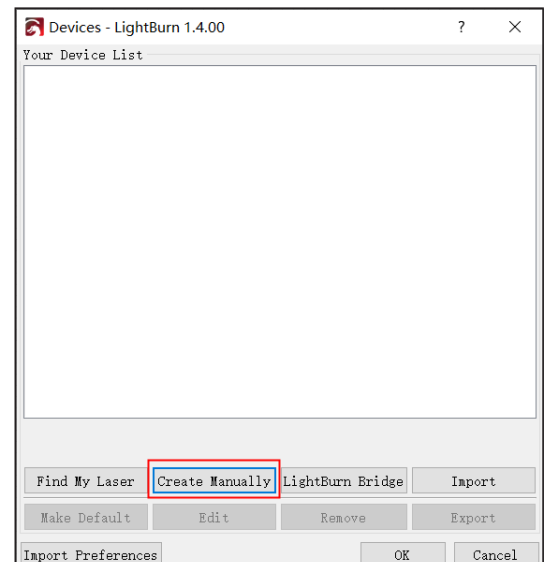


## Lightburn

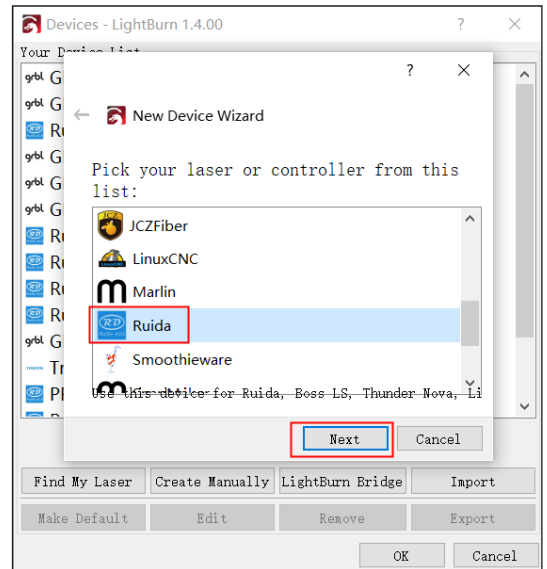
- Initiate RDWorks V8 on your control computer and connect it to the engraver using the provided USB cable.
- Click “Device” as shown.



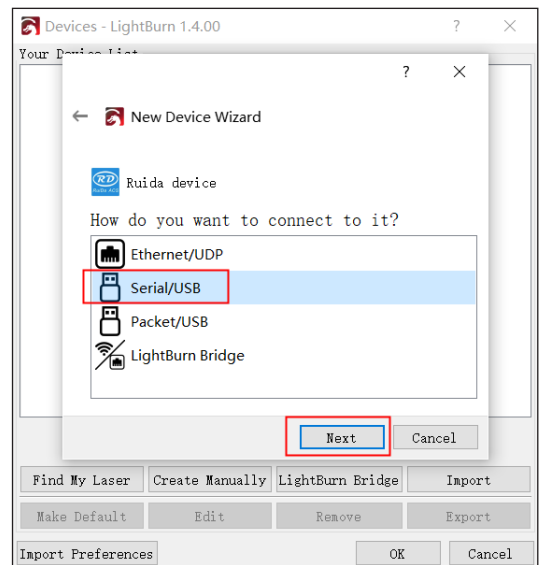
- Click “Create Manually” in the pop-up that shows up.



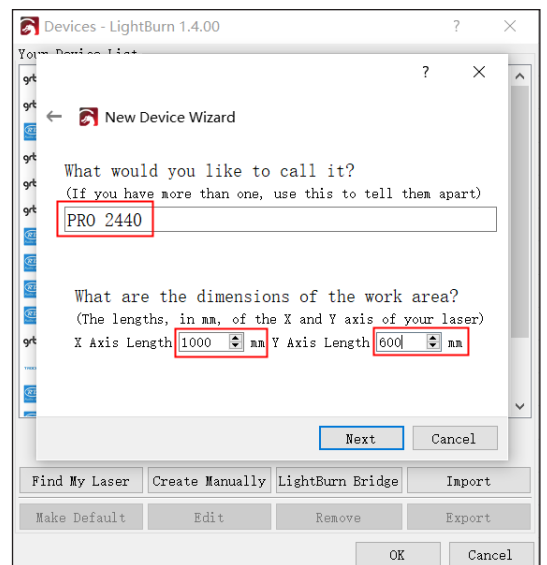
4. Choose “Ruida” and Click “Next”.



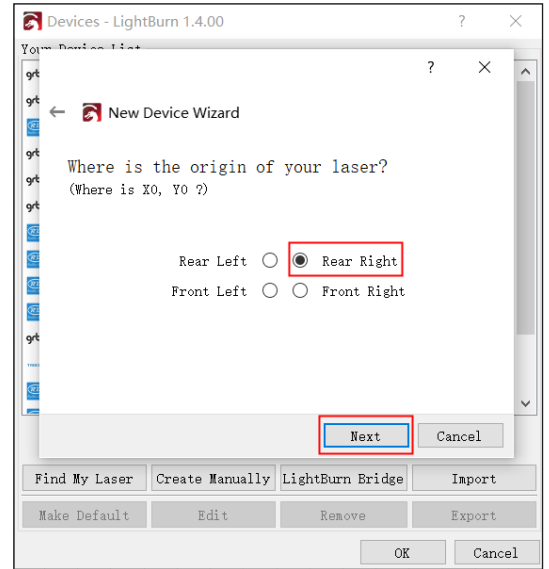
5. Choose Serial/USB and then “Next”.



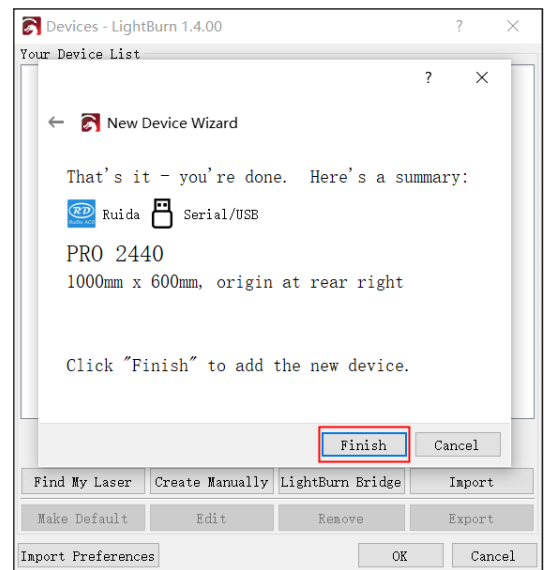
6. Enter the circled engraver name and X and Y axis length. Click “Next”.



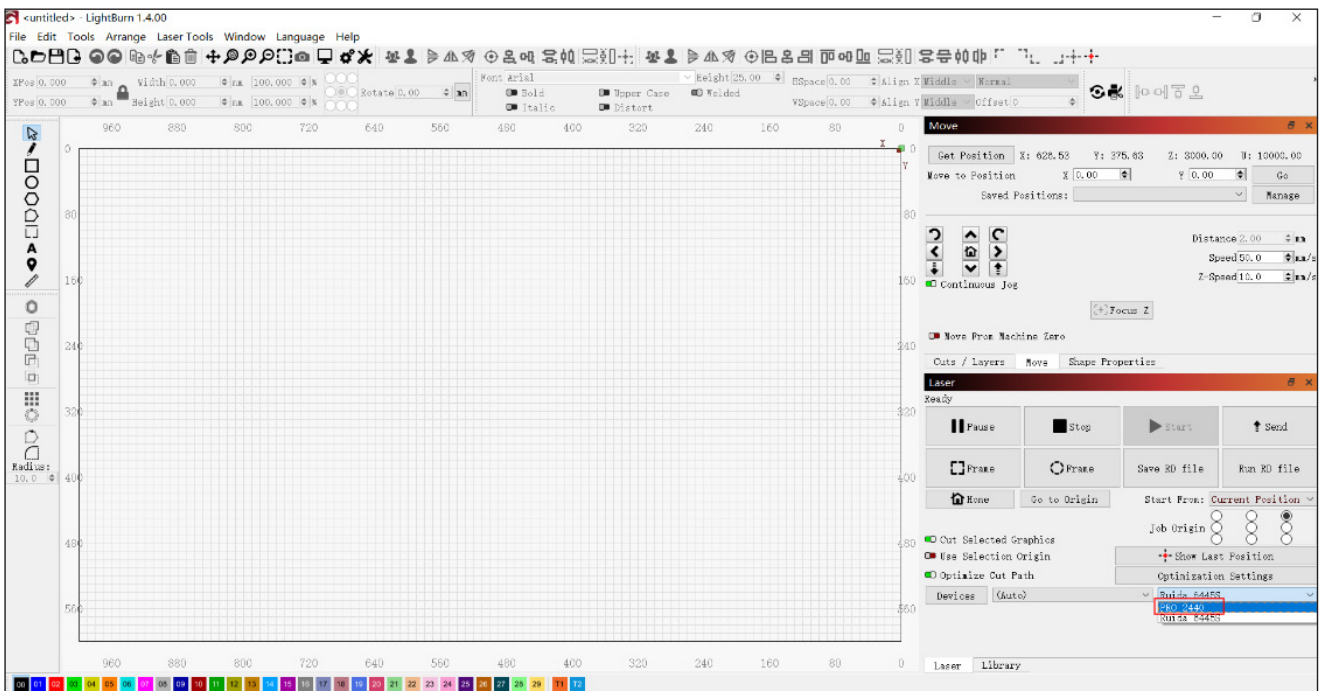
7. Set the origin to “Rear Right” as shown and click “Next”.



8. Confirm your configuration and click “Finish” to close the pop-up.



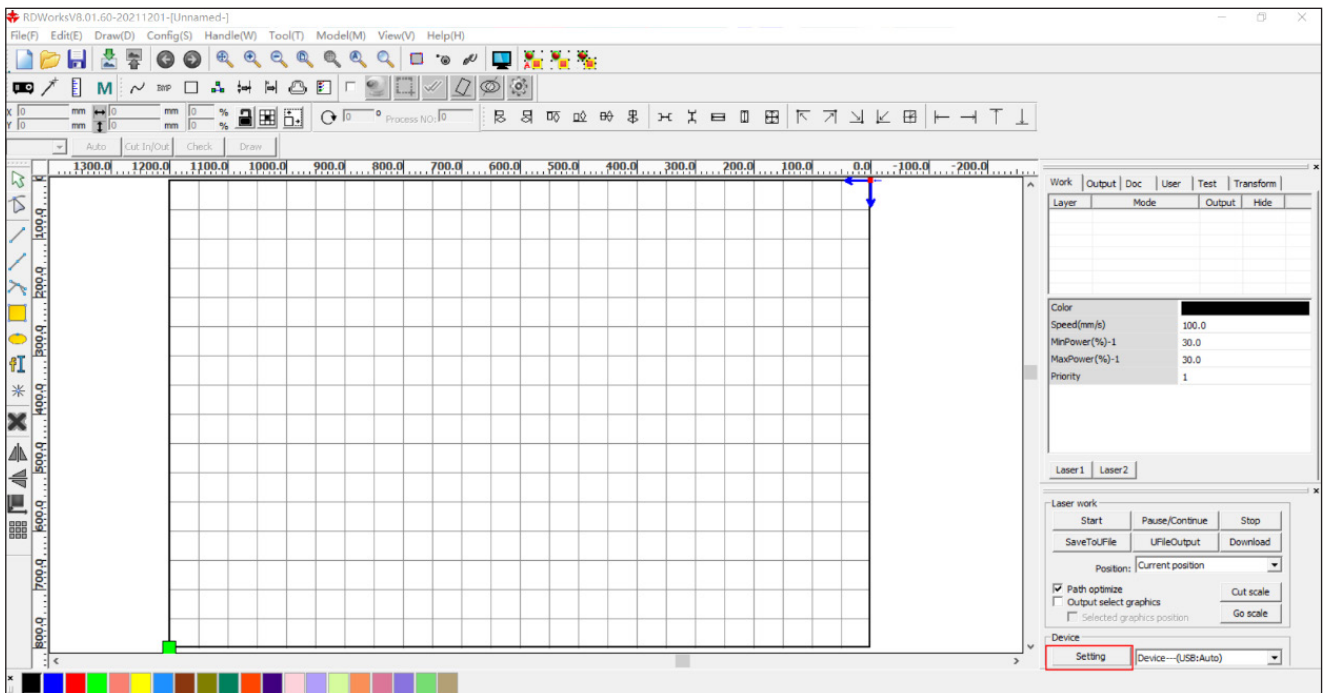
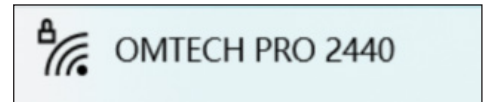
9. Click the device drop list in the lower right corner and choose “PRO 2440”. The engraver is connected when the system shows “Ready”.



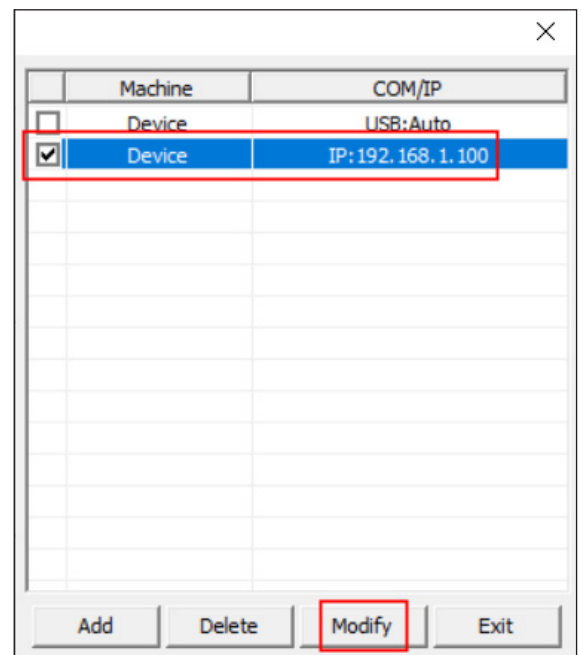
## 3.8.4 Connection Through Wi-Fi

### RDWorks V8

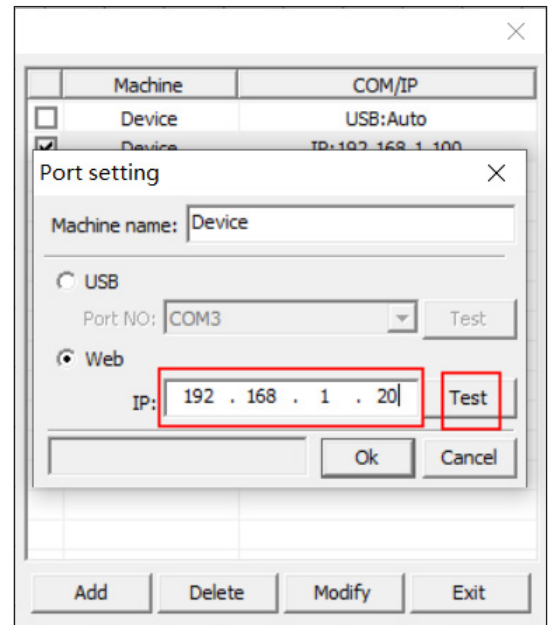
1. Enable Wi-Fi on your computer. Search or select network “OMTECH PRO 2440”. Enter the passcode (123456abc) to connect your control computer to the laser engraver.
2. Initiate RDWorksV8. Click “Setting”.



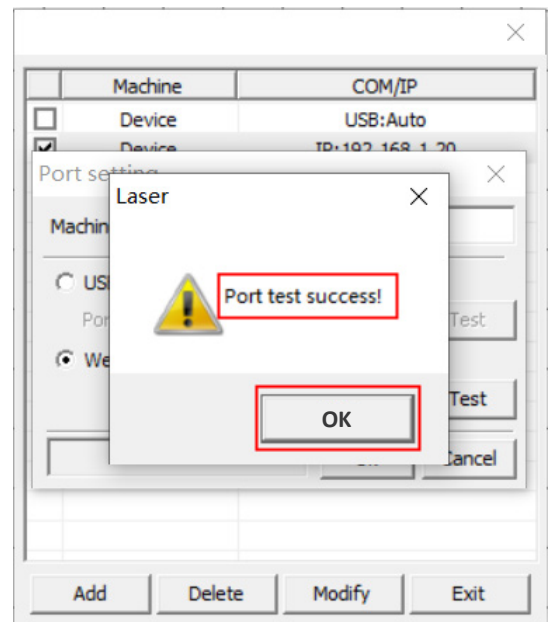
3. Click to tick the box before “Device”, being sure the IP address is as shown. Click “Modify”.



- Set the IP address to “192.168.1.20” in the pop-up that shows up. Click “Test”.



- You should see the pop-up as shown. Click OK.



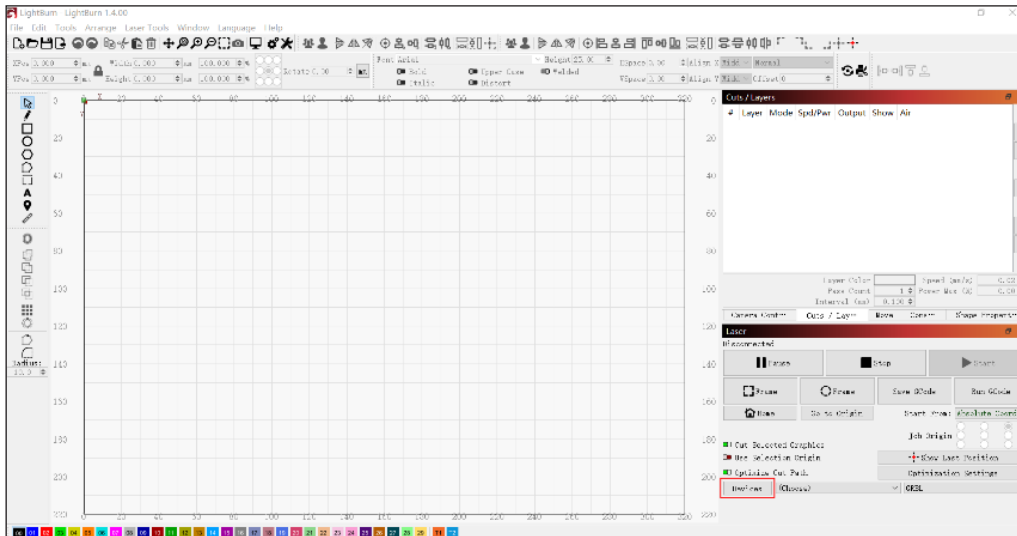
- Click “Exit” to return to the home interface.

## Lightburn

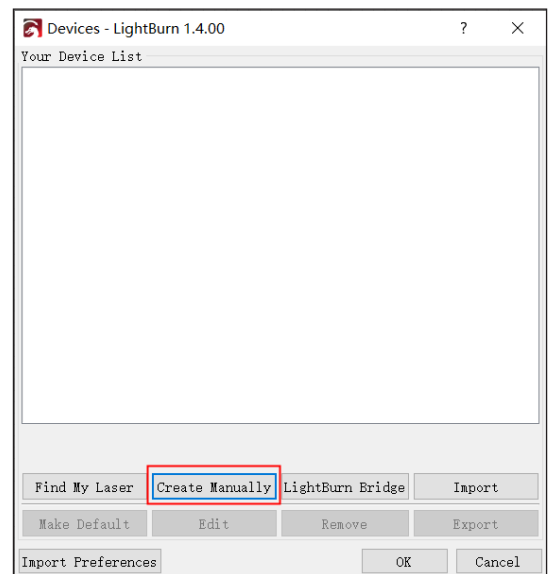
1. Enable Wi-Fi on your computer. Search or select network “OMTECH PRO 2440”. Enter the passcode (123456abc) to connect your control computer to the laser engraver.



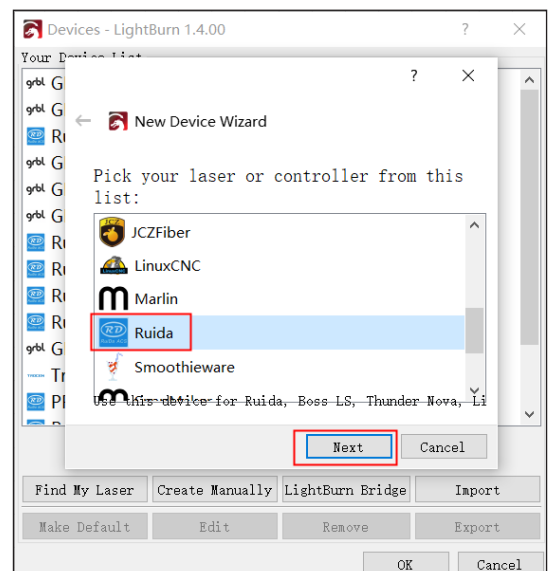
2. Initiate Lightburn and click “Device” in the lower right corner as shown.



3. Click “Create Manually” in the dialogue box as shown.

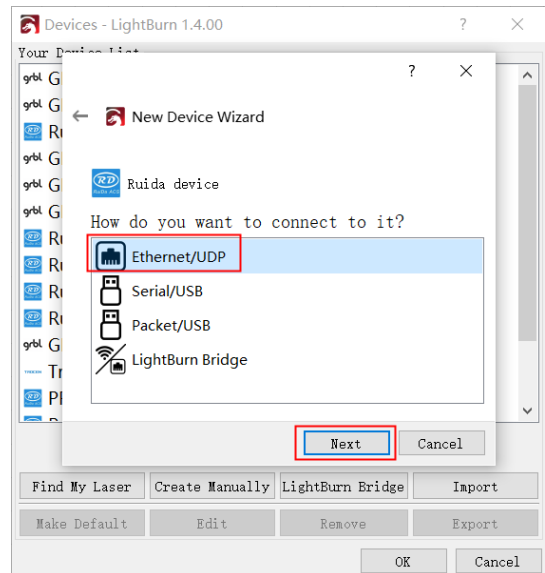


4. Choose “Ruida” from the list and click “Next”.

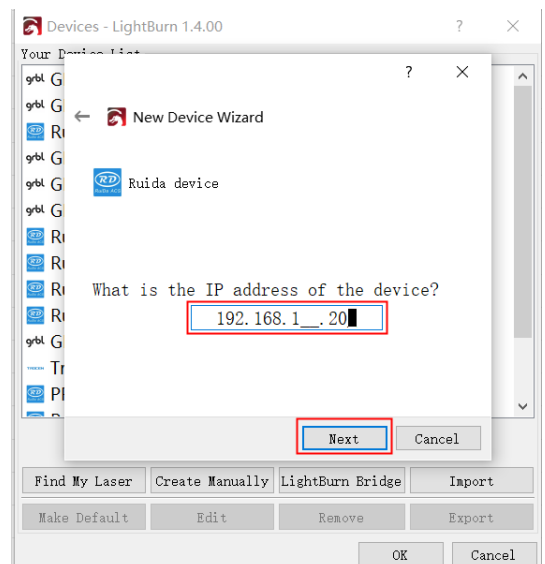




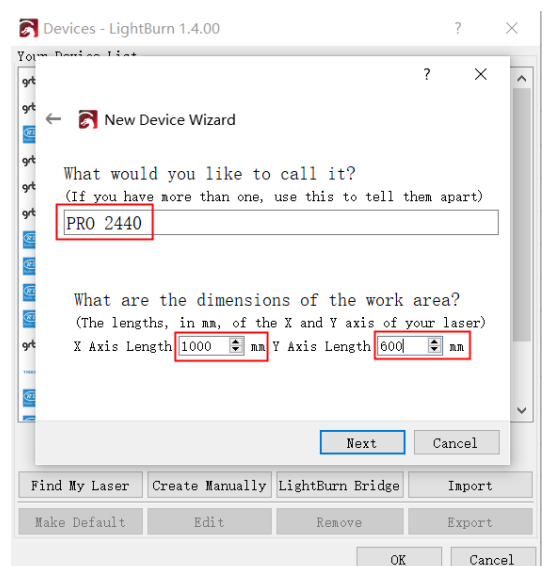
5. Choose Ethernet/UDP and click “Next” in the pop-up as shown.



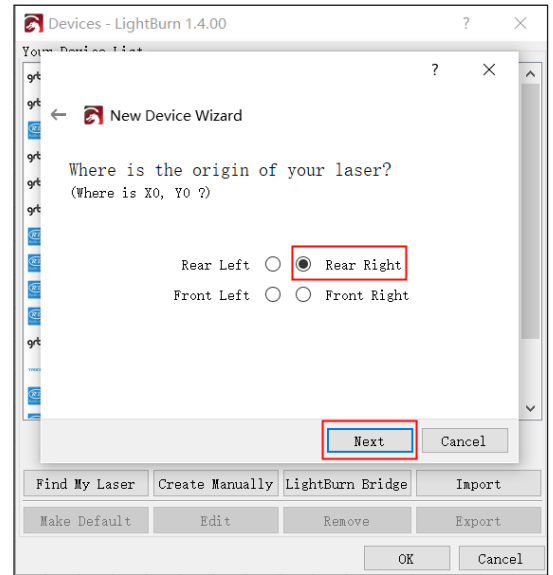
6. Enter “192.168.1.20” in the dialogue box as shown. Click “Next”.



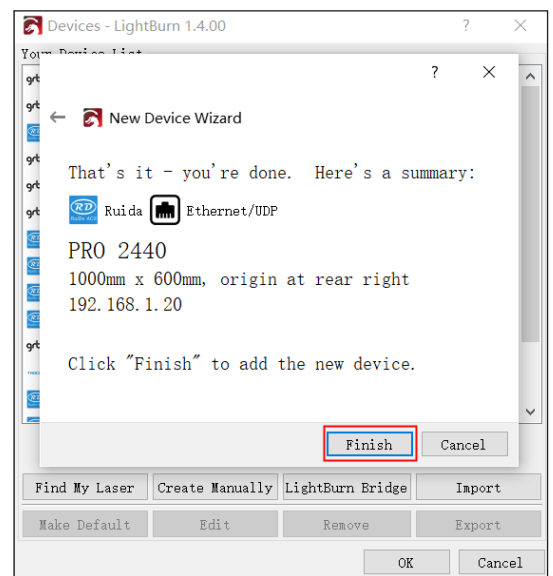
7. Enter the engraver name, X axis length, and Y axis length as shown. Click “Next”.



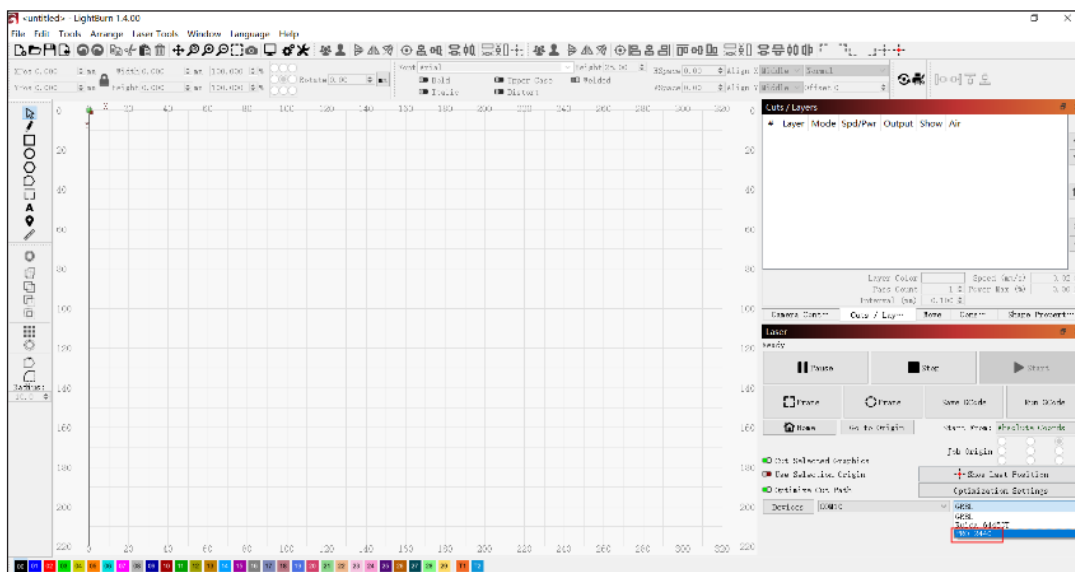
8. Set the engraver origin to “Rear Right” and click “Next”.



9. Confirm your configuration and click “Finish” to close the pop-up.



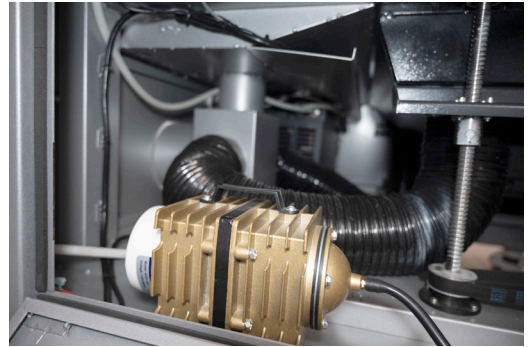
10. Click the device drop list in the lower right corner and choose “PRO 2440”. The engraver is connected when the system shows “Ready”.



**DO NOT** connect your computer to the engraver with a network cable. The port marked with “Ethernet” on the engraver is for internet connection.

## 3.9 Air Assist

The air assist system for normal cutting and engraving should arrive preinstalled and correctly wired. Simply check that it is correctly configured and connected as shown. If any tubing or wiring needs to be reconnected, shut off all power to the machine (including by pressing the emergency stop) before adjusting anything. Check that its air intake filter is in place, clean, and not obstructed by any nearby objects.



## 3.10 Initial Testing

### Emergency Shutoff

Because of the risk of fire and other hazards during engraving, this engraver includes a large and easy-to-reach emergency stop button near the control panel. Pressing it down stops the laser tube instantly.

When your engraver arrives, its e-stop is already pressed and must be rotated up to allow the laser to function. You should test that it works properly before conducting **ANY** other work with your machine.

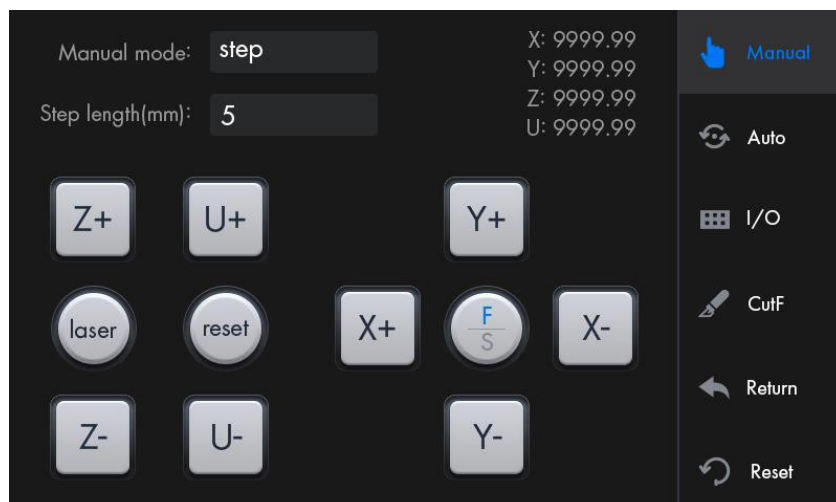


**Warning!** Always check that the chiller has laser-safe antifreeze or distilled water filled to the “Normal” before flipping any of the circuit breakers on the engraver. If there is none or the chiller is underfilled, screw open the port and infuse laser-safe antifreeze or distill water to ‘Normal’.




### Laser Key

1. Flip both circuit breakers on. Visually confirm that water is flowing through the entire tube and all air bubbles have been removed and that the power indicator is on.
2. Place a piece of laserable scrap material on the workbed under the laser head and close the cover.
3. Twist the emergency stop clockwise to release it and turn the ammeter knob fully clockwise if it is not already in that position.
4. Insert and turn your laser key to activate the laser power supply.
5. Tap the box next to Power in **Parameter Display Area** from the main menu. Set reset the maximum and minimum laser power to 12%. Tap OK to confirm the modification and exit the current menu.
6. Tap “Manual” in the main menu, and the following menu pops up.



7. Tap Z+, Z-, X+, X-, Y+, and Y- so that the laser head is about 1 or 2 inches above the laserable scrap.
8. Hold (laser) and the laser head should start firing laser beam continuously.
9. Turn the laser key to its "OFF" position and observe if the laser stops immediately.

 **Warning!** If the laser continues to fire, the laser key is not working and must be replaced before the engraver can be used. Flip off the circuit breakers and contact customer service.

### Emergency Switch

1. Repeat Steps 1–8 above.
2. Hit the emergency stop and observe whether the laser stops instantly.

 **Warning!** If the laser continues to fire, the emergency stop is not working and must be replaced before the engraver can be used. Turn off the machine and contact customer service.


### Cover Shutoff (Interlock)

Because of the risk of causing blindness, burns, and other injuries from direct exposure to the invisible engraving beam, this device also shuts off the laser automatically when the protective cover is raised during operation.



After ensuring that the emergency stop button works, you should also test that the cover shutoff works properly before conducting any other work on your machine.

1. Follow the procedure above for testing laser key to start up your machine and fire a low- strength test beam into any piece of laserable scrap material.
2. Release the button.
3. Taking care not to expose yourself to seeing or being hit by any possible reflected laser light, open the cover as little as possible and attempt to fire the laser again.

 **Warning!** If the laser fires, the automatic shutoff is not working and must be repaired before the engraver can be used. Turn off the machine and contact customer service.

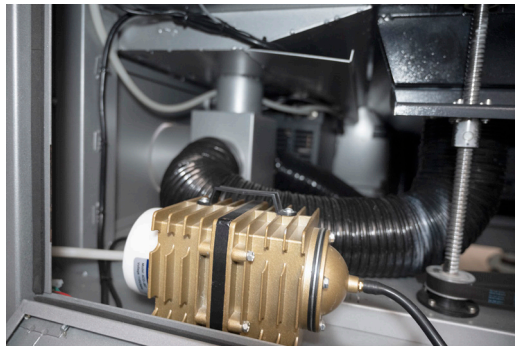
## **Water Shutoff**

Because of the danger posed by an uncooled laser tube, this engraver also shuts off the laser automatically when the water cooling system malfunctions.

After ensuring that the emergency stop button and cover protection both work, you should also test that the water shutoff works properly before conducting any other work on your machine. Follow the procedure above to start up your machine and fire a low-strength test beam into any piece of laserable scrap material. Release the button. Turn off the water chiller using its separate power switch. Attempt to fire the laser again. If the laser fires, the automatic shutoff is not working and must be repaired before the engraver can be used. Turn off the machine and contact customer service. If the laser does not fire, the automatic shutoff is working fine; simply restore power to the water chiller and continue setting up your engraver.

## **Air Assist Shutoff**

Because of the danger posed by sparks during engraving and the risk of damage to the laser nozzle and focus lenses from fumes and debris, this engraver also shuts off the laser automatically when the air assist system malfunctions.



After ensuring that the emergency stop button, cover protection, and water protection all work, you should also test that the air assist shutoff works properly before conducting any other work on your machine.

1. Follow the procedure above for testing the emergency shutoff to start up your machine and fire a low-strength test beam into any piece of laserable scrap material.
2. Release the button.
3. Cut off the flow of air by crimping or tying the air hose between the rear of the machine and the air assist's digital controller behind the lower left access door. (Take care not to damage the hose itself in this procedure.)
4. Attempt to fire the laser again.
5. If the laser fires, the automatic shutoff is not working and must be repaired before the engraver can be used. Turn off the machine and contact customer service. If the laser does not fire, the automatic shutoff is working fine; simply release the hose to restore access to the air intake and continue setting up your engraver.

## **Laser Path Calibration**

Although our factory calibrates your entire system during assembly, it is possible for the laser tube, the focus lens, and/or one or more of the mirrors to be jostled out of alignment during shipment. As such, it is recommended that you perform a full optical alignment test as part of setting up your machine. See §6.4 in the Maintenance section below for step-by-step guidance.

## **3.11 Security**

For your own safety and that of passersby, this engraver can be locked shut using the provided key. It is recommended that you use it to lock the machine between sessions, preventing any unauthorized operation of the machine.

# 4. Operation

## 4.1 Operation Overview



Operate this laser engraver only in accordance with all the instructions provided in this manual. Failure to follow the guidelines detailed here can result in property damage and personal injury.

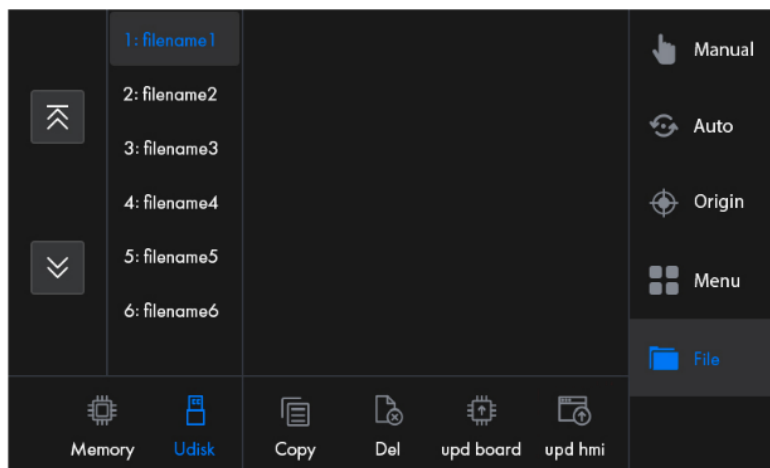
You can control your engraver directly from the built-in control panel, through a direct USB cable connection with your computer, or over the engraver's in-built Wi-Fi module. For details on operating your engraving software, see their separate manual.



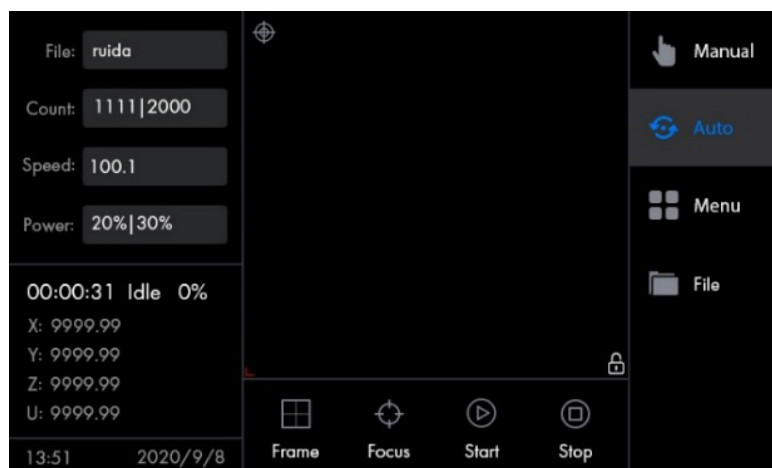
The, X+, X-, Y+, and Y- icons in the manual menu can be used to move the laser head along the X and Y-axis guide rails and the Z+, Z- can be used to raise or lower the workbed.

More often, you will create designs as graphic files on the control computer, load them on the engraver, and then engrave or cut them. The software can be used to create different layers with different power settings, speeds, and other parameters.

The mainboard can hold up to 256 files and 128 MB of images at one time. Larger images will need to be reduced in resolution or divided into separate pieces or layers for separate engraving. Various parameters are adjustable. See §5 for details.



Once everything is perfect, press “Focus” to autofocus the laser head, press “Frame” to preview the size of a preset frame around your engraving design, press start to begin engraving, and press “Stop” to stop and reset the laser head back to the origin.



## 4.2 Typical Operation Instructions

**Step 1.** Create the design that you'd like to engrave or cut into standard materials. (See §4.3 for engraving circular objects.) You can do this directly in your engraving software or use any other graphics program to create the image and set its engraving parameters. Files should not exceed 128 MB in size. Larger images will need to be reduced in resolution or divided into pieces for separate engraving.

**Step 2.** Open the engraver's cover and adjust the workbed if necessary. If needed, remove the aluminum knife bed for thicker projects.

**Step 3.** Place a sample piece of your material on the workbed. The standard location is in the top right corner of the workbed. This can be changed by moving either your design or the engraver's origin position using the control panel or your engraving software



If you will be adjusting the laser head or its nozzles, it can be helpful to briefly cover the material with something soft and wide to catch any loose parts that might accidentally be dropped during the process. Remove any such material before engraving.

For heavier pieces of material, be careful to distribute its weight as evenly as possible across the reinforced supports. For larger pieces of material, you may open the front, rear, or side pass-through doors.

**DO NOT** insert anything through the pass-through doors other than the material once the laser is active. Pay special attention to the fumes and dust that may be released through these doors. Be sure that your ventilation system is strong enough to pull in all of the byproducts or wear the necessary PPE to ensure the health of users and passersby.

**Step 4.** Use the Z keys to move the workbed so that the top of your material is about 1 or 2 inches below the nozzle.

**Step 5.** Check your water chiller's gauge to confirm that your cooling liquid is completely clear and in the upper half of the green "NORMAL" zone. Flip the circuit breaker and water chiller on. Open the top rear door to visually confirm that the liquid is flowing through the whole system and any air bubbles are removed from the line. Check the gauge again and add more laser-safe antifreeze or distilled water if the liquid level is too low after filling the system.

**Step 6.** Turn on any fume extractor or additional ventilation system. Turn on the external fan that was provided with the machine. Check that everything is functioning normally and will be able to remove any fumes or dust safely during work.

**Step 7.** Release the emergency stop button by turning it clockwise and confirm that the ammeter's knob is turned completely clockwise as well. Load your chosen design onto the engraver's mainboard using your engraving software or through the control panel and the engraver's USB port (§5.3).

**Step 8.** Confirm the air assist is working well, blowing air through the nozzle, and then close the cover.

**Step 9.** Customize your design's contrast and engraving depth by adjusting the parameters in your engraving software or directly through the control panel. See §5.1–5.9 for details.


The threshold for the lowest setting is around 10% and the laser will not have sufficient voltage to fire at settings below this. It is **NOT** recommended to use the laser tube at full capacity either, especially for extended periods. The recommended maximum power setting is 70%, as prolonged use above that amount will shorten your laser's service life. To increase the engraving depth, increase the amount of energy per unit area by increasing the laser's power or the number of loops or by






slowing down the speed parameter. Engraving too deep, however, reduces image quality, especially for coated materials.

When working with new materials, remember that you should always start on the low end of likely settings. If the effect is not yet strong enough, you can always rerun the design loop several times or rerun it with more powerful settings until you create the effect that you want. You can also try grids of possible settings at first to find what works best with your material.

**Step 10.** Turn on the laser power supply using the laser key. To reduce the risk of electric shock, once the laser tube is on, try to touch the engraver with only one hand at a time.

**Step 11.** It is recommended that you start each session by pressing . This lets you check that the laser will begin where you want and that your material is correctly placed.

Activate the standard autofocus by tapping . The autofocus will be done automatically. The workbed will be moving upward and then keep moving upward even though the laserable material has contacted the laser head. This is normal. Feel at ease. After pressing against the laser head for a while, the workbed will start moving downward and then stop at a perfect focal height.

**Step 12.** Tap  to engrave your design. Do not stare continuously at the active laser even while wearing laser glasses but watch during use for possible issues like sparks and be prepared to quickly extinguish a fire if necessary. Tap  on the control panel to completely stop work, return to the beginning of the design, and reset the laser head back to its origin.

 If there is ever an emergency situation such as a fire, **DO NOT** use the control panel to pause or stop the engraving. Hit the emergency stop button **IMMEDIATELY**.

**Step 13.** Once the laser has stopped, examine the quality of your first run and adjust the laser parameters on the control panel or in your engraving software as necessary to create the desired effect.

By default, your chiller will attempt to keep its cooling liquid between 77° and 88°F (25–31°C) to ensure optimal functioning. If this range restricts your work too much, for a somewhat shorter service life, you can adjust the chiller's settings. (See §5.12 below.) The laser tube should still be able to run indefinitely so long as the cooling liquid remains below 100°F (38°C). Once this temperature is reached, however, stop work and allow time for your system to cool before resuming use.

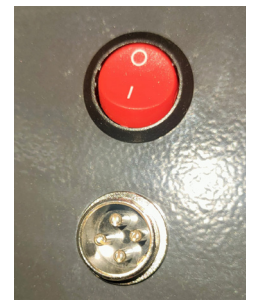
**Step 14.** Once you have finished engraving, close your software and then turn off your machine in the following order: turn and remove your laser key, turn the ammeter down, and press the emergency stop. Allow time for the ventilation and cooling systems to continue running, cooling the laser and removing any remaining fumes or dust. Turn off the external fan, then the water chiller, and then the circuit breaker at the rear of the engraver.

**Step 15.** Fully clean the workbed and check if the lens or any mirrors require cleaning. Use the bottom left access panel to remove, empty, clean, and replace the debris tray. Store everything neatly away.

## 4.3 Rotary Operation Instructions

The base model of the PRO 2440 does not come with a rotary axis but is compatible with standard four-pin models.

To use a compatible rotary axis, remove the steel saw bed, place your rotary axis in an open area, and connect its cord to the rotary port at the back of the main bay. Flip the rocker switch to I and, if necessary, lower the aluminum knife bed to provide room for the laser head to pass over your axis and material.



## 4.4 Instructions for Specific Materials

The following instructions are suggestions to help speed safe work with a range of materials. The user should research the specific safety and engraving requirements of their specific material to avoid the risk of fire, hazardous dust, corrosive and poisonous fumes, and other potential problems. Once the product is known to be safe or appropriate protective equipment has been set up, it can be helpful to engrave a test matrix of small boxes produced at various speed and power settings to discover the ideal settings for your design. Alternatively, start with low power and fast speed settings and rerun your design as many times as needed, using progressively greater laser intensity.



## Average Engraving Settings

Description		Acrylic	Glass	Leather		Tile/Stone	Wood
				Natural	Artificial		
80W	Speed	325 mm/s	225 mm/s	400 mm/s	425 mm/s	145 mm/s	200 mm/s
	Power	18%	18%	16%	15%	18%	19%

### Ceramics

When engraving on ceramics, generally use moderate to high power. Using more loops rather than higher power and lower speed can help avoid cracking the material during work. Be mindful of the health risk posed by dust generated from ceramic engraving, especially for repetitive industrial applications. Depending on the material and the amount of work, a fan or even full ventilation system may be required to address the problem. Similarly, operators and others in the work area may need to use breathing PPE such as masks and respirators.

### Glass

When engraving glass, generally use high power and low speed. As with ceramics, it can be helpful to run more loops at lower settings to avoid cracks. Care must be taken when engraving fiberglass and carbon fiber to avoid combinations of settings that produce a laser intensity great enough to damage the structural integrity of its component fibers, producing blurry marking. PPE should be worn to avoid exposure of the eyes, nose, mouth, and skin to the dust produced by working with either material, especially for repetitive industrial applications. Clothing worn while working with fiberglass should be washed separately afterwards.

### Leather

When engraving leather products, generally use low to moderate power at high speed. Be especially attentive to the possibility of fire, as well as the dust produced in repetitive applications.

Description		Thickness of Artificial Leather			
		1/16 in.	1/8 in.	1/4 in.	1/2 in.
80W	Speed	25 mm/s	18 mm/s	6 mm/s	4 mm/s
	Power	18%	28%	32%	40%

### Metal



This engraver is not designed for cutting nor engraving metals.

### Paper and Cardboard

When engraving various paper products, generally use low to moderate power and fast speed. Test samples from each batch, as only small parameter differences can separate effects that are too light from those that burn through the substrate. As with leather, be especially attentive of the possibility of fire, as well as the dust produced in repetitive applications.

### Plastics

Plastics for engraving are available in many different colors and thicknesses and with many different coatings and surfaces. The majority of available plastics can be well engraved and cut with the laser. Plastics with a microporous surface seem to give the best result, because less surface material needs to be removed. When engraving plastics, generally use low power and highspeed settings. Marking and engraving with too much power or at too low a speed can concentrate too much energy at the point of contact, causing the plastic to melt. Among other problems, this

may produce poor engraving quality, noxious fumes, and even fires. High resolution engraving can cause the same problem, so medium to low resolution designs should be preferred for most plastics.

Description		Thickness of Acrylic					
		1/16 in.	1/8 in.	1/4 in.	1/2 in.	3/4 in.	1 in.
80W	Speed	25 mm/s	12 mm/s	6 mm/s	4 mm/s	3 mm/s	1 mm/s
	Power	18%	25%	35%	45%	55%	60%

## **Rubber**

The various compositions and densities of rubber cause slightly varying engraving depth. Testing various settings on sample pieces of your specific rubber is highly recommended for best results. When engraving rubber, generally use a consistent high-power setting and create your effects by varying the laser's speed. Microporous rubber materials require a significantly higher speed than standard rubber. Engraving any kind of rubber produces a considerable amount of dust and gas. Depending on the amount of work, breathing PPE and/or a full ventilation system may be required to address the problem.

## **Stone**

When engraving various kinds of stone, generally use moderate power and moderate to fast speed. As with ceramics and glass, be mindful of the dust created (especially for repetitive industrial applications) and take similar measures to ensure the safety of users and others in the work area.

## **Textiles**

When engraving textiles like cloth and fleece, generally use low power and fast speed. As with leather, be especially attentive to the possibility of fire and dust.

## **Wood**


As with rubber, there is a huge variety of woods and testing your specific material is essential to get the best results. In general, wood with consistent grain and coloring engraves more evenly. Knotted wood produces uneven effects, while resinous wood produces greater edge contrast. Some soft woods like balsa, cork, and pine engrave well (albeit with low contrast) at low or moderate power settings and high speed. Others like fir suffer from uneven fibers that usually produce a poor effect no matter what you do. Hard woods like cherry and oak engrave well at high power settings and low speed. Manufactured wood products can vary from brand to brand, mostly based on its glue composition and abundance. MDF works well but creates dark edges when cut.

In addition to the risk of fire with any wood product, extra care must be taken with the fumes from the glue used in plywood and other manufactured woods. Some are too dangerous to work with at all, while others require careful ventilation and the use of breathing PPE for repetitive industrial applications. Wood toxicity should also be examined, as the dust from some natural woods including oleander and yew can also cause nausea and cardiac problems in high enough amounts.

Description		Thickness of Baltic Birch Plywood					
		1/16 in.	1/8 in.	1/4 in.	1/2 in.	3/4 in.	1 in.
80W	Speed	25 mm/s	12 mm/s	7 mm/s	5 mm/s	4 mm/s	3 mm/s
	Power	20%	25%	30%	35%	43%	47%

# 5. Adjustment

## 5.1 Adjustment Overview

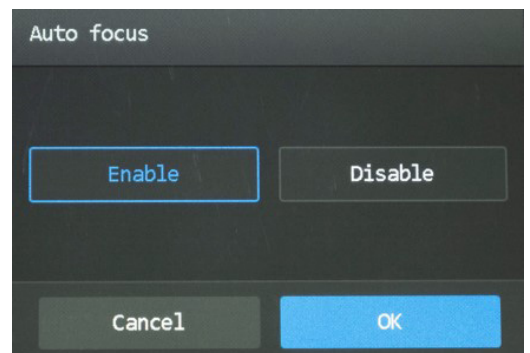
 Operate this laser engraver only in accordance with all the instructions provided in this manual. Failure to follow the guidelines detailed here can result in property damage and personal injury.

To get the best effect for your work on different materials, however, you should familiarize yourself with the different control systems and how and when to adjust them. In addition to your software, the engraver has an ammeter control knob and a main control panel. There is also a water chiller control panel that should always remain easy to reach. (Remember that the water chiller requires 5 feet or 1.5 m of unobstructed space for its fans to function properly.)



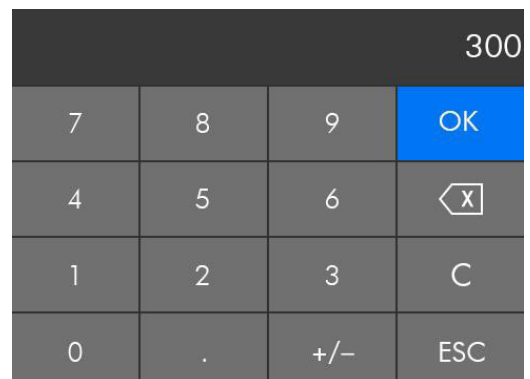
There are also small adjustable digital displays for the air assist system located behind the bottom left access door and for the laser power supply located behind the bottom right access door, but these should never be adjusted or need monitoring during regular use.

All the settings and parameters on the touchpad can be accessed and changed through tapping. For settings that pop out, their alterations and confirmations are done through tapping Enable or Disable. Tap OK to save the change.



For parameters with numeric values,

1. Tap the value to enter the value, and a numeric keyboard shows up as shown:
2. Enter the value needed and tap OK to save the change and exit the current menu. Tapping “ESC” cancels the modification and exits the current menu.



### Parameter Display Area

**File:** the name of the file that is being processed

**Count:** the batch count and the total count (the current batch count for work with the currently loaded file; the current total count for work with the engraver)

**Speed:** the speed value (the 1st route and the 2nd route)

**Power:** the power value (the 1st route and the 2nd route)

### Position Mark

This icon shows up after the positioning icon is tapped in the manual menu.

### Graphic Display Area

This area shows the currently loaded image and, during work, the position of the laser head.

### Menu Area


Tapping “Manual” enters the manual menu

Tapping “Auto” enters the automatic function menu, which the system displays by default after being powered-on.

Tapping “Menu” enters the menu submenu.

Tapping “File” enters the file management menu.

### Keyboard Lock

When the strip of the display that shows the time is tapped, the control panel will be locked, with the panel displaying  on the right corner of the graphic display area. Tapping the strip again unlocks the panel.

### Internet Status

This icon  indicates that the system is connected to the Internet.

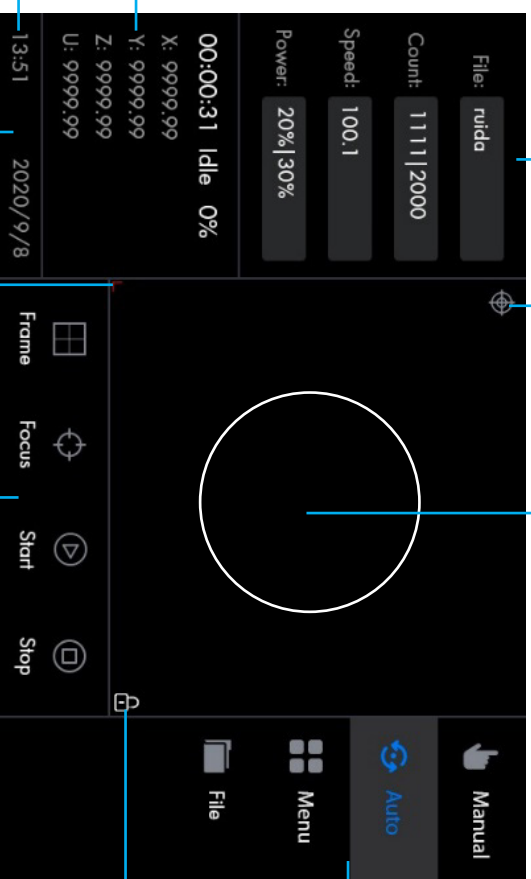
### Coordinates Display Area

This area shows the current position of the laser head along the X and Y axes according to the system's current orientation and the current bed height (U) and laser head position (Z).

### System time

### System State Area

This area displays the system state (idle, pause, complete, run, feed), processing time and processing progress.



### Screen Origin Position

The graphic display area takes this coordinate point as a reference for displaying.

### Function Area

**Frame:** This icon traces the outline of the current design for sizing

**Focus:** This icon enables the laser head to automatically focus

**Start:** This icon starts the current task.

**Stop:** This icon stops the current task.

## 5.2 Main Menu

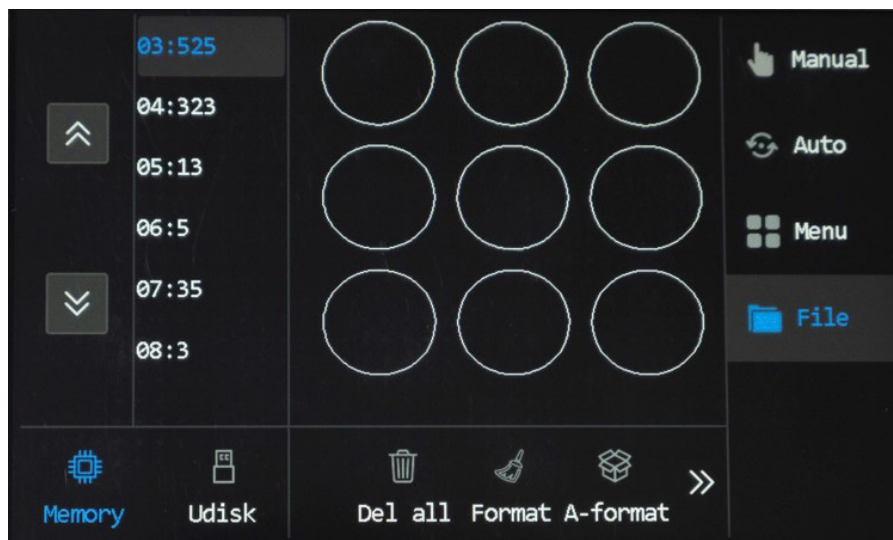
## 5.3 File Management

### System Memory Files

In the main menu, tap “File”, and the following menu pops up.



Files are listed in the left column and a preview of a selected file is shown in the graphic display area. When there are multiple files, use the up and down icons to scroll through the file list.



To see the preview of a certain file, tap the file, and the preview shows up in the middle of the screen. Tapping the icon resembling a cursor readies the file for processing.

The memory and U disk icons in the lower left corner are used to switch between the system memory and a USB flash drive.

The 6 icons in the middle as shown are for managing files.

**Copy:** Copies the selected file to U disk.

**Del:** Deletes the selected file.

**Select:** Selects the currently selected file as processing file.

**Del All:** Deletes all memory files

**Format:** Quickly releases memory.

**A-Format:** Formats system memory.

## USB Files

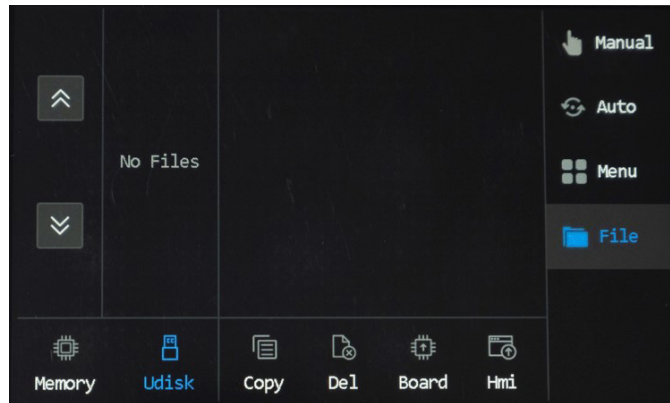


The system is compatible with FAT32 and FAT16 USB file formats. For best results, however, store your files under the root directory of the USB flash drive so that the system can recognize them quicker and easier.

By default, the system dissects a file name exceeding 8 characters and shows it in more than one word. Also, the system cannot recognize file whose names consist of characters other than English and Arabic numbers. All files exported from the system to a flash drive are stored under the root directory of such storage gadget.

1. Tap “File” (if you haven’t done this), and the file management menu pops up.
2. Tap “Udisk” to switch the memory route to the **USB** flash drive that’s connected.

The 4 icons in the middle are for managing the **USB** files.



**Copy:** Copies the selected file from the flash drive to the system memory.

**Del:** Deletes the selected file.

**Board:** Upgrades mainboard program through the USB flash drive

**Hmi:** Upgrades the control panel program through the USB flash drive

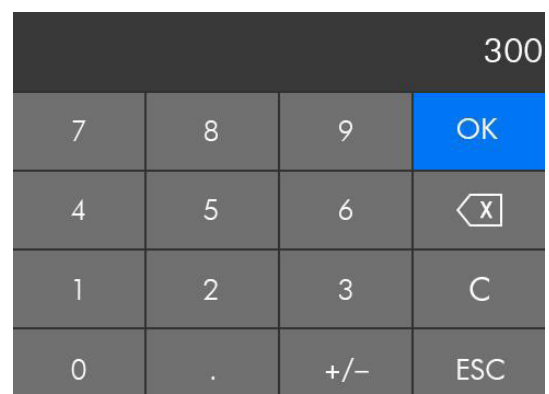
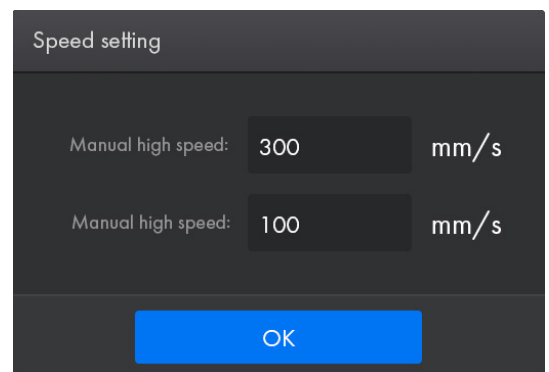
## 5.4 Setting Speed Levels

1. Tap “Speed” in **Parameter Display Area** from the home menu, and the following menu shows up.


When the system is idle, the speed parameters controls the manual high speed and manual low speed. That is, the speed range that the laser head can be manually moved to reach, which is convenient for debugging and calibrating.

When the system is running or paused, those speed parameters control the processing speed of the laser head.

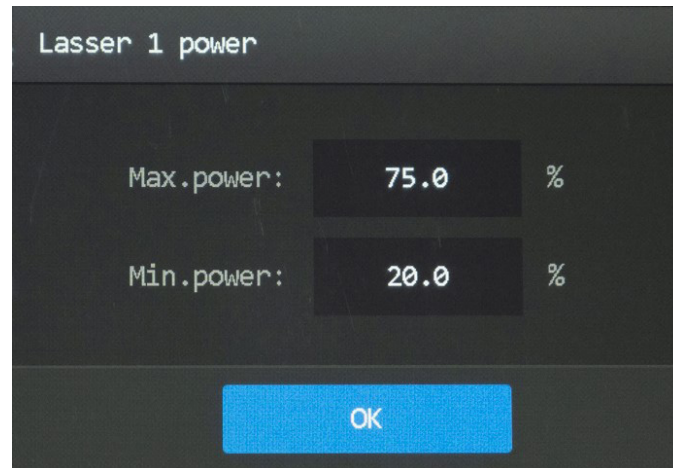
2. Tap the parameter box to show the numeric keyboard as shown.
3. Set the value to that you desire.
4. Tap OK to confirm the modification and exit the current menu or tap ESC to cancel the modification and exit the current menu.



## 5.5 Setting Power Levels

 All powers are displayed as percentages (%) of the engraver's rated power. Running your laser above 70% risks shortening your laser's service life. If you find power settings of 70% or lower do not produce the results that you need, for most materials it is better if you first attempt to increase the amount of energy per unit area by slowing the laser or running more loops before further increasing the power setting itself.

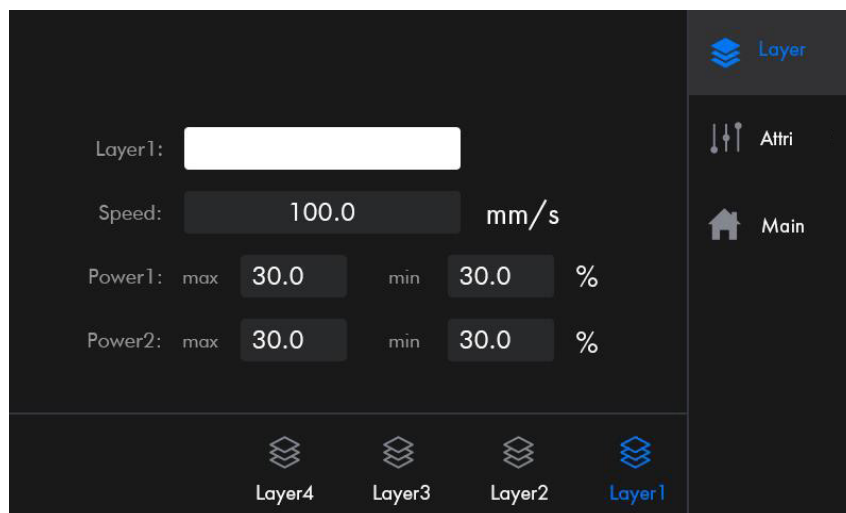
1. Tap Power in **Parameter Display Area**, and the following menu pops up.



2. Tap the parameter box to enter the power that you desire to use.
3. Tap "OK" to confirm the modification and exit the current menu.

## 5.6 File Parameters

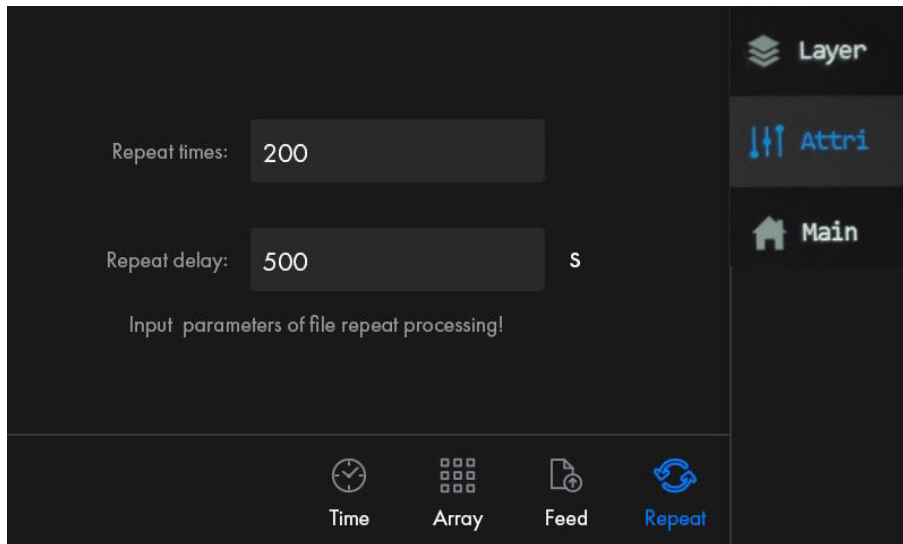
When in the main menu, tap the filename of the file to be processed on the left upper corner, and the menu as shown pops up.



**Layer:** Encompasses the speed and power, which can be customized for each layer of the file under this filename to your needs.

At the bottom of the menu shows all the layers of the file. If the total number of layers exceeds 6, use the left/right arrows to browse through the layers. The corresponding layer information will be displayed synchronously after the icon of each button is tapped.

**Attribute:** Encompasses four parameters concerning the way a file is processed.



**Repeat times:** Sets how many times the process is repeated.

**Repeat delay:** Sets the interval between two repeated processing.

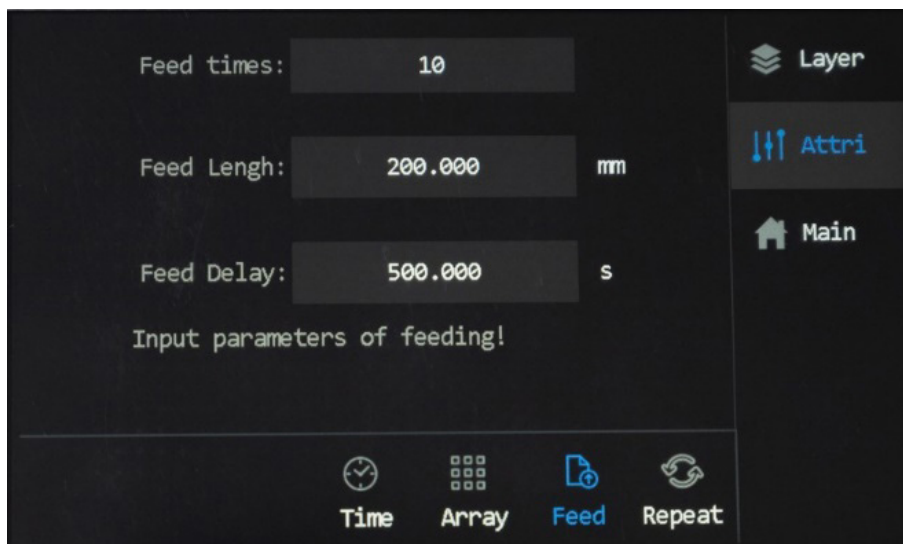


Once the repeat times and delay is set and saved, the change applies to all the files that are currently on the system's worklist unless it suffers a power breakout or being turned off.

**Feed times:** Sets how many continuous times the system feeds the laserable workpiece during one engraving task.

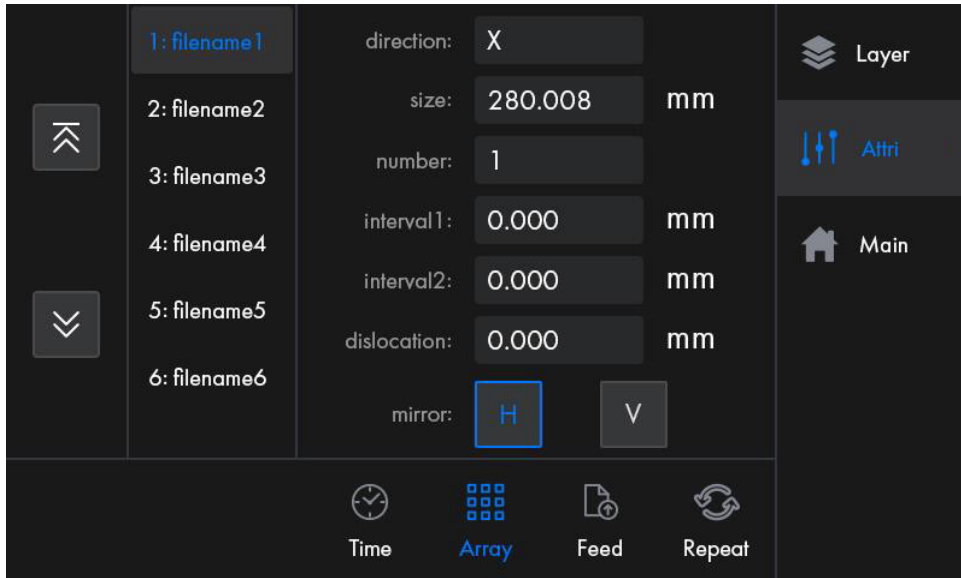
**Feed Length:** Controls the length of the workpiece that is conveyed onto the workbed.

**Feed Delay:** Sets the interval between two consecutive workpiece feeds.



**Array:** Encompasses all the array information of the file under the filename that you have tapped in the main menu, including direction, size, number, interval1, interval2, dislocation, and mirror.





Listed on the left are all the array names for this file. Use the up and down button to scroll through all the array names if there are many of them. After being tapped, the information of the selected array is displayed as shown

**direction:** Determines how an array is formed, along the X or Y axis.



Changes to this parameter automatically change other parameter values in this menu.

**size:** Determines the size of array elements. The alteration is disabled.

**number:** Controls the number of array elements along the X/Y axis.

**interval 1:** Controls the graphic element interval value of the odd-numbered rows of the array.

**interval 2:** Controls the graphic element interval value of the even-numbered rows of the array.

**dislocation:** Controls the dislocation value of the array graphics along the X/Y axis.

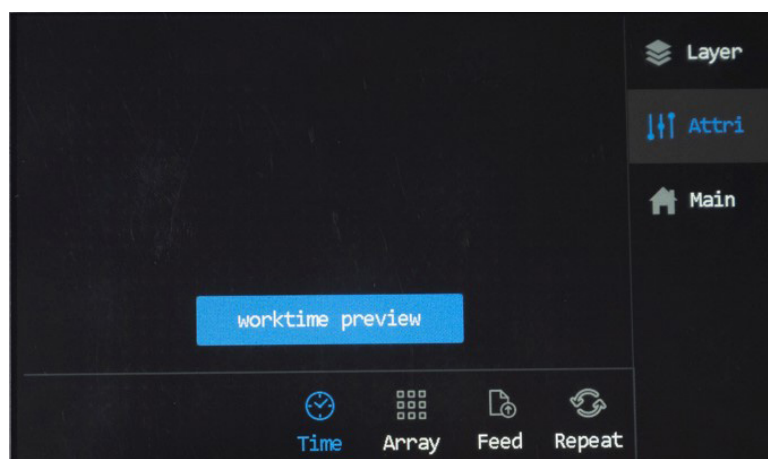
**mirror:** H selected, even-numbered rows are mirrored in the X/Y direction; V selected, even-numbered columns are mirrored in the X/Y direction. Tap the icon blue to enable this feature.



The array information of a file that contains multiple array names is not modifiable.

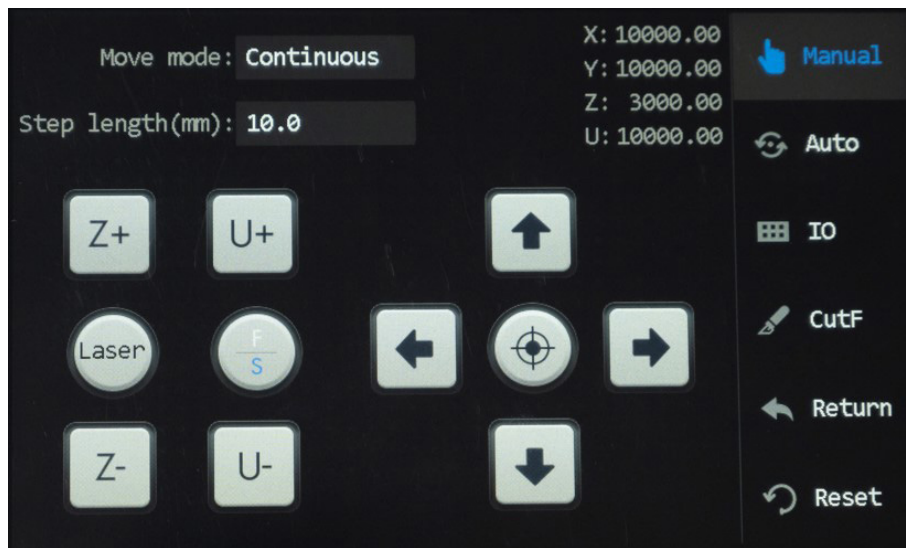
## 5.7 Engraving Time Estimation

Tapping “Time” sets the system to estimate the time that the system will take to finish the task. The estimation time depends on the complexity of the file.



## 5.8 Manual Adjustment

Tap “Manual” in the main menu, and the following menu pops up.




This menu is mainly for manual debugging, including axes (X, Y, Z, & U) motion, manual laser firing, positioning, IO diagnosis, frame cutting, return and system reset, and aligning the laser path. To exit this menu, tap “Auto” in this menu.

### 5.8.1 Manual Axes Adjustment

#### Step Movement

To check that the laser head and the workbed can move normally for a set distance under manual mode,

1. Tap “Manual” in the main menu, and the menu above pops up.
2. Tap “Manual mode” and select “step”.
3. Set “Step length” to a value that you desire (other than zero). Tap  $\left(\frac{F}{S}\right)$  to use a set slow or fast speed.

 When “F” is in blue, the selected axis travels at a fast speed. When “S” is in blue, the selected axis travels at a slow speed. For speed Adjustment, see **5.4 Setting Speed Levels**.


4. Tap any axis icon, and the laser head or workbed should move for the distance that you set.


#### Continuous Movement

To check that the laser head and the workbed can move continuously under manual mode,


1. Tap “Manual mode” and select the other option than “step”.
2. Tap  $\left(\frac{F}{S}\right)$  to use a set slow or fast speed. When “S” is in blue, the selected axis travels at a slow speed. For speed adjustment, see **5.2.4 Setting Speed Levels**.
3. Tap any axis icon, and the laser head or workbed should move as you tap the icon and stop as you release.

#### Manual Laser Firing

Tap  and the laser head should fire laser beam. The laser stops as the icon is released.

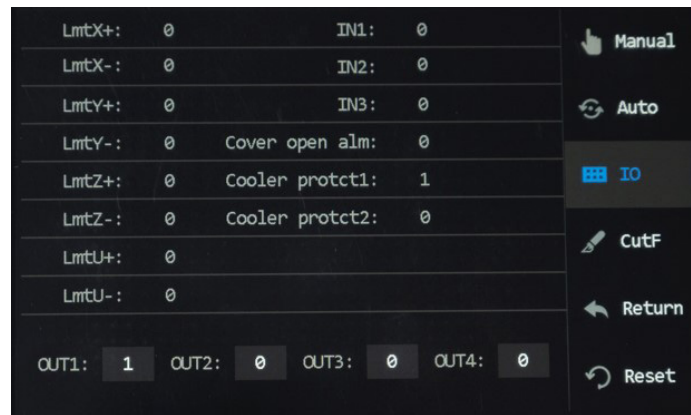
 Always make sure there is a laserable workpiece under the laser every time before you fire the laser.

#### Laser Head Positioning

Tapping  sets the current position of the laser head as a positioning point.

## 5.8.2 IO Diagnosis

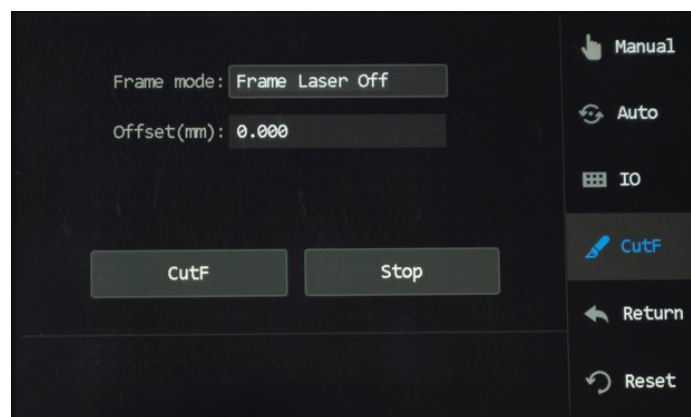
Tap “I/O”, and the menu pops up as shown.



The alteration of those parameters is currently disabled.

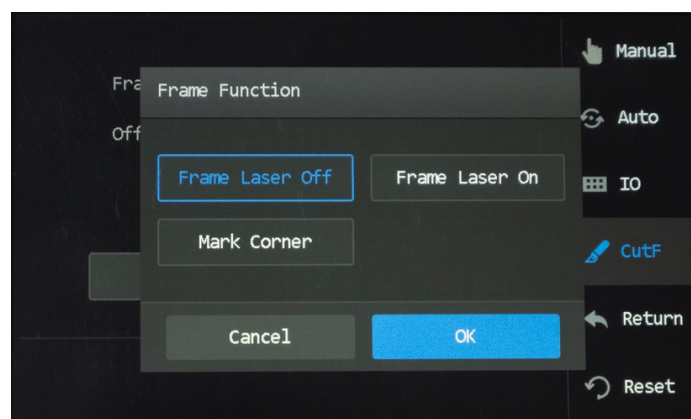
## 5.8.3 Frame Cutting

Tap “CutF”, and the menu as shown pops up.



To cut a frame at a set distance from the outer circumference of the design file,

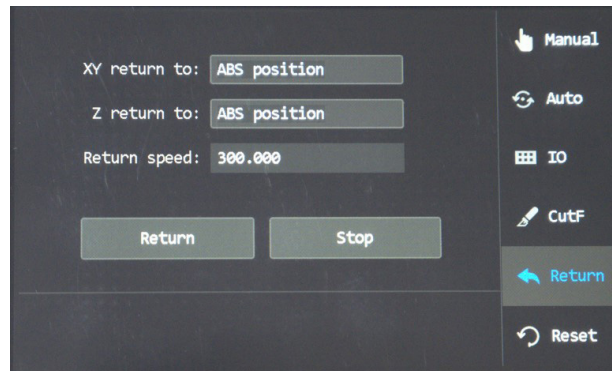
1. Tap the box after “Frame mode” and choose “Frame laser on”. Choosing “Frame Laser Off” disables the laser. Tapping “Mark Corner” sets the laser to cut a hole at each corner of the frame.



2. Set your desired distance between the frame to be cut and the outer circumference of the design file.
3. Tap “Cut Frame” and the laser should start firing. To stop, tap “Stop” to shut off the laser.

## 5.8.4 Laser Head Return

Tap “Return” to enter the laser head return menu as shown.



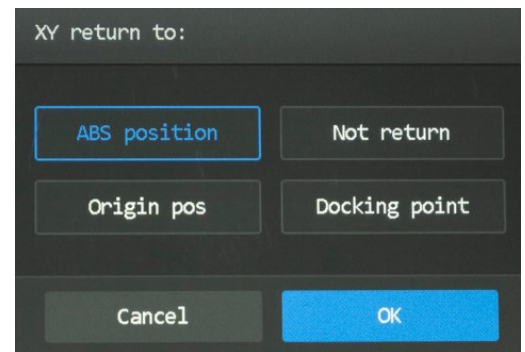
Under “XY return to”, there are four options for the laser head’s return: ABS position, Not return, Origin pos, and Docking point.

**ABS position:** Sets the laser head to return to the mechanical origin along the X and Y axis.

**Not return:** Keeps the laser head where it stopped after an engraving task.

**Origin pos:** Sets the laser head to the default origin along the X and Y axes.

**Docking point:** Sets the laser head to return to a preset X and Y coordinates.

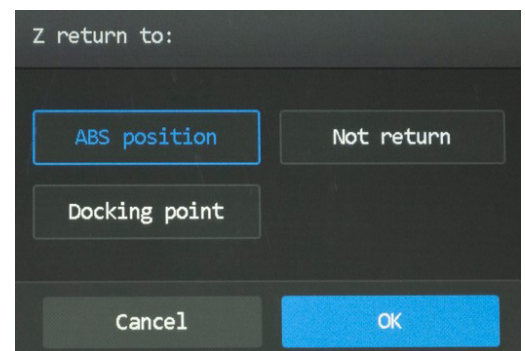


Under “Z return to”, there are three options for the laser head’s vertical position.

**ABS position:** Sets the laser head to return to the mechanical vertical origin.

**Not return:** keeps the laser head where it stops after an engraving task.

**Docking point:** Sets the laser head to return to a preset Z coordinate.



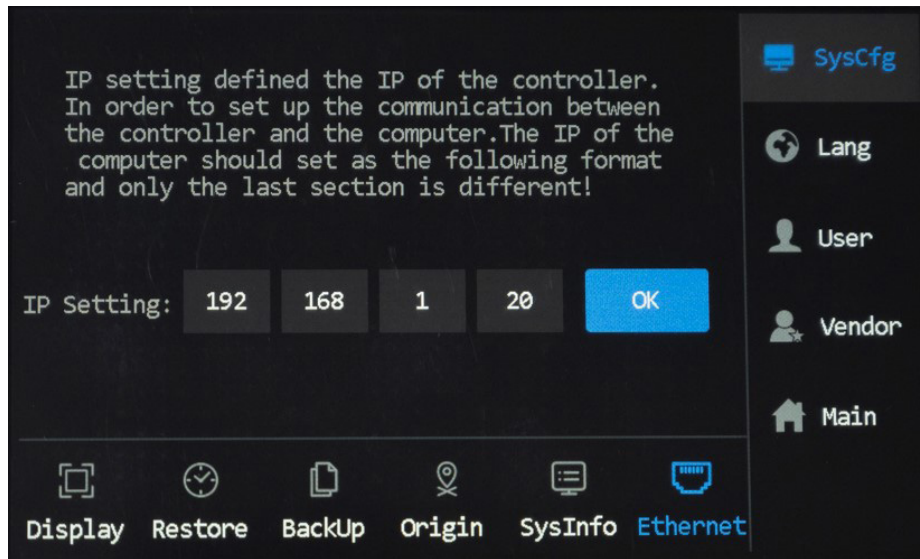
After selecting the options for the laser head to return, tap OK to return the laser head. As this happens, the system should be showing the status of the X, Y, and Z return at the bottom of the menu as shown above. To stop, tap “Stop”.

## 5.8.5 System Reset

Tapping “Reset” resets the system and modifications.

## 5.9 Menu Submenu

Tap “Menu” in the main menu, and the menu submenu shows up as shown.



This menu includes SysCfg, Lang, User, Vendor, and Main.

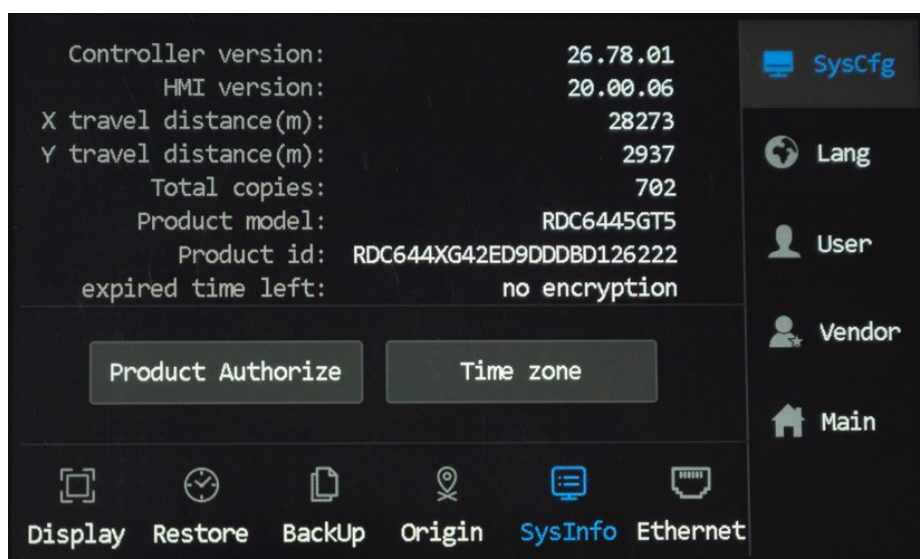
### 5.9.1 SysCfg

#### Ethernet

Tapping “Ethernet” accesses the IP setting. Tap to change the value and tap OK to save your change.

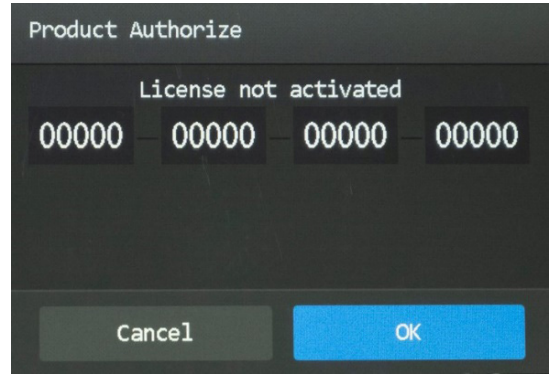
#### Sysinfo

Tapping “SysInfo” accesses the system information menu, where the product activation and time zone can be set.




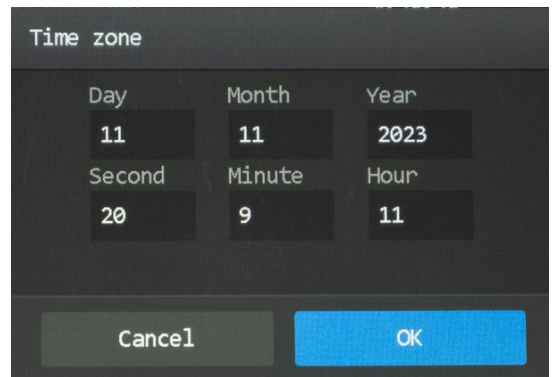
### Product Activation

1. Tap menu>SysCfg>Sysinfo>Product Authorization, and the pop-up as shown shows up.
2. Enter your product authorization/activation code.
3. Tap OK to confirm. Tapping Cancel closes the pop-up and returns to the SysInfo menu.



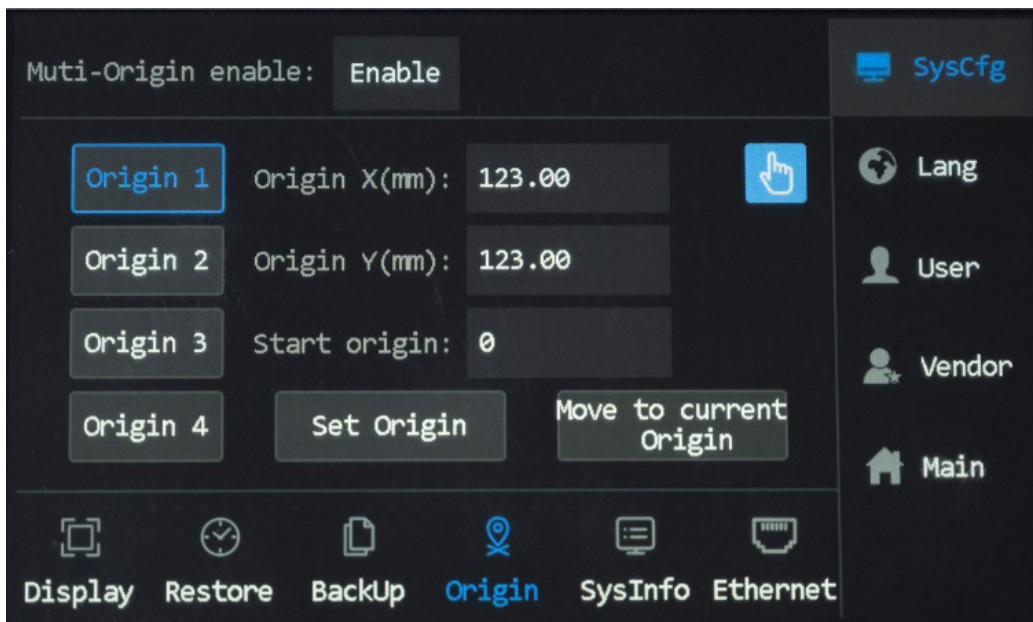
### Setting Time Zone

1. Tap menu>SysCfg>Sysinfo>Time zone, and the pop-up as shown shows up.
2. Tap to change the time.  
 If the change is password protected, enter your passcode.
3. Tap OK to save your change. Tapping Cancel exit the current menu and returns to the SysCfg menu.



## 5.9.2 Setting Multi-Origins

Tap “Origin” from the SysCfg menu, and the menu as shown shows up.

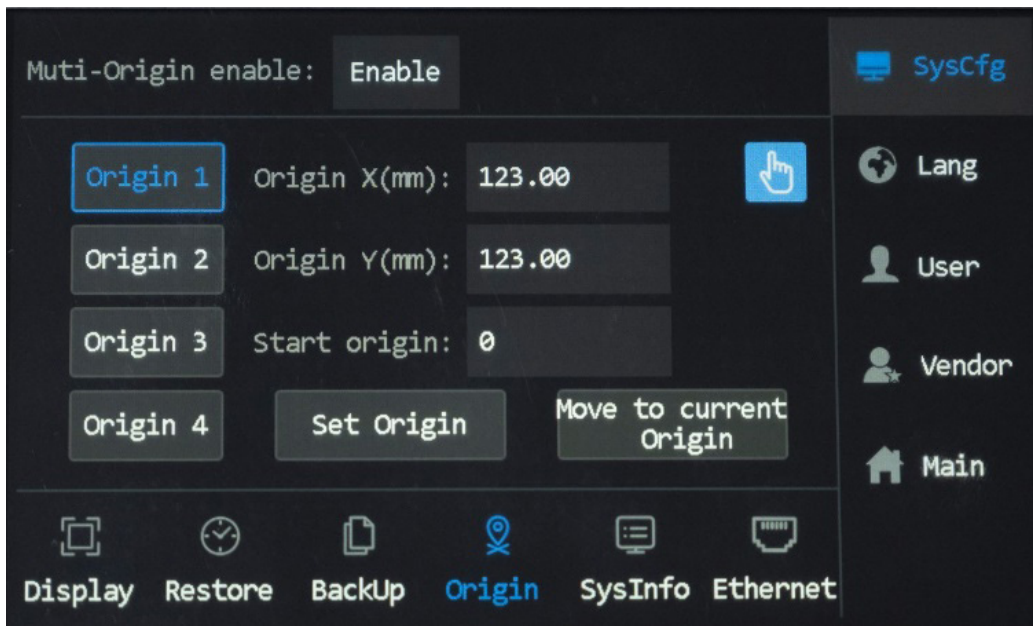


To enable this menu, tap the box after “Multi-origins enable” and set the option to Enable. When “Disable” is selected, the system has a single default origin that the laser head returns to.

There are four customizable Origins. You can set them either through putting in desired coordinates or tapping keys to move the laser head to desired coordinates.

## Input Origin

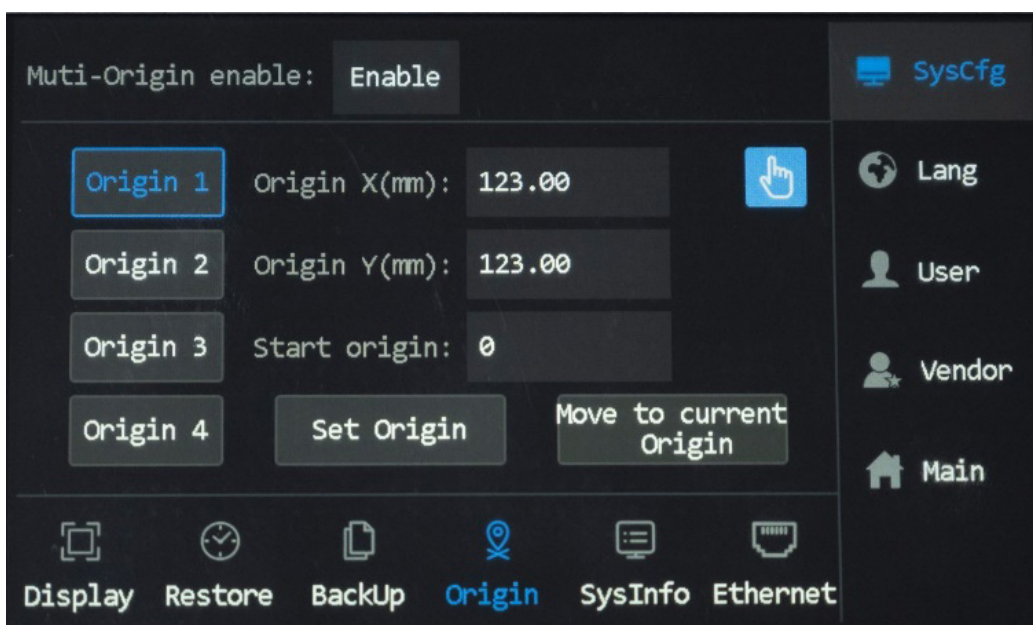
1. Tap to choose an Origin, Origin 1 as is in the case demonstrated below.



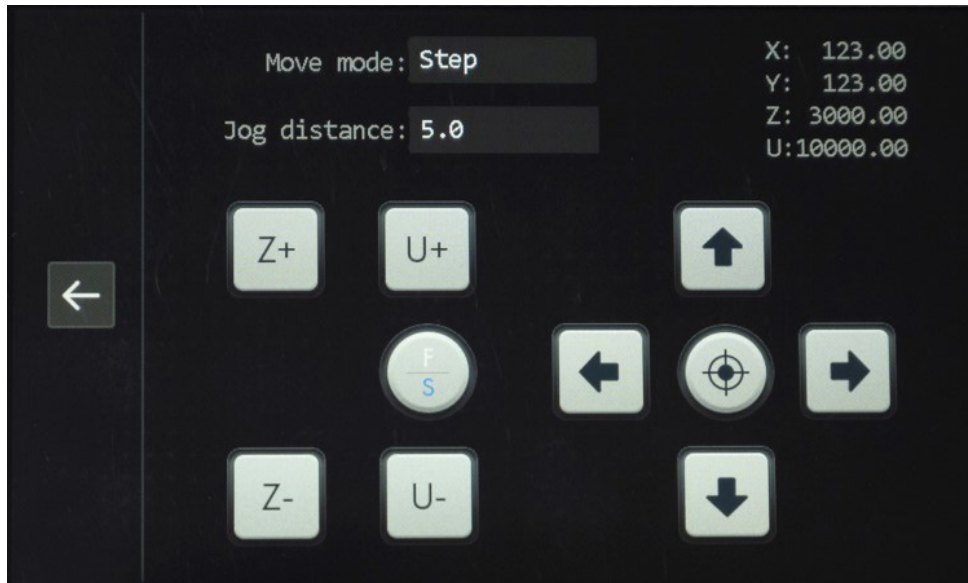
2. Put in your desired X & Y coordinates. If you are unsure whether the coordinates you put in will be the position you want the laser head to move to, tap “Move to current Origin”.
3. The laser head should automatically move to the coordinates you put in. Adjust as needed.
4. After a desired origin was set, tap “Set Origin” to save. To delete and reset a set origin, tap “Cancel origin” and repeat Step 2.


## Manual Origin

1. Tap to choose an Origin, Origin 1 as is in the case demonstrated below.



2. Tap . And the menu as shown shows up.



3. Use the keys (Z+, Z-) and the arrows to move the laser head to a desired position in relation to the workbed. (U+ and U- are disabled.) To change the way and distance the laser head moves, see 5.8 Manual Adjustment.
4. Once set, tap  to return to the origin menu.
5. Tap “Set Origin” to save the settings. To delete and reset a set origin, tap “Cancel origin” and repeat Step 2.

 **Note that:**

The customized origins only work when “Multi-origins enable” is set to “Enable”. When a set number of origins is set, say 4 origins, there will be 5 origins (0–4) for the laser head to start from, with 0 being the coordinates set by tapping the position mark from the main menu.

Any two of the origins 1–4 can be set the same. For instance, origin 1 and 2 are set the same and they are both enabled. After the engraving is finished starting from origin 1, the system will automatically start from the same coordinates with origin 1. However, no one of the customized origins can be set to be the same as the 0 origin.

When all customized origins are disabled, the laser head returns to the 0 origin by default.

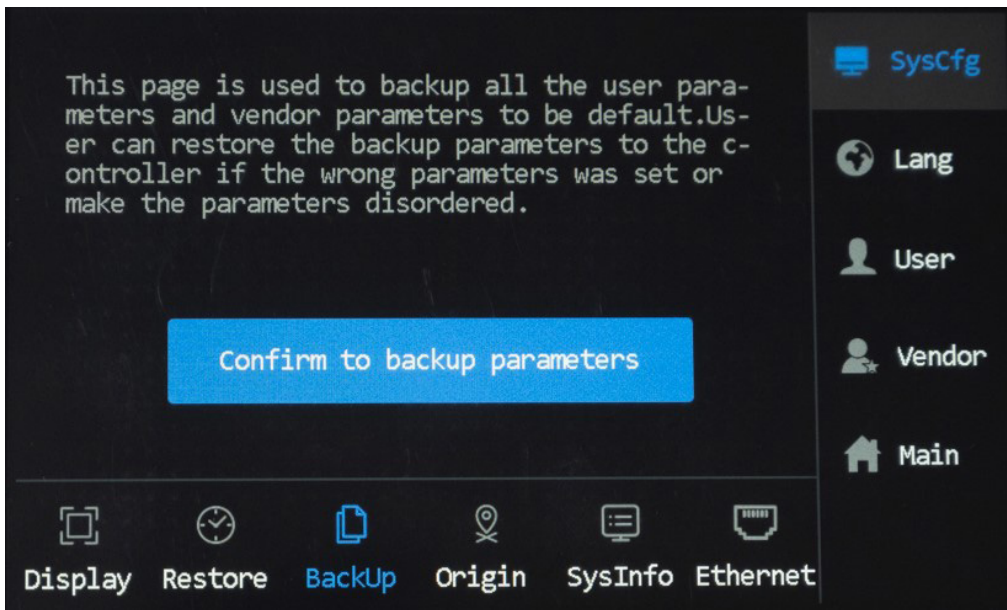
When a set of customized origins are enabled, the system will circle through the set sequence of the origins. For instance, there are 4 customized origins enabled and the engraving has been initiated from the main interface, the system will circle through the origins in the sequence that they are set.

If the engraving is initiated directly and wirelessly from the control computer and the current position of the laser head is set as the origin, the laser head will start from the current coordinates regardless of the origins set by tapping SysCfg >Origin.



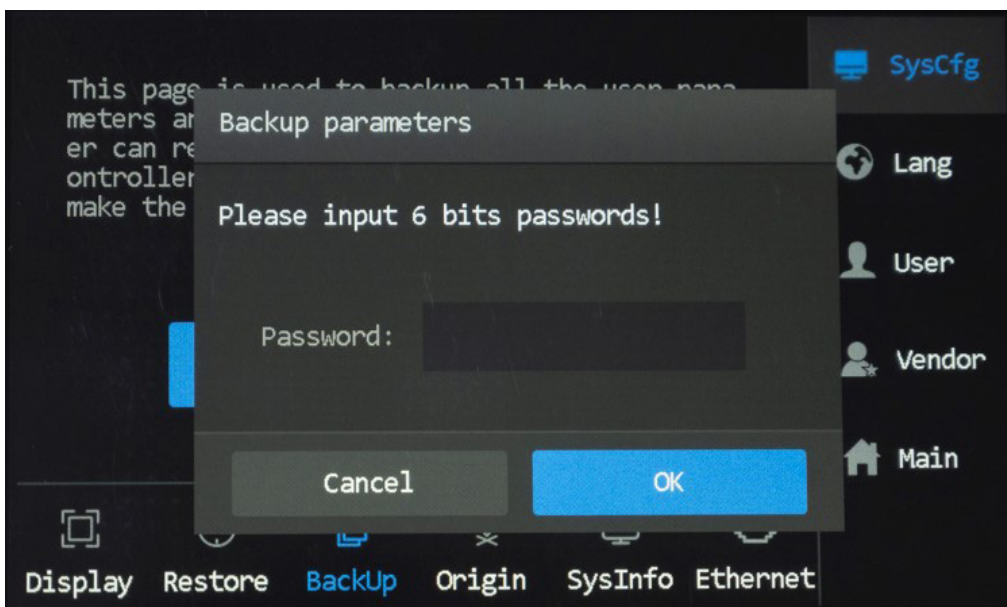
### 5.9.3 Backing up Factory Parameters

Tap “BackUp”, and the menu as shown shows up.



To back up the current set parameter values,

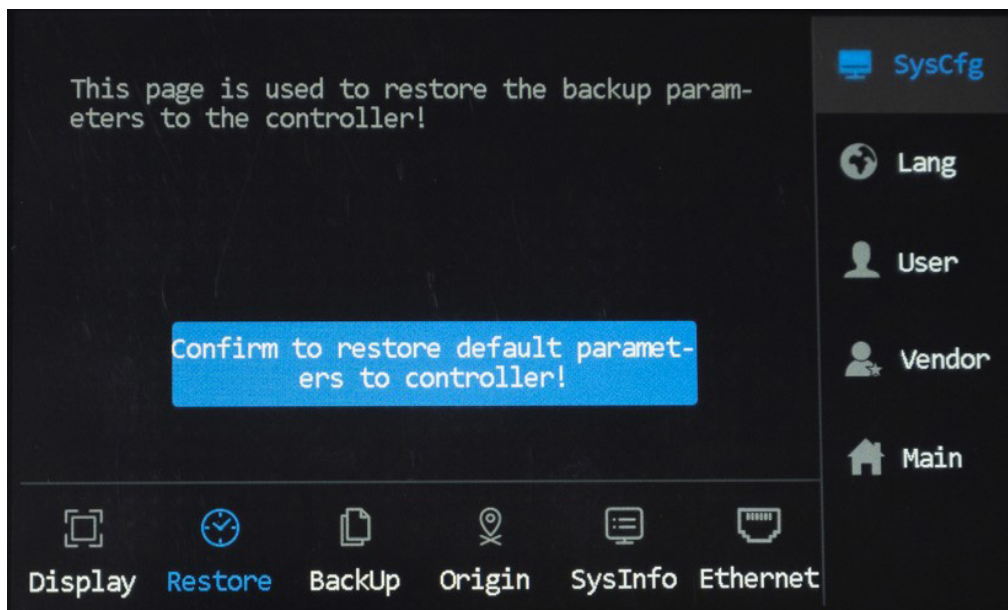
1. Tap “Confirm to backup parameters”.
2. Enter your passcode in the pop up that shows up.



**Caution!** Use this feature upon powering on the engraver so that the factory defaults of the parameters can be stored for future restoring the factory parameter values.

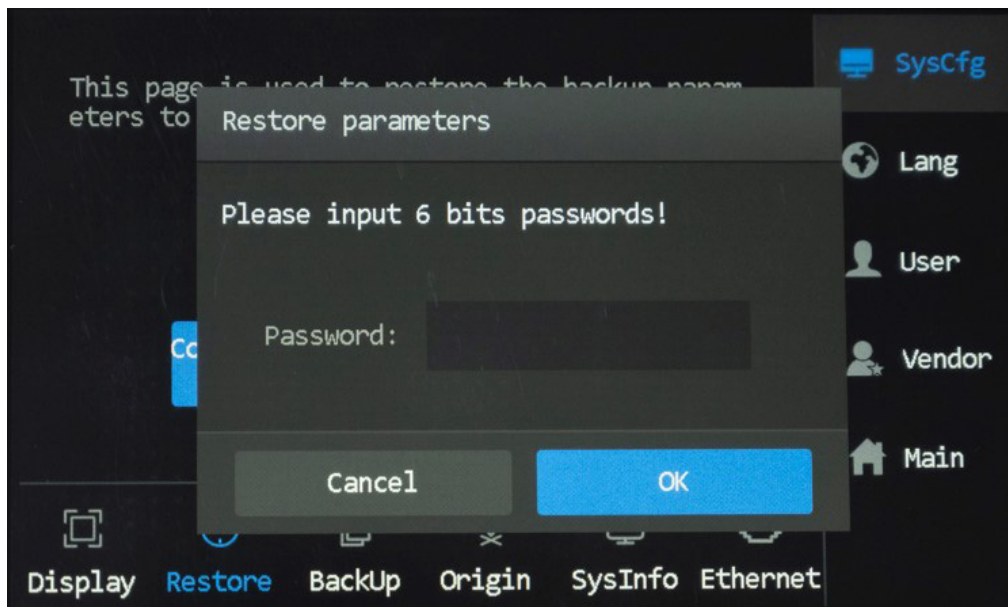
## 5.9.4 Restore Factory Parameters

Tap “Restore”, and the menu as shown shows up.



To restore factory parameter values,

1. Tap “Confirm to restore default parameters to controller!”
2. Put in your passcode.
3. Tap OK.

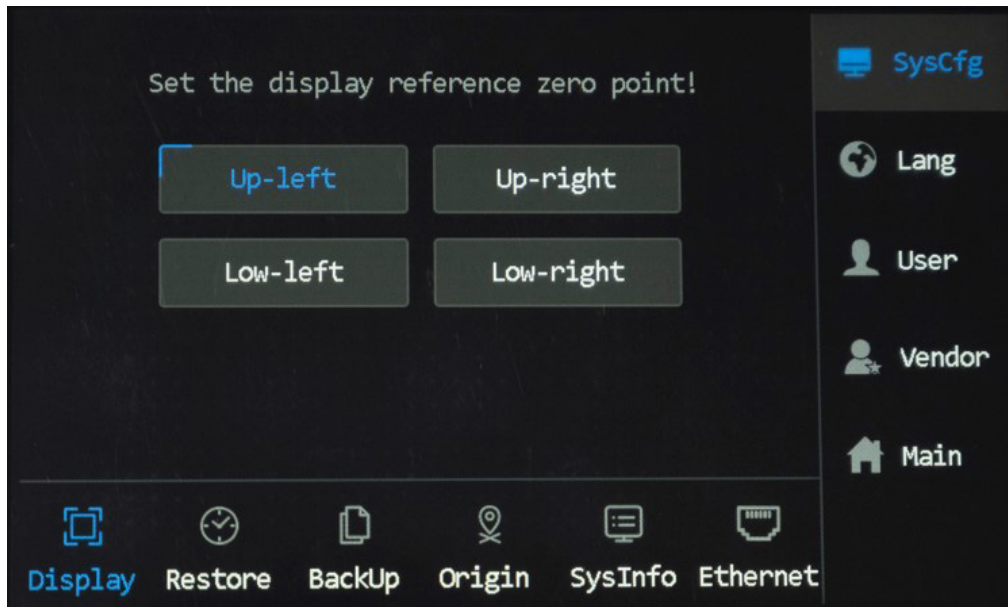


## 5.9.5 Setting the Screen Orientation

1. Tap “Display”, and the menu as shown shows up.
2. To set a different screen orientation, tap one of the four options that you desire.

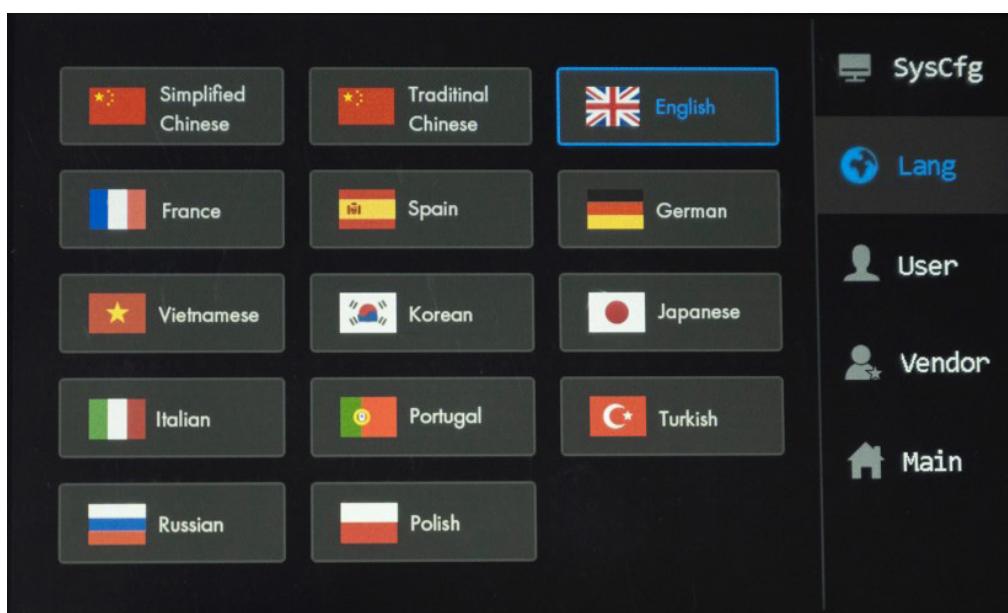


Note that your screen shows your engraving design the way you set your screen. For instance, if the screen origin is set at the Up- left, then a design will be shown in its original orientation. If you change the screen origin to Low-left, then the design will be shown flipped down along the X axis. If you change the screen origin to the Up-right, then the design will be shown flipped right along the Y axis.



## 5.9.6 Language Settings

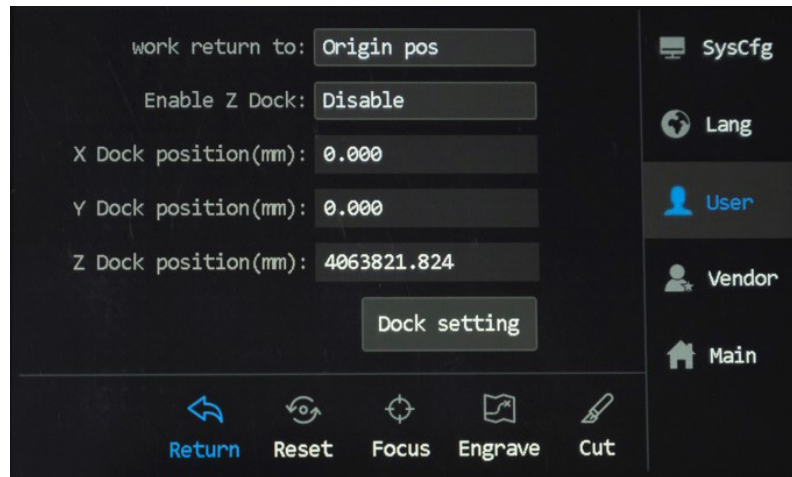
1. Tap Menu>Lang, and the menu as shown shows up.



2. Tap to select a language that you desire to use. The change will take effect immediately after a language is selected, and the system returns to the main menu automatically.

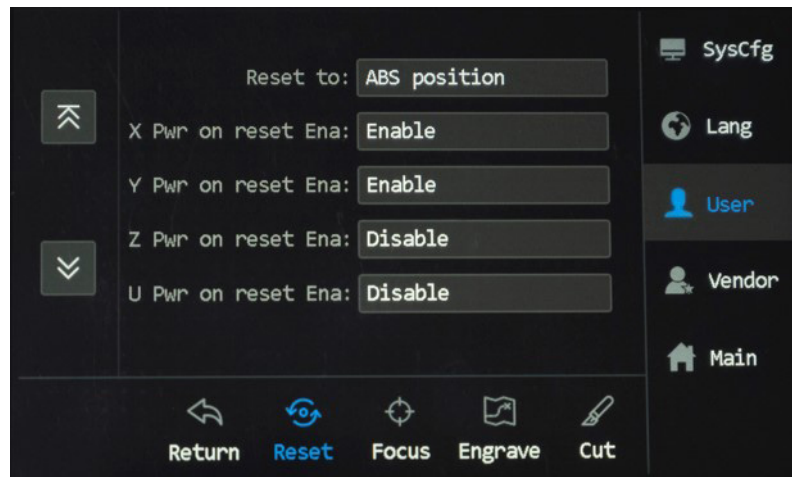
## 5.9.7 User Parameters

### Return Submenu

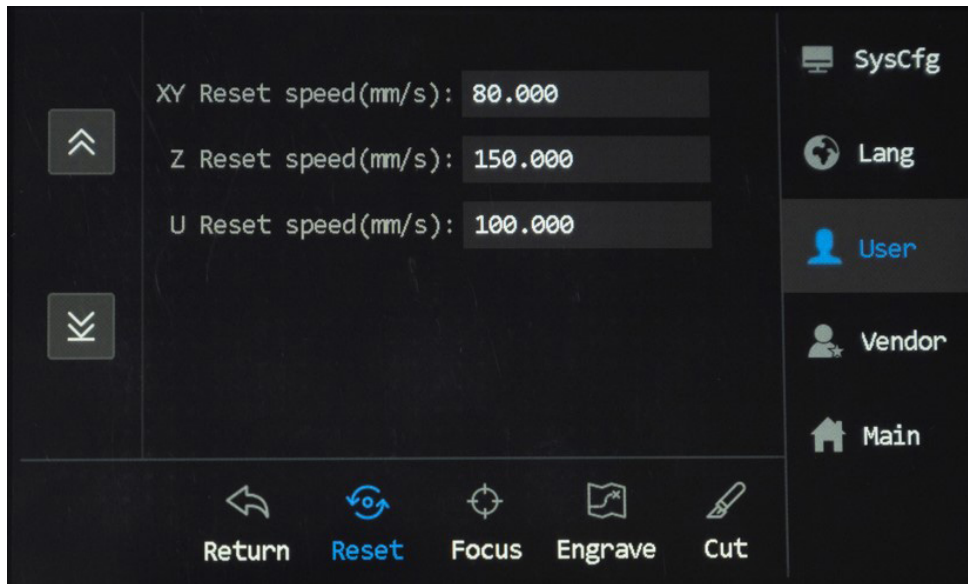


Parameters	Options	Functions/Meanings
work return to	Origin pos	Sets the laser head to return to the default origin.
	ABS position	Sets the laser head to return to the mechanical origin.
	Docking Point	Sets the laser head to return to the preset origin(s)
	Not return	Keeps the laser where it is.
Enable Z Dock	Enable/Disable	Enables and disables the laser head's return to a set Z coordinate
X Dock position(mm)	Numerical	Sets the laser head to return to a set X coordinate.
Y Dock position(mm)	Numerical	Sets the laser head to return to a set Y coordinate.
Z Dock position(mm)	Numerical	Sets the laser head to return to a set Z coordinate.

### Reset Submenu

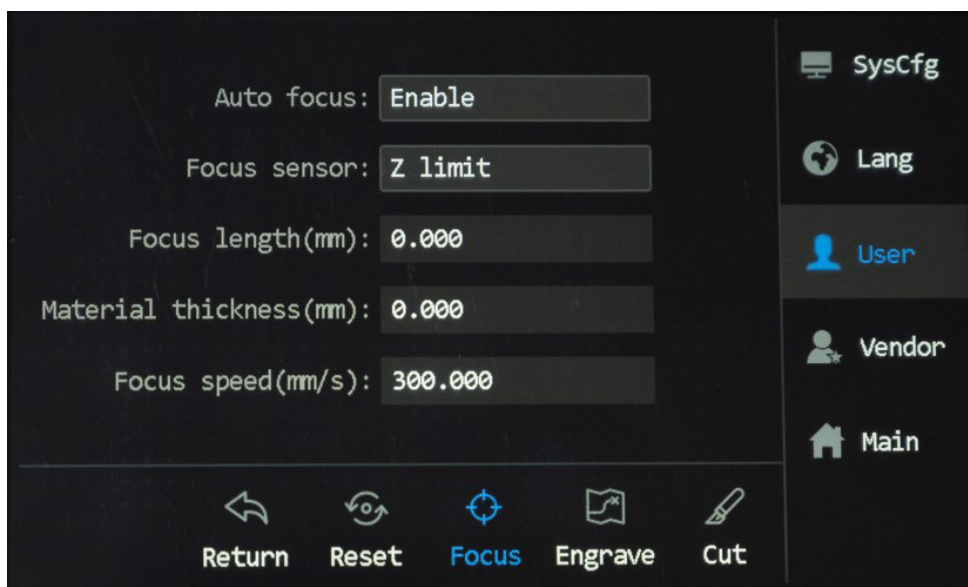


Parameters	Options	Functions/Meanings
Reset to	Origin pos	Sets the laser head to return to the default origin.
	ABS position	Sets the laser head to return to the mechanical origin.
	Docking Point	Sets the laser head to return to the preset origin(s)
	Not return	Keeps the laser where it is.
X Pwr on reset Ena	Enable/Disable	Sets the laser head to its X origin upon powering up.
Y Pwr on reset Ena	Enable/Disable	Sets the laser head to its Y origin upon powering up.
Z Pwr on reset Ena	Enable/Disable	Sets the laser head to its Z origin upon powering up.
U Pwr on reset Ena	Enable/Disable	Disabled



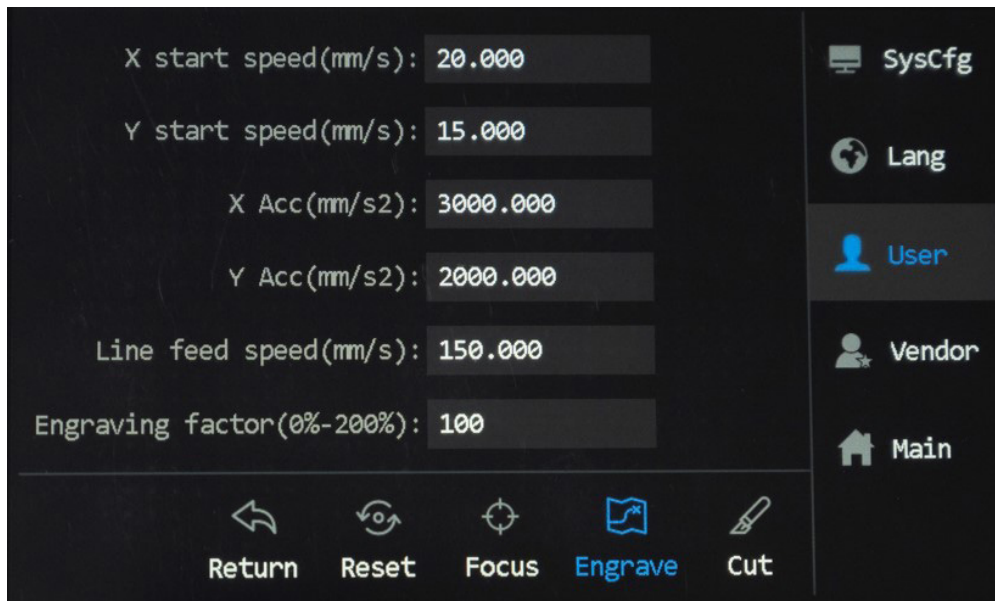
Parameters	Options	Functions/Meanings
XY Reset speed (mm/s)	Numerical	Sets the laser head's return speed along the X and Y axes.
Z Reset speed (mm/s)	Numerical	Sets the laser head to its Z origin upon powering up.
U Reset speed (mm/s)	Numerical	Disabled

## Focus Submenu



Parameters	Options	Functions/Meanings
Auto focus	Enable/Disable	Enables or disables the auto-focusing of the laser head.
Focus sensor	Z limit	Selects the focus sensor.
Focus length (mm)	Numerical	Sets the focal length.
Material thickness (mm)	Numerical	Sets the material thickness
Focus speed (mm/s)	Numerical	Sets the focusing speed of the laser head.

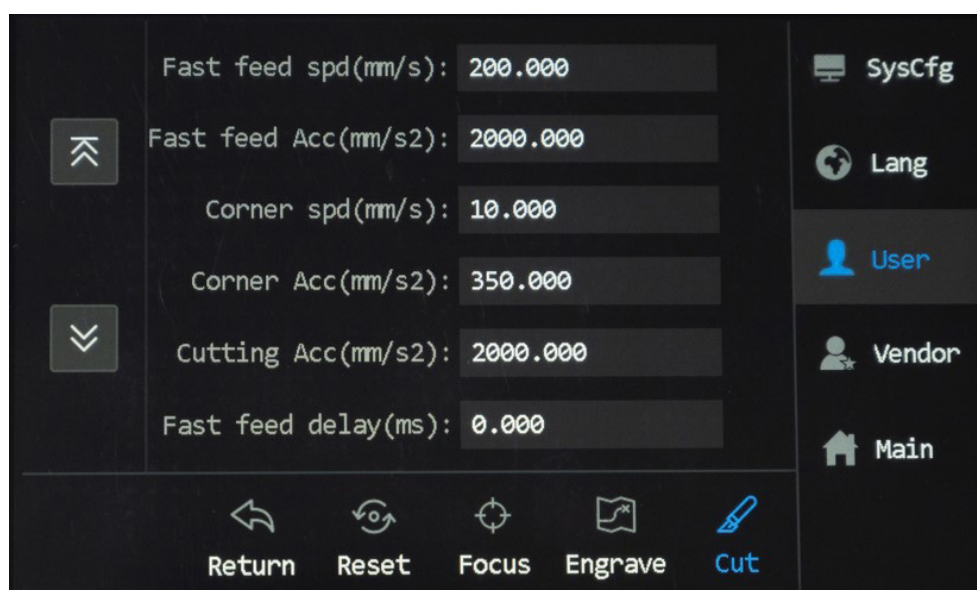
## Engrave Submenu



Parameters	Options	Functions/Meanings
X start speed (mm/s)	Numerical	Sets the speed at which the laser head starts along the X axis.
Y start speed (mm/s)	Numerical	Sets the speed at which the laser head starts along the Y axis.
X Acc (mm/s <sup>2</sup> )	Numerical	Sets the laser head's acceleration along the X axis.
Y Acc (mm/s <sup>2</sup> )	Numerical	Sets the laser head's acceleration along the Y axis.
Line feed speed (mm/s)	Numerical	Sets the speed at which the laser head travels between lines.
Engraving factor (0%–200%)*	Numerical	Sets the overall speed of the laser head

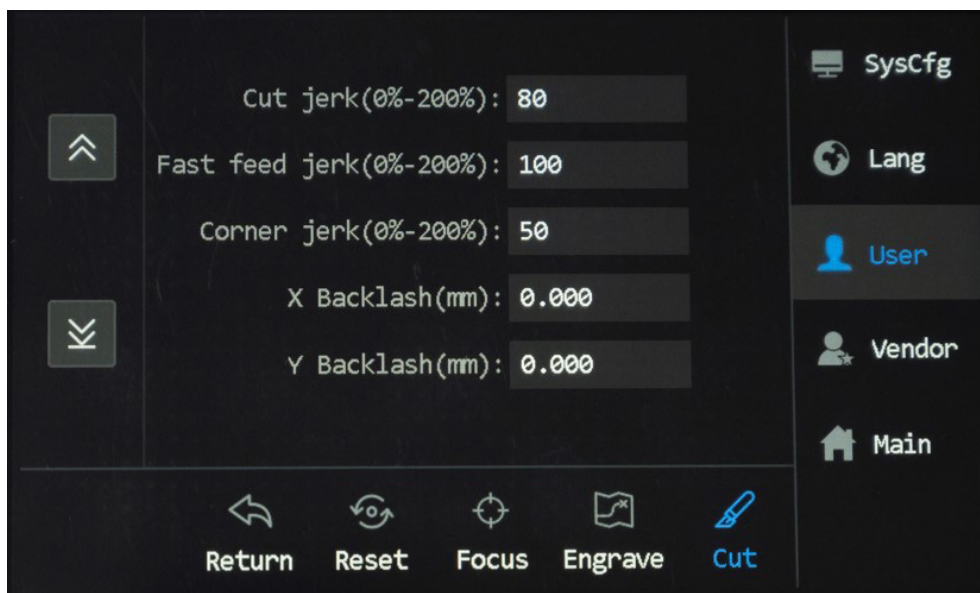
\* This parameter was set at the factory to match the Line feed speed and does need adjustment. If you have changed this by accident, contact the customer service to reinstate it or for customizing them.

## Cut Submenu



Parameters	Options	Functions/Meanings
Fast feed speed (mm/s)	Numerical	Sets the speed of the laser head when not firing laser beams.
Fast feed acc (mm/s <sup>2</sup> )	Numerical	Sets the acceleration of the laser head when not firing laser beams.
Corner spd (mm/s)*	Numerical	Sets the speed of the laser head when making sharp turns.
Corner acc (mm/s <sup>2</sup> )	Numerical	Sets the acceleration of laser head when making sharp turns.
Cutting acc (mm/s <sup>2</sup> )	Numerical	Sets the acceleration of the beaming laser head.
Fast feed delay (ms)*	Numerical	Sets the time the laser head rests for after travelling without beaming.

- \* If your engraving design has a lot of serrated or zigzag patterns, set the parameter at a value that best suits your design. Practice on scrap materials first.
- \* When set to zero, the laser head doesn't rest after traveling without beaming. When set to a certain value, the laser head slows down upon the completion of traveling without beaming and rest for the set milliseconds.



Parameters	Options	Functions/Meanings
Cut jerk (0–200%)	Numerical	Sets the speed of the laser head when beaming in percentages.
Fast feed jerk (0–200%)	Numerical	Sets the time the laser head rests for after travelling without beaming in percentages.
Corner jerk (0–200%)	Numerical	Sets the speed of the laser head when making sharp turns in percentages.
X Backlash (mm)	Numerical	Does not need adjusting.
Y Backlash (mm)	Numerical	Does not need adjusting.

## 5.10 Ammeter Adjustment

The ammeter knob can be used as a master control for the laser's power settings. When it is set to anything other than 100%, it reduces the engraving software or control panel's power settings by a proportionate amount.

For example, when the ammeter knob is set straight up at 50% and the design instructs the laser to cut a line at 20% power, the laser will actually fire at 10%. As such, the knob can be used to ensure that your laser alignment and other tests are done at low safe power levels and can also be turned completely down to 0% when making adjustments in the main bay.

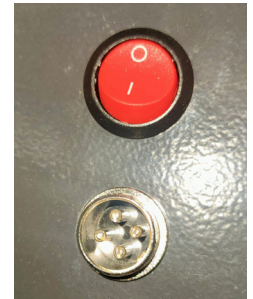


General use is not recommended. It is safer to fully deactivate your laser tube during adjustments in the main bay. Familiarize yourself with your software and control system's methods of power adjustment and use those for most purposes. This will ensure you always have full understanding and full control of your laser's power level. Generally, use the ammeter knob as another layer of redundancy during setup and shutdown, helping you avoid any potential accidental firing of the laser.

## 5.11 Setting Rotary Axis Parameters

The base model of the PRO 2440 does not come with a rotary axis but is compatible with any standard four-pin model. Attach it to the aviator plug near the back of the workbed and flip the nearby switch to toggle the engraver from normal operation to using the Y axis for rotational information.

See the separate manual for the rotary axis for its adjustment.



## 5.12 Water Chiller Adjustment

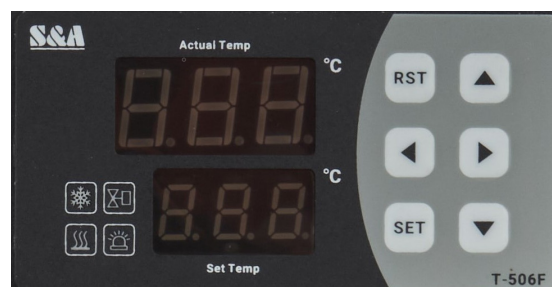
Your water chiller should arrive NOT prefilled but properly configured to work without adjustment.

**Warning!** ALWAYS makes sure the chiller has been filled to NORMAL with correct laser safe anti-freeze or distilled water.

The default setting is to try to keep the provided laser-safe antifreeze within 3.6°F ( $\pm 2^\circ\text{C}$ ) of 77°F (25°C) at all times and to stop work if the water reaches 104°F (40°C), which should safely handle standard cutting and engraving. An alarm also sounds if the water temperature falls to 50°F (10°C), preventing use in freezing conditions.

During normal use, the upper display will tell you the current temperature of the cooling water and the lower display will tell you the current target temperature. Both are given in degrees Celsius. Press **▶** once to display the ambient temperature ("t1") detected by the chiller's sensors. Press **▶** again to display the water's current flow rate in deciliters per minute (0.1 L/min. or 0.03 gpm). Press **▶** again or wait 20 seconds without pressing any key to exit.

To quickly change the target temperature, press **SET**, use **▲** and **▼** to adjust the value up or down, and press **RST** to save your changes. (When the chiller is in "intelligent mode", this adjustment will set the relative difference between the ambient temperature and the water instead.)



For all other adjustments, hold **SET** and **▲** together until the upper window reads "00" and the lower window reads "PAS". Use **▲** and **▼** to adjust the value to the default passcode "8" and press **SET** to enter.



<b>F0</b>	Target Temp.	25°C	N/A
<b>F1</b>	Temp. Difference	N/A	-3°C
<b>F2</b>	Temp. Tolerance	±0.5°C	±2°C
<b>F3</b>	Control Mode	0	1
<b>F4</b>	High Temp. Alarm	+15°C	+5°C
<b>F5</b>	Low Temp. Alarm	-15°C	-10°C

<b>F6</b>	Ultrahigh Temp. Alarm	45	45°C
<b>F7</b>	Access Passcode	8	8
<b>F8</b>	Upper Temp. Limit	31°C	+30°C
<b>F9</b>	Lower Temp. Limit	25°C	-5°C
<b>F10</b>	Low Flow Alarm (dL/min)	0.5	0.5
<b>F11</b>	Device Address	1	1

It is recommended that you use your engraver in a climate-controlled area with a set target temperature. If using your engraver in other conditions is unavoidable, use laser-safe antifreeze.

When using your engraver in areas below standard room temperature, you can reduce needless heating and chilling by switching the control mode (F3) to “intelligent”. This will use the chiller’s ambient temperature sensor to keep your water at set difference from the room temperature. The default difference is -3°C with a tolerance of ±2°C. For example, if your engraver has been left idle in a room that is 15°C (60°F), the chiller will normally begin work by first heating the water to 25°C and then stop work when it reaches 39.5–40.5°C. In intelligent mode, it will begin work by chilling the water to 10–14°C and stop work when it reaches 18–22°C. This last number can be changed using the High Temp. Alarm (F4). If it is possible the room will warm noticeably during the day or because of the laser, reduce the ultrahigh temperature alarm (F6) from 45°C to 40°C or lower to prevent your laser’s components from overheating and excessive wear.



Before using the intelligent mode, check the “t1” readings before and after normal use. This will help you adjust for the sensor’s own readings against the temperature in other parts of your work area.

The device address should not be changed. If it ever accidentally is reset, return it to its default setting of “1”. To remove all changes and restore all factory default settings, wait at least 30 seconds after the chiller has been turned on and then hold ▲ and ▼ simultaneously until the display reads “rE” and then automatically resets.

If any alarms activate after all air has been cleared from the lines during initial setup (§3.5), find the specific error code in §6.6 below and make the necessary adjustments to handle it.

# **6. Maintenance**

## **6.1 Maintenance Overview**



The use of procedures other than those specified herein may result in hazardous laser radiation exposure. Before any cleaning or maintenance work, always switch off the device and disconnect it from its power supply. Always keep the system clean, as flammable debris in the working and exhaust areas constitutes a fire hazard. **ONLY** allow trained and skilled professionals to modify or disassemble this device.

- Clean and cool water or laser-safe antifreeze must be provided to the system at all times.
- Any attached oxygen must be carefully maintained and protected against accidents at all times.
- The workbed must be cleaned, the waste bin emptied, and the coolant level confirmed every day.
- The 3rd mirror and focus lens must be checked every day and cleaned if required.
- The other mirrors, exhaust system, cooling fans, and air intake filter must be checked every week and cleaned if required.
- The beam alignment and the wiring connections—especially those for the laser power supply—should be checked weekly.
- The guide rails should be cleaned and lubricated at least twice a month.
- All other parts of the laser machine must be checked once a month and cleaned where required.
- Replace your coolant every three months for best results. Even if it is visibly clean month after month, drain it, clean the entire system, and the replace it at least once a year.

In commercial settings, keep a cleaning and maintenance log in a clearly visible location near the engraver. Have operators date and sign the log as cleaning and maintenance are carried out.

## **6.2 Cleaning**

### **6.2.1 Cleaning the Main Bay and Engraver**

Check at least once a day whether dust has accumulated in the main engraving bay. If so, it must be removed. The exact cleaning interval and requirements strongly depend on the material being processed and the operating time of the device. A clean machine guarantees optimal performance and reduces service costs, as well as reducing the risk of fire or injury.

Once the main bay is clean, open the bottom left access door and pull out the debris tray. Empty loose waste, rinse dust and fine debris off, dry, and replace the tray. Do not leave standing water in the tray.

When necessary, dust the engraver's other surfaces with a soft cloth or clean them using a mild detergent and then rinse clean before further use. Do not use caustic chemicals or harsh abrasives. Be careful not to allow any electronic component to become wet and let all surfaces dry completely before further use.

### **6.2.2 Cleaning the Focus Lens**

The lens has a durable coating and won't be damaged by correct and careful cleaning. You should check the lens and the third mirror daily and clean them if there is any debris or haze on their surfaces. Your laser will be less efficient and heat buildup on the oil or dust itself can damage them.



Be careful in all of the following steps not to directly touch the lens surface with your hands or any dirty, oily, or abrasive surface. Use lens-safe gloves or cloths only.

1. Move the workbed to about 4 inches (10 cm) beneath the bottom of the lens nozzle.
2. Move the laser head to a convenient location and put soft material underneath it so the lens will be protected if it accidentally falls loose during removal or replacement.

3. Remove the air assist hose and the guide wire from the laser nozzle.
4. Loosen the bolt in the upper part of the laser head that holds the middle part in place.
5. Carefully slide the middle part of the laser head out and remove the lens from its casing.
6. Examine the lens's O-ring and—if necessary—clean it with a cotton bud and lens-cleaning fluid.
7. Remove any coarse dust from the lens as well as possible by applying pressurized air.
8. Examine the lens's surfaces. If it is necessary to clean it, begin by flushing its surfaces with lens-cleaning fluid. Set it on a lens-safe cloth, apply more cleaning fluid, and allow about one minute for it to take effect. Gently wipe it clean with a lens tissue wetted with the cleaning fluid. Repeat the process on the other side of the lens.



**NEVER** use the same cleaning tissue twice. Dust accumulated during the first use might scratch the other side of the lens during the second.

9. Examine the lens's surfaces again. Repeat the process above until no dust or haze is present.
10. Return the lens and its O-ring to their housing, being careful that the lens's rounded convex side is facing upward away from the workbed.
11. Carefully reassemble the laser head in reverse order and then restore the nozzle connections.

### 6.2.3 Cleaning the Mirrors

The mirrors should be similarly cleaned if there is any debris or haze on their surfaces to improve performance and avoid permanent damage. The 1st lens is located at the back left of the machine beyond the far end of the left Y axis. It is more easily reached from the laser bay behind the top rear access door. The 2nd lens is located on the left Y axis beside its connection to the X axis rail. It may be easier to reach from the top left access door. The 3rd lens is located on top of the laser head on the X axis rail. The most detritus accumulates on the 3rd mirror and it should be checked daily along with the focus lens. The 1st and 2nd lens should be checked daily if needed but are usually fine if they are only checked once a week.

The mirrors can be cleaned in place using a lens-cleaning tissue or lens-safe cloth. They can also be removed for cleaning by turning them counterclockwise. Again, be careful not to touch the mirrors' surfaces directly. Avoid pressing hard enough to grind in any debris and risk scratching. If the mirrors are removed for cleaning, reinstall them by turning them in place clockwise while being careful to avoid any scratches.

### 6.2.4 Cleaning the Exhaust System

Check the intake filter for the air assist at least one a week, cleaning it as needed. At the same time, check the condition of the cooling fans for the water chiller and the bottom right access door. Use a small brush, vacuum, or compressed air to gently clear any visible dust.

At the same time, check main fan and surrounding ducts for excessive accumulation of dust and debris. For best results, use a brush, vacuum, or compressed air to remove large accumulation of dust and debris and use mild cleansers and soft rags or paper towels to fully clean the fan and its blades at least once a month.

While you are doing the weekly inspection, check the seams and joints of the ducts for any damage or leaks. If any are found, immediately repair them. Caulk or special-purpose aluminum foil tape generally work best if available; standard duct tape can deteriorate over time, especially near heated components.

### 6.2.5 Cleaning the Water Chiller

Your water chiller should form a closed system, keeping dust and other contaminants out of your coolant and minimizing the need to replace it. Clean exterior surfaces as above, being careful not to get any electronic components wet. Check the water quality on your gauge upon first use and at least every month afterwards.

If you ever notice your coolant is visibly dirty, prepare the necessary replacement water or antifreeze (see §6.3 below), fully drain your antifreeze, and add a solution of clean soft water with citric acids or a mild detergent and bleach. (If your chiller is already full of distilled water, you can add this cleaning solutions directly to the water already in your system but do not add them to antifreeze.) Run the chiller for about ten minutes to clear the system, drain, and then use clean soft water to process a few cycles of refilling and draining to clear any remaining residue. Once there is clearly no debris or residue being rinsed out with the water, refill the tank and continue operation.

## 6.3 Refilling

**NEVER** touch or adjust your laser's water supply while it is still turned on or connected to power.

Your chiller should arrive with no prefilled coolant or antifreeze. It is recommended that you use OMTech laser-safe antifreeze for safety. Always fill the chiller with distilled water or a custom-purpose laser-safe antifreeze. Using deionized or tap water for any purpose but rinsing out cleansers (see §6.2.5 above) will gradually degrade the quality of your engraver and may even cause dangerous mineral buildup within the cooling system. Never use generic antifreeze for the same reason. Fill the tank to the green "NORMAL" level. ("FULL" is actually overfilled.)

It is recommended to change your coolant every three months to prevent any need for cleaning and rinsing the system. Alternatively, if your coolant remains clear month after month, drain it at least once a year, being sure to run the full cleaning routine described above to remove any microbial growth, corrosion, or impurities from the cooling system.

## 6.4 Laser Path Alignment

A properly aligned laser beam is important for the overall efficiency of the machine and quality of its work. This machine went through a complete beam alignment before shipping. When the engraver first arrives and about once a week during normal operation, however, it is recommended that users confirm that alignment is still at acceptable levels and that the mirrors and focus lens have not shifted due to the movement of the machine.



You will need to place a piece of tape at each stage of the laser path, marking it to confirm that that stage remains correctly aligned. When it is not, you will use the laser tube's brackets or the screws on the back of the misaligned mirror to correct the problem. Once the provided tape runs out, we recommend masking tape as it is easy to manage and use.



Performing a beam alignment can expose the operator to small amounts of radiation if performed carelessly.

Follow these procedures correctly and always take caution when performing a beam alignment.



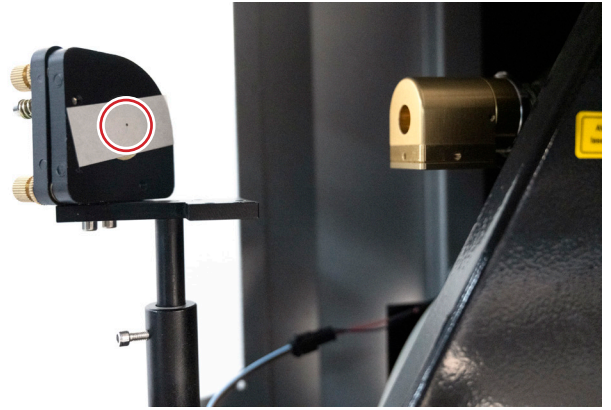
Perform a beam alignment at low power levels: 15% or less. Any higher percentage will cause the laser to ignite the testing tape instead of marking it. Be sure that you set the Max. Power (not Min.) to 15%

## 6.4.1 Laser Tube Alignment

1. To test the alignment of the laser tube with the 1st mirror, cut out a piece of tape and place it on the mirror's frame.



**DO NOT** place the tape directly onto the mirror. Turn on the machine and set the power level to 15% or lower.



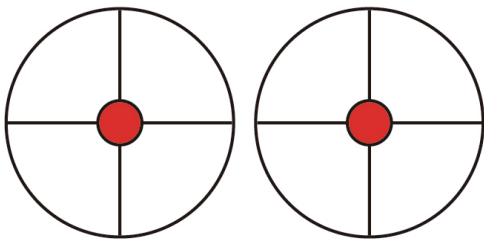
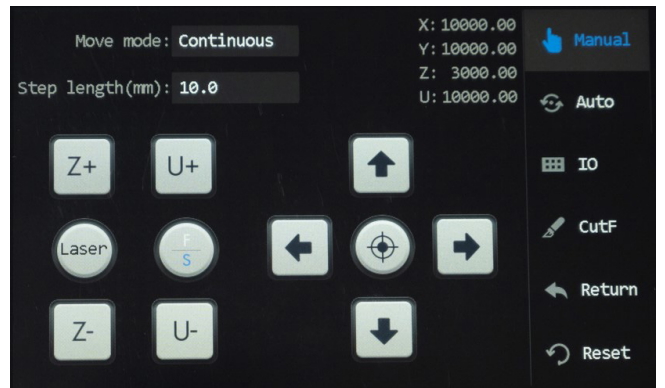
2. Tap “manual” in the main menu, and the following menu pops up.
3. Tap (laser) to manually fire the laser. You should be able to see a small mark on the tape. If it is not noticeable, tap again.



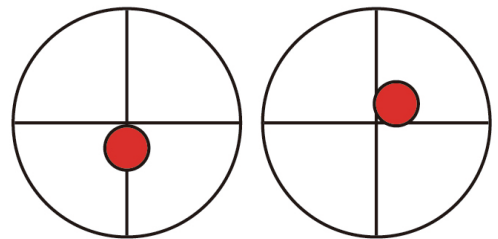
Tapping (laser) activates the laser. Always make sure the path is clear between the laser and its target.



Never allow foreign objects between the laser and its target. Take care not to leave any part of your body in the laser path while pressing the (laser) button.

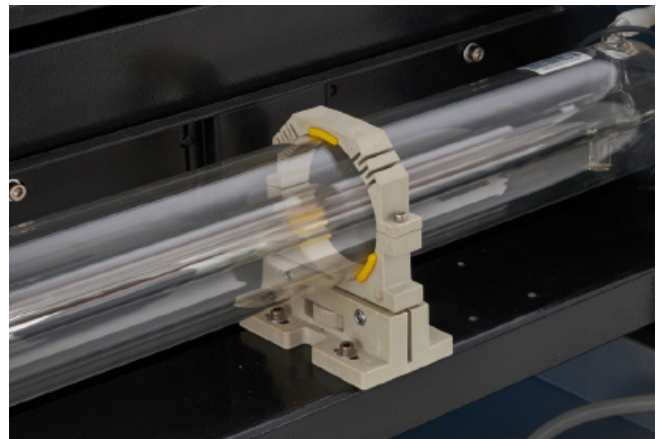


These marks are OK.



These marks require adjustment.

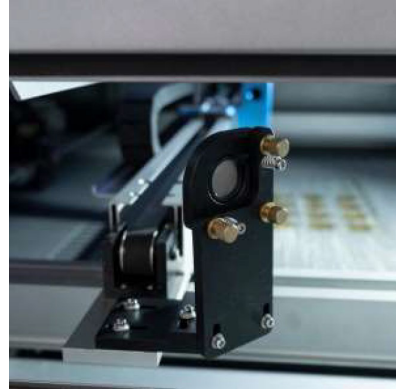
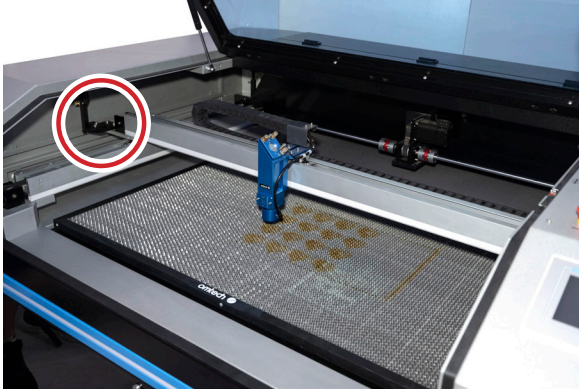
The laser mark should be near the center of the hole. If the laser is not centered on the 1st mirror, cut the power to your laser and carefully adjust the laser tube in its brackets. This may require loosening the bolts on its stand. Be careful not to overloosen the bolts and not to overtighten them. Only adjust one stand at a time.



## 6.4.2 1st Mirror Alignment

After ensuring the laser is well aligned between the laser tube and 1st mirror, check the alignment between the 1st and 2nd mirrors.

1. Tap “manual” in the main menu.
2. Use the direction arrows on the control panel to send the 2nd mirror to the back of the bed along the Y axis.

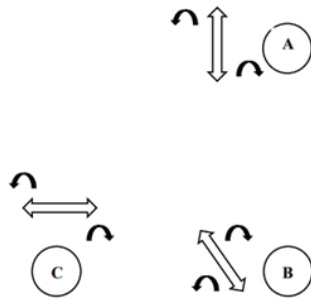
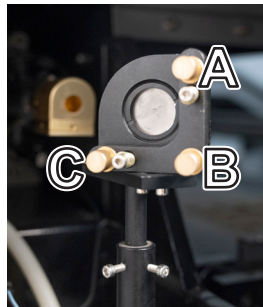


3. Once set, place a piece of tape on the 2nd mirror's frame.

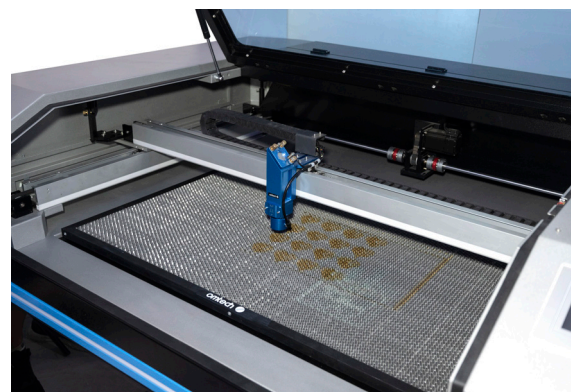


**DO NOT** place the tape directly onto the mirror. Turn on the machine and set the power level to 15% or lower.

4. Tap to fire the laser. If the laser is not centered on the 2nd mirror, you will need to adjust the 1st mirror's set screws accordingly.

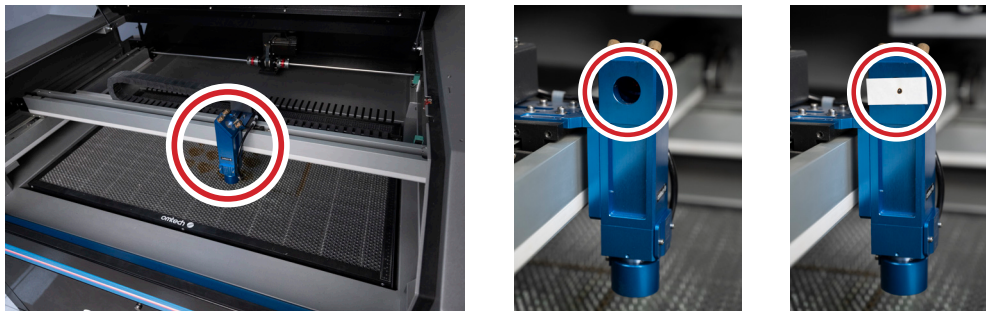


- a) To adjust the mirror, loosen the nut on the screw and then slightly turn the screw either clockwise or counterclockwise. Each screw adjusts a different position or angle.
  - b) Keep track of which screw you are adjusting and the direction of adjustment. Do not turn the screw more than  $\frac{1}{4}$  turn at a time and, especially at first, test the position of the laser after each adjustment so that you learn the effect of each change.
  - c) Test until the beam is well aligned and then retighten the nuts on the screws once all adjustments are completed.
5. Use the direction arrows on the control panel to send the 2nd mirror to the front of the bed along the Y axis.
  6. Once set, place another piece of tape on the 2nd mirror's frame. **DO NOT** place the tape directly onto the mirror.
  7. Tap to fire the laser and, if necessary, adjust the set screws on the 1st mirror. Test again until the beam is well aligned and retighten the nuts on the set screws.



### 6.4.3 2nd Mirror Alignment

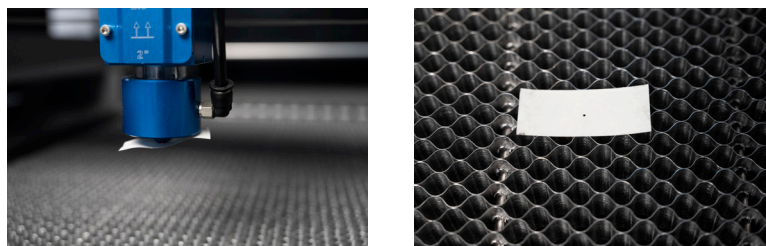
After ensuring the laser is well aligned between the 1st and 2nd mirrors, check the alignment between the 2nd and 3rd mirrors. Repeat the steps and adjustments above, taking care to use the tape on the mirror's frame and not its surface.



### 6.4.4 3rd Mirror Alignment

After ensuring the laser is well aligned between the 2nd and 3rd mirrors, check the alignment between the 3rd mirror and the workbed.

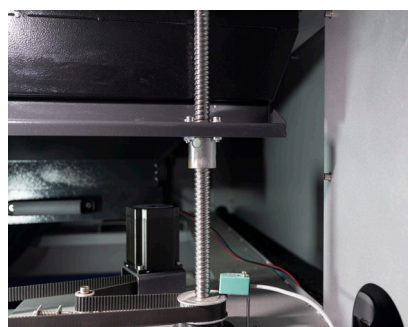
1. Place a piece of tape across the bottom of the laser head and press it onto the nozzle with some force. This will leave a ring mark that can help you check the accuracy.
2. Tap to fire the laser. If the laser is not centered through the laser head, adjust the 3rd mirror's set screws accordingly as above. Test again until the beam is well aligned and retighten the nuts on the set screws.



When the laser is well centered along the entire path from the tube to the workbed, your laser mirrors are all correctly calibrated and (assuming they are clean) performing at optimum efficiency.

### 6.4.5 Lubrication

For best results, clean and lubricate the engraver's guide rails every two weeks. Turn off the laser engraver. Gently move the laser head out of the way. Wipe away all dust and debris along the X and Y axis rails with a dry cotton cloth until they are shiny and clean. Do the same with the Z axis screws reached from the bottom left access door. Lubricate both the rails and screws with white lithium grease. Gently move the laser head and X axis to distribute the lubricant evenly along the rails and raise and lower the bed to distribute the lubricant evenly along the screws.



## 6.5 Error Messages

The chiller may display the following error messages:

Code	Meaning	Typical Solution(s)
E1	Ultrahigh Room Temp. Alarm	Cool the area directly around the engraver.
		Pause work until the room itself cools.
		Move the engraver to a cooler area.
		Contact customer service for information on checking the wiring for the chiller's ambient temperature sensor.
E2	Ultrahigh Water Temp. Alarm	Pause work while leaving the chiller running to cool the water.
		Drain a portion of the heated water and add cooler water or laser-safe antifreeze. (Do not add ice.)
		Check the chiller's F6 alarm setting (§5.5). Restore it to 38–45°C if it has been mistakenly set any lower.
		Contact customer service for information on checking the wiring for the chiller's water temperature sensor.
E3	Ultralow Water Temp. Alarm	Pause work while leaving the chiller running to heat the water.
		Drain a portion of the cold water and add warmer water or laser-safe antifreeze. (Do not use water above 45°C.)
		Contact customer service for information on checking the wiring for the chiller's water temperature sensor.
E4	Ambient Temp. Sensor Error	Contact customer service for information on checking the wiring for the chiller's ambient temperature sensor.
E5	Water Temp. Sensor Error	Contact customer service for information on checking the wiring for the chiller's water temperature sensor.
E6	Low Water Flow Alarm	Check the water pipes for any bubbles, obstructions, or kinks. Carefully clear them and straighten the hoses.
		Check the chiller's F10 alarm setting. Restore it to 0.5 dL/min. if it has been mistakenly set any lower.
		Contact customer service for information on safely clearing other blockages &/or checking the wiring for the flow sensor.
E7	Water Pump Alarm	Check the chiller and engraver's electrical connections.
		Check the chiller and engraver's power supply for any irregular voltage or current.
		Contact customer service for information on other electrical tests and/or checking the wiring for the pump sensor.

In addition to these alarms, the chiller will also sound or cause alarms when the water is outside its correct operating range, when the water level is low, or when air bubbles are present in the line. See §§3.5 and 5.5 for details. Also note that the chiller needs good ventilation for proper functioning, including at least 5 feet (1.5 m) of unobstructed space in front of its cooling fans.



## 6.6 Parts Replacement

This engraver should not be modified or disassembled by anyone except trained and licensed professionals, but some consumable parts may require replacement after prolonged use. Contact your vendor or our technicians if you have any questions about fitment or installation. Using incompatible components is highly dangerous and waives all the manufacturer's liability for any damage or injury caused.

**!** **ALWAYS** completely disconnect the engraver from its power supply before replacing any parts.

Take special care when replacing the laser tube or its power supply, as both have extremely high voltage connections. If you replace the power supply with an identical model, you will be able to use the same screw terminal blocks as a unit. If you change to a different power supply, refer to the following diagram to move the wires to the correct placement on the new unit. The high-voltage anode wire should be



**FG:** Main ground connection

**AC1:** Neutral wire to the main power connection

**AC2:** Live wire to the main power connection

**H:** Live wire to receive active high-voltage firing commands

**L:** Live wire to receive active low-voltage firing commands

**P:** Live wire(s) to the water sensor etc.

**G:** Neutral wire(s) to the water sensor, PWM level shifters, etc.

**IN:** Live wire(s) to receive PWM and other power adjustment commands

**5V:** 5V DC connection(s) to power PWM level shifters, potentiometers, etc.



## 6.7 Disposal Instructions



Electrical products should not be disposed of with household products. In the EU and UK, according to the European Directive 2012/19/EU for the disposal of electrical and electronic equipment and its implementation in national laws, used electrical products must be collected separately and disposed of at the collection points provided for this purpose. Locations in Australia, Canada, and the United States may have similar regulations. This engraver's R-410A refrigerant also requires special handling for reuse or legal disposal. Contact your local authorities or dealer for advice.

## Contact Us

Thank you for choosing our laser equipment for your home or shop! For a .pdf copy of the latest version of this manual, use the appropriate app on your smartphone or other device to scan the QR code to the right.

Come join the OMTech community at our official laser group on Facebook or visit the company forums at [omtechlaser.com](http://omtechlaser.com)! Check our YouTube channel for helpful hints and instructional videos. If you encounter any problem regarding your engraver, do not hesitate to contact customer service with your order number at [help@cs-supportpro.com](mailto:help@cs-supportpro.com) or [techsupport@omtechlaser.com](mailto:techsupport@omtechlaser.com). Our teams will respond within 24 hours to make things right. You can also reach us Monday to Friday at (949) 539-0458 between 8 am and 4:30 pm PST.



Thank you and we hope you will choose us again for all your laser needs!